

# CA SOMS

Where Are We Now?

May 24, 2011



# Agenda

- ▶ Status Update
- ▶ Electronic Records Management
  - Where Have We Been?
  - Where Are We Now?
  - Where Are We Going?
  - What Did We Learn?
- ▶ SOMS eOMIS Deployment
  - Where Are We Now?
  - Where Are We Going?
  - What Did We Learn?

# Electronic Records Management

## ▶ Where Have We Been?

- Began scanning offender central files at three women's prisons in June 2010
  - Included both Back File and Day Forward Scanning
- Completed in October 2010
  - Approximately 26,000 C-Files/10 Million Images/Pages
- Benefits of Electronic Records Management
  - Real time access to inmate files across the State
  - No more files having to follow inmates around
  - No more shipping costs
  - Faster processing of inmates through reception centers due to parallel processing – users having access to the same C-File
- Began scanning medical files at three women's prisons in April

# C-File Viewer

Strategic Offender Management System - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites RSS Print Mail News RSS Select

Address: https://somsermsprod2/taskspace/taskspace/library/uiframework/login.jsp

**SOMs** Preferences Logout ? i

<< ALERT CASE SUM LEGAL FP CLASS DISC GEN-CHRONOS MISC HWD PAR BPH FICHE AD SEG CONF PHOTO ED >>

\* CDCR#:  Enter CDCR number and press ENTER key. You are logged in as: slopez

**Offender Identification**

|                               |                         |                |                |                 |
|-------------------------------|-------------------------|----------------|----------------|-----------------|
| Last Name: <del>0000</del>    | First Name: MARLISA     | Middle Name:   | Suffix:        | Gender: F       |
| CII/SID: <del>AD6406000</del> | FBI: <del>9803703</del> | SSN: 999999999 | Ethnicity: BLA | DOB: 11/27/1957 |
| Other Active CDCR No's:       | Discharge Date:         |                |                |                 |
| Other Inactive CDCR No's:     |                         |                |                |                 |

**Find C-File Documents**

Document Type:

Date:  Date Range From:  To:

Items per page: 10

| <u>Document Date</u> | <u>Document Type</u> |
|----------------------|----------------------|
| No items             |                      |

Done Local intranet

# Where Are We Now and Where are we Going?

- ▶ Delayed start of scanning at Men's prisons to add more functionality and budgetary issues
- ▶ Preparing to start scanning in October
- ▶ Changed scanning approach from deploying trailers to centralized scanning centers
- ▶ Benefits of New Approach
  - Less boxes out of an institution at one time
  - Completion of the scanning in less time
  - Less costly than deploying trailers
  - Scanning and shredding done in the same location

# What Did We Learn?

- ▶ Change is hard!
- ▶ People don't like change!
- ▶ Even when people think they are ready for change, they aren't.
- ▶ Automating broken processes lets people blame the automation instead of their broken business processes.
- ▶ People don't want me to shred their paper records.

# SOMS eOMIS Deployment

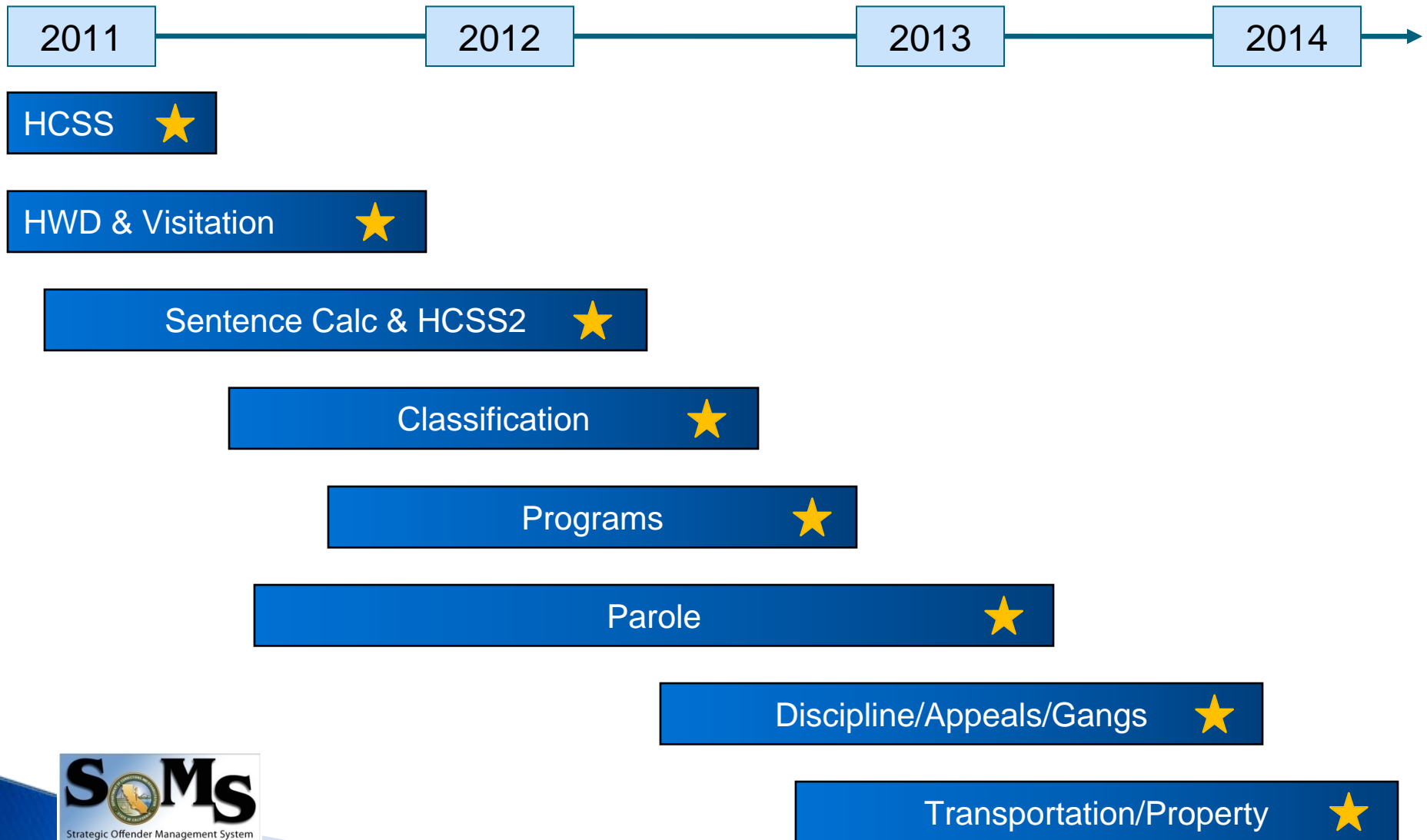
- ▶ Where have we been?
  - First release (Intake, Movements, Counts - IMC) deployed to three women's institutions on March 28<sup>th</sup>.
  - Custody, medical and dental scheduling began deployment to the women's institutions on May 18<sup>th</sup>.

# SOMS eOMIS Deployment

- ▶ Where are we going?
  - We are planning to deploy IMC to the 30 men's institutions in August. Scheduling module will start deployment one month later.
  - Subsequent releases will be rolling out roughly every quarter.



# SOMS Deployment Schedule



# SOMS eOMIS Application

SOMS - Training Development - AdminServer - Microsoft Internet Explorer provided by CDCR - SOMS

File Edit View Favorites Tools Help

Support > Correctional Facility Information > Shift Counts > Shift Count Search

**IPTS085C - Positive Shift Count**

Institution Name: CA Institution for Men  
 Count Date: 11/10/2010  
 Count Type: Master Count  
 Count Status: Cleared  
 Count Cleared Date: 11/10/2010

Institution ID: CIM  
 Count Begin Time: 09:53:46  
 Recount #: 0  
**Status History**  
 Count Cleared Time: 13:01:34

**Facility: CIM-A-CIM-FACILITY A (WEST)**

| Tier/Floor           | Asgn. | O/C | Tent. | Actual |
|----------------------|-------|-----|-------|--------|
| <a href="#">BK01</a> | 28    | 2   | 26    | 26     |
| Building Subtotal    | 28    | 2   | 26    | 26     |
| <a href="#">BK02</a> | 16    | 1   | 15    | 15     |
| Building Subtotal    | 16    | 1   | 15    | 15     |
| <a href="#">BK03</a> | 9     | 0   | 9     | 9      |
| Building Subtotal    | 9     | 0   | 9     | 9      |
| <a href="#">BK12</a> | 1     | 0   | 1     | 1      |
| Building Subtotal    | 1     | 0   | 1     | 1      |
| <a href="#">ISO1</a> | 7     | 2   | 5     | 5      |
| Building Subtotal    | 7     | 2   | 5     | 5      |
| Facility Total       | 61    | 5   | 56    | 56     |

**Facility: CIM-B-CIM-FACILITY B (CENTRAL)**

| Tier/Floor           | Asgn. | O/C | Tent. | Actual |
|----------------------|-------|-----|-------|--------|
| <a href="#">A11A</a> | 15    | 3   | 12    | 12     |
| Building Subtotal    | 15    | 3   | 12    | 12     |
| <a href="#">B1B1</a> | 4     | 3   | 1     | 1      |
| Building Subtotal    | 4     | 3   | 1     | 1      |
| Facility Total       | 19    | 6   | 13    | 13     |

**Facility: CIM-D-CIM-Facility D**

| Tier/Floor             | Asgn. | O/C | Tent. | Actual |
|------------------------|-------|-----|-------|--------|
| <a href="#">01 1 1</a> | 35    | 4   | 31    | 31     |
| Building Subtotal      | 35    | 4   | 31    | 31     |
| <a href="#">03 3 1</a> | 1     | 0   | 1     | 1      |
| Building Subtotal      | 1     | 0   | 1     | 1      |
| Facility Total         | 36    | 4   | 32    | 32     |
| Institution Total      | 116   | 15  | 101   | 101    |

(1 - 6 of 6)

**Out-Count Area**

|                                    | Tent. | Actual |
|------------------------------------|-------|--------|
| <a href="#">Barracks/Dormitory</a> | 1     | 1      |
| <a href="#">Dining Hall</a>        | 3     | 3      |
| <a href="#">Infirmary</a>          | 4     | 4      |
| <a href="#">Library</a>            | 2     | 2      |
| <a href="#">Recreation Yard</a>    | 2     | 2      |
| <a href="#">Warehouse</a>          | 3     | 3      |
| Total                              | 15    | 15     |

(1 - 1 of 1)

**Incoming Area**

|                              | Tent. | Actual |
|------------------------------|-------|--------|
| <a href="#">R &amp; R In</a> | 36    | 36     |

**Off Reservation**

|                        | Tent. | Actual |
|------------------------|-------|--------|
| <b>Out to Hospital</b> |       |        |
| Mercy General Hospital | 3     | 3      |
| <b>Out to Medical</b>  |       |        |
| dr                     | 1     | 1      |
| riverside general      | 1     | 1      |
| <b>Other</b>           |       |        |
| Scott's Funeral Home   | 2     | 2      |
| Total                  | 7     | 7      |

**Institution Summary**

| Category                   | Tent.      | Actual     |
|----------------------------|------------|------------|
| Housing Area Grand Total   | 101        | 101        |
| Out Count Area Grand Total | 15         | 15         |
| Incoming Area Total        | 36         | 36         |
| Off Reservation Total      | 7          | 7          |
| <b>Grand Total</b>         | <b>159</b> | <b>159</b> |

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# What Did We Learn?

- ▶ Change is hard!
- ▶ People don't like change!
- ▶ Even when people think they are ready for change, they aren't.
- ▶ Automating broken processes lets people blame the automation instead of their broken processes

# What Did We Learn?

- ▶ Business process change, detailed procedures and integrating these changes into training is essential.
- ▶ Extensive training including thorough hands on exercises with real data is invaluable.
- ▶ Simplify security model as much as possible as role and location security introduces significant user provisioning challenges.
- ▶ Limit user options to complete activities wherever possible.
- ▶ Data cleansing and initial set up can not be underestimated.

# What Did We Learn? (continued)

- ▶ Deploying complex automation systems into live correctional environments is like building a plane while it's still flying.



# Current Project Challenges

- ▶ New California Administration
- ▶ California Budget Crisis Impacting CDCR
- ▶ CDCR's Realignment Effort
- ▶ Statewide / CDCR Layoffs

# Questions?

- ▶ Contact:

Leisa Rackelmann

SOMS Project Director

(916) 358-2201

[Leisa.Rackelmann@cdcr.ca.gov](mailto:Leisa.Rackelmann@cdcr.ca.gov)