

Tubular Tips to Hang Ten – OMS Implementation Lessons

Panel Discussion – 6/19/23



2023  
23RD ANNUAL  
TECHNOLOGY SUMMIT

**RIDING THE WAVE**  
of Technology

JUNE 18-21  
FT. MYERS



# Panel Discussion

TUBULAR TIPS TO HANG TEN

# OMS Implementation Lessons



# Panel Representatives



**Michele Tomlinson, IT Manager**

**Randy Ashton, Senior Project Manager**

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**Jerry Brinegar, CIO**

**Deepa Makkar, Deputy CIO**

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**Sheila Crenshaw, VirginiaCORIS Program Manager**

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**Ben Wright, VP Customer Success**



# Agenda

- Executive Engagement
- OMS Implementation
- CORIS® Community
- Questions



## Executive Engagement

- Ongoing, consistent communication between vendor and agency executives
- Another level for discussions of scope
- Discussion of high-level project status
- Mutual agreement on paths forward to keep project momentum (i.e. scripts, dr, load testing)
- Emphasis on maintaining positive relationship among project teams



# OMS Implementation

- **Data Migration early, often, always**
- Big Bang approach chosen early
- IT Driven, Agency-wide participation
- Honest communication with the Vendor
- Embracing the necessity of Change Requests
- **Setting expectations with Leadership**



# Questions

# Thank You