

# CA SOMS

Where Are We Now?

May 24, 2011



# Agenda

- ▶ Status Update
- ▶ Electronic Records Management
  - Where Have We Been?
  - Where Are We Now?
  - Where Are We Going?
  - What Did We Learn?
- ▶ SOMS eOMIS Deployment
  - Where Are We Now?
  - Where Are We Going?
  - What Did We Learn?

# Electronic Records Management

## ▶ Where Have We Been?

- Began scanning offender central files at three women's prisons in June 2010
  - Included both Back File and Day Forward Scanning
- Completed in October 2010
  - Approximately 26,000 C-Files/10 Million Images/Pages
- Benefits of Electronic Records Management
  - Real time access to inmate files across the State
  - No more files having to follow inmates around
  - No more shipping costs
  - Faster processing of inmates through reception centers due to parallel processing – users having access to the same C-File
- Began scanning medical files at three women's prisons in April

# C-File Viewer

Strategic Offender Management System - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites RSS Print Mail News RSS Select

Address: https://somsermsprod2/taskspace/taskspace/library/uiframework/login.jsp Go Links Convert Select

**SOMs** Preferences Logout ? i

<< ALERT CASE SUM LEGAL FP CLASS DISC GEN-CHRONOS MISC HWD PAR BPH FICHE AD SEG CONF PHOTO ED >>

\* CDCR#:  Enter CDCR number and press ENTER key. You are logged in as: slopez

**Offender Identification**

Last Name: <del>0000</del>	First Name: MARLISA	Middle Name:	Suffix:	Gender: F
CII/SID: <del>AD6406000</del>	FBI: <del>9803703</del>	SSN: 999999999	Ethnicity: BLA	DOB: 11/27/1957
Other Active CDCR No's:			Discharge Date:	
Other Inactive CDCR No's:				

**Find C-File Documents**

Document Type:

Date:  Date Range From:  To:

Items per page: 10

<u>Document Date</u>	<u>Document Type</u>
No items	

Done Local intranet

# Where Are We Now and Where are we Going?

- ▶ Delayed start of scanning at Men's prisons to add more functionality and budgetary issues
- ▶ Preparing to start scanning in October
- ▶ Changed scanning approach from deploying trailers to centralized scanning centers
- ▶ Benefits of New Approach
  - Less boxes out of an institution at one time
  - Completion of the scanning in less time
  - Less costly than deploying trailers
  - Scanning and shredding done in the same location

# What Did We Learn?

- ▶ Change is hard!
- ▶ People don't like change!
- ▶ Even when people think they are ready for change, they aren't.
- ▶ Automating broken processes lets people blame the automation instead of their broken business processes.
- ▶ People don't want me to shred their paper records.

# SOMS eOMIS Deployment

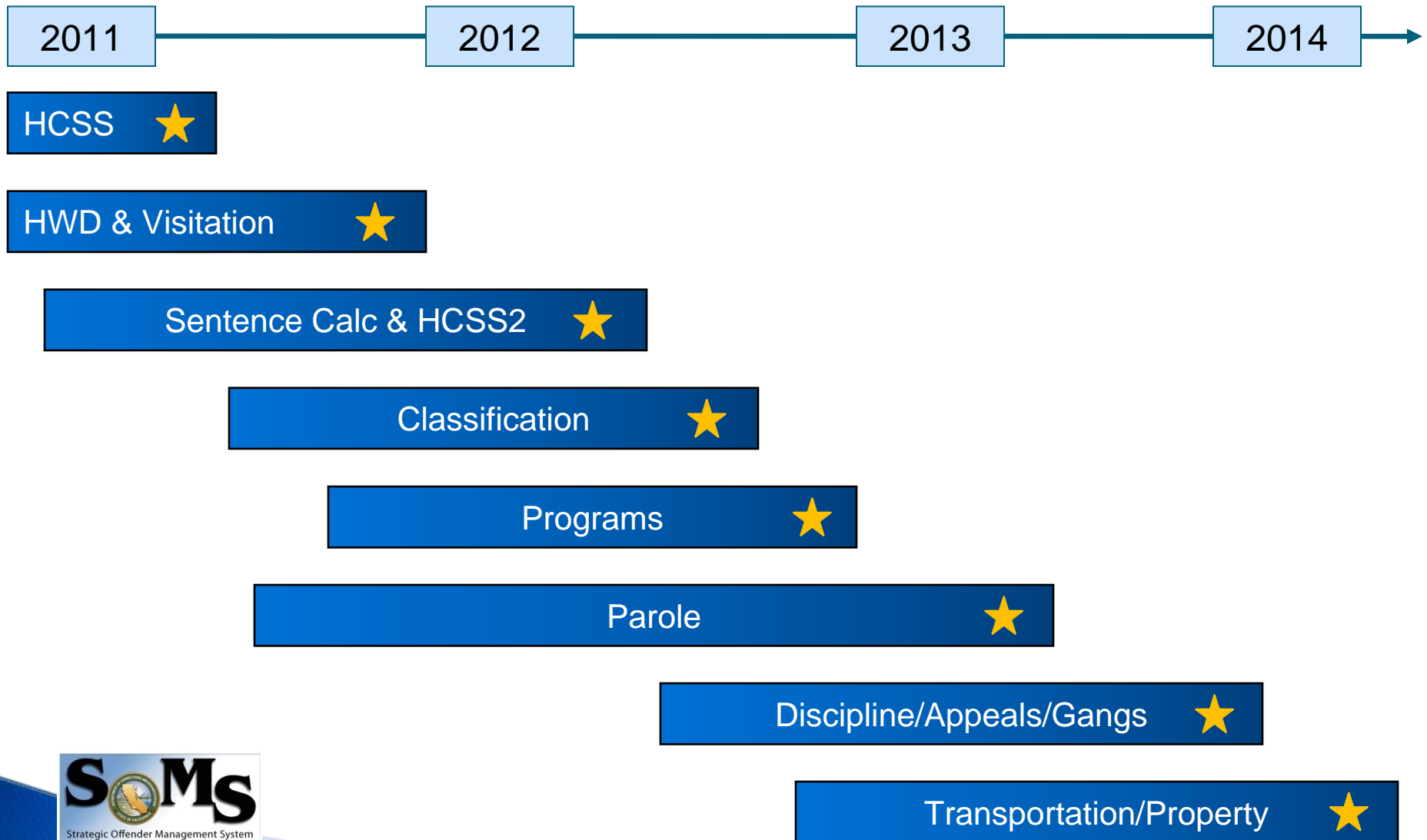
- ▶ Where have we been?
  - First release (Intake, Movements, Counts - IMC) deployed to three women's institutions on March 28<sup>th</sup>.
  - Custody, medical and dental scheduling began deployment to the women's institutions on May 18<sup>th</sup>.

# SOMS eOMIS Deployment

- ▶ Where are we going?
  - We are planning to deploy IMC to the 30 men's institutions in August. Scheduling module will start deployment one month later.
  - Subsequent releases will be rolling out roughly every quarter.



# SOMS Deployment Schedule



# SOMS eOMIS Application

SOMS - Training Development - AdminServer - Microsoft Internet Explorer provided by CDCR - SOMS

File Edit View Favorites Tools Help

Support > Correctional Facility Information > Shift Counts > Shift Count Search

**IPTS085C - Positive Shift Count**

Institution Name: CA Institution for Men  
 Count Date: 11/10/2010  
 Count Type: Master Count  
 Count Status: Cleared  
 Count Cleared Date: 11/10/2010

Institution ID: CIM  
 Count Begin Time: 09:53:46  
 Recount #: 0  
**Status History**  
 Count Cleared Time: 13:01:34

**Facility: CIM-A-CIM-FACILITY A (WEST)**

Tier/Floor	Asgn.	O/C	Tent.	Actual
<a href="#">BK01</a>	28	2	26	26
Building Subtotal	28	2	26	26
<a href="#">BK02</a>	16	1	15	15
Building Subtotal	16	1	15	15
<a href="#">BK03</a>	9	0	9	9
Building Subtotal	9	0	9	9
<a href="#">BK12</a>	1	0	1	1
Building Subtotal	1	0	1	1
<a href="#">ISO1</a>	7	2	5	5
Building Subtotal	7	2	5	5
Facility Total	61	5	56	56

**Facility: CIM-B-CIM-FACILITY B (CENTRAL)**

Tier/Floor	Asgn.	O/C	Tent.	Actual
<a href="#">A11A</a>	15	3	12	12
Building Subtotal	15	3	12	12
<a href="#">B1B1</a>	4	3	1	1
Building Subtotal	4	3	1	1
Facility Total	19	6	13	13

**Facility: CIM-D-CIM-Facility D**

Tier/Floor	Asgn.	O/C	Tent.	Actual
<a href="#">01 1 1</a>	35	4	31	31
Building Subtotal	35	4	31	31
<a href="#">03 3 1</a>	1	0	1	1
Building Subtotal	1	0	1	1
Facility Total	36	4	32	32
Institution Total	116	15	101	101

(1 - 6 of 6)

**Out-Count Area**

	Tent.	Actual
<a href="#">Barracks/Dormitory</a>	1	1
<a href="#">Dining Hall</a>	3	3
<a href="#">Infirmary</a>	4	4
<a href="#">Library</a>	2	2
<a href="#">Recreation Yard</a>	2	2
<a href="#">Warehouse</a>	3	3
Total	15	15

(1 - 1 of 1)

**Incoming Area**

	Tent.	Actual
<a href="#">R &amp; R In</a>	36	36

**Off Reservation**

	Tent.	Actual
<b>Out to Hospital</b>		
Mercy General Hospital	3	3
<b>Out to Medical</b>		
dr	1	1
riverside general	1	1
<b>Other</b>		
Scott's Funeral Home	2	2
Total	7	7

**Institution Summary**

Category	Tent.	Actual
Housing Area Grand Total	101	101
Out Count Area Grand Total	15	15
Incoming Area Total	36	36
Off Reservation Total	7	7
<b>Grand Total</b>	<b>159</b>	<b>159</b>

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# What Did We Learn?

- ▶ Change is hard!
- ▶ People don't like change!
- ▶ Even when people think they are ready for change, they aren't.
- ▶ Automating broken processes lets people blame the automation instead of their broken processes

# What Did We Learn?

- ▶ Business process change, detailed procedures and integrating these changes into training is essential.
- ▶ Extensive training including thorough hands on exercises with real data is invaluable.
- ▶ Simplify security model as much as possible as role and location security introduces significant user provisioning challenges.
- ▶ Limit user options to complete activities wherever possible.
- ▶ Data cleansing and initial set up can not be underestimated.

# What Did We Learn? (continued)

- ▶ Deploying complex automation systems into live correctional environments is like building a plane while it's still flying.



# Current Project Challenges

- ▶ New California Administration
- ▶ California Budget Crisis Impacting CDCR
- ▶ CDCR's Realignment Effort
- ▶ Statewide / CDCR Layoffs

# Questions?

- ▶ Contact:

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