



**CORRECTIONS  
TECHNOLOGY  
ASSOCIATION**

*All Systems Go!*



# 16th Annual Technology Summit

May 31 - June 3, 2015  
Daytona Beach, FL



## All Systems GO!

**A**s President of the Corrections Technology Association, it is my sincere pleasure to welcome you to the beautiful Hilton Oceanfront Hotel in Daytona Beach, Florida for the 16th Annual Meeting of the Corrections Technology Association!

This year's agenda clearly furthers our CTA tradition of bringing together our peers and business partner members, sharing knowledge and experience based on best practices and lessons learned, and addressing specific issues that present critical challenges to us as professionals in Corrections.

We liftoff the Summit with a well-known keynote speaker in Adam Gelb of the Pew Charitable Trust. Information on the latest technology solutions will then be presented within the Summit following three tracks – **Connect, Innovative, and Collaborate**. Our 50-minute breakout sessions are organized in concurrent workshops assigned within these tracks. Please review the 2015 CTA agenda and map your schedules accordingly!

Please remember to make the most of the collaborative opportunities available this year to interact with our CTA Vendor Partners who provide the resources and support for what we do on a day-to-day basis. CTA's Business Partners are dedicated to the mission and goals of CTA and we want to express our genuine appreciation to all of you for helping to make our annual meeting a continuing success! I ask every attendee of CTA to visit every booth in the exhibit hall to learn more about the products and services of our Corrections vendor community.

With all of your hard work, please be sure to enjoy the beautiful beach, take note of the various social events including the opening day Welcome Reception, and the beachfront Lau on the evening of June 2<sup>nd</sup>. CTA has several other exciting events including a golf outing at the LPGA International Golf Course, and to work off any extra winter weight, a 2 mile fitness walk up and down the Daytona Beach at sunrise.

Thank you for being part of the Conversation in the Corrections Technology Association! Please be sure to follow us on twitter @CORRTECH2015 and tell everyone what's happening at the CTA Summit through twitter at #CTA2015!

Sincerely,

A handwritten signature in black ink, appearing to read 'Rick Davis'.

Rick Davis, President  
Corrections Technology Association  
Chief Information Officer, Virginia Department of Corrections





# Quick Reference Guide

## Sunday, May 31st

8:30 am – 1:00 pm  
**Golf Tournament**  
LPGA International Gold Club

2:00 pm – 4:30 pm  
**Conference Registration**

5:00 pm – 6:30 pm  
**Welcome Reception**

7:00 pm – 11:00 pm  
**Hospitality**

Evening Hours  
**Vendor/Client Get Togethers**

## Monday, June 1st

7:00 am – 4:00 pm  
**Conference Registration**

7:00 am – 5:00 pm  
**Exhibit Hall Open**

7:30 am – 8:30 am  
**Continental Breakfast**

8:30 am – 10:00 am  
**Opening Address**  
**Welcome: Jim Judge**  
**Keynote: Adam Gelb**

10:00 am – 10:30 am  
**Break in Exhibit Hall**

10:30 am – 12:00 pm  
**Opening Session/CTA Talks**  
**Meet Your Colleagues**

12:00 pm – 1:00 pm  
**Luncheon**

1:00 pm – 1:50 pm  
**Concurrent Sessions**

2:00 pm – 2:50 pm  
**Concurrent Sessions**

2:50 pm – 3:20 pm  
**Break in Exhibit Hall**

3:20 pm – 4:10 pm  
**Concurrent Sessions**

5:00 pm – 9:00 pm  
**Hospitality**

Evening Hours  
**Vendor/Client Get Togethers**

## Tuesday, June 2nd

6:30 am – 7:30 am  
**Fitness Walk on the Beach**

7:00 am – 4:00 pm  
**Conference Registration**

7:00 am – 3:00 pm  
**Exhibit Hall Open**

7:30 am – 8:30 am  
**Continental Breakfast**

8:30 am – 9:20 am  
**General Session/CTA Talks**

9:30 am – 10:20 am  
**Concurrent Sessions**

10:20 am – 10:50 am  
**Break in Exhibit Hall**

10:50 am – 11:40 am  
**Concurrent Sessions**

11:40 am – 12:40 pm  
**Luncheon**

12:40 pm – 1:30 pm  
**Concurrent Sessions**

1:40 pm – 2:30 pm  
**Concurrent Sessions**

2:30 pm – 3:00 pm  
**Break in Exhibit Hall & Awards**

3:00 pm – 3:50 pm  
**Concurrent Sessions**

4:00 pm – 5:00 pm  
**Business Partner Rep. Meeting**

8:00 pm – 12:00 am  
**Luau Reception & Karaoke**

## Wednesday, June 3rd

8:00 am – 10:00 am  
**Conference Registration**

8:30 am – 9:30 am  
**Buffet Breakfast**

9:30 am – 10:30 am  
**Closing Session**

10:30 am - 11:30 am  
**Meeting Wrap Up & Awards**  
**2016 Meeting Announcement**



# Executive Board

## **President**

### ***Rick Davis***

Chief Information Officer  
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## **Secretary**

### ***Joyce Taylor***

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## **Past President**

### ***Doug Smith***

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## **Treasurer**

### ***John Daugherty***

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## **President Elect**

### ***Mike Bell***

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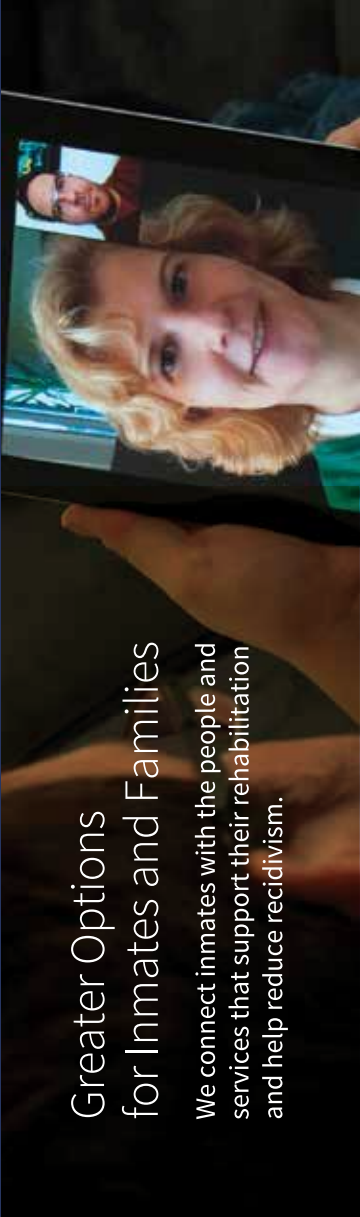


For nearly 25 years, GTL has been the corrections industry's trusted, one-stop source for integrated technology solutions.



### Big-Picture Visibility for Facilities

Our solutions help facilities “connect the dots” for greater levels of efficiency, control and safety.



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We connect inmates with the people and services that support their rehabilitation and help reduce recidivism.



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**Andrew Merrill**

*Account Executive*

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Corporate Website: [www.gtl.net](http://www.gtl.net)



The Corrections Innovation Leader



# Track Chairs

## Do you want to:

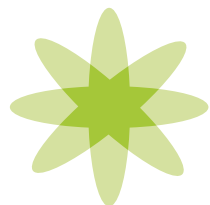
- + Reduce costs with visitation alternatives
- + Help youths achieve their GED
- + Cut housing costs incurred by recidivism
- + Reduce on-boarding time of new staff

## Use these Secure Solutions:

- + Chromebox for meetings
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### **Aaron Garner**

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### **Timothy Oakeley**

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# Business & Decision's Mi-Case solution is the choice for rescuing statewide offender case management.



Mi-Case is a comprehensive prison and jail management solution that drives effective and efficient processing and monitoring of offenders confined in a State or County correctional facility.

Mi-case allows agencies to:

- Utilize tracking modules with corrections data that cover the full offender life cycle for Jail and State including arrest & booking, corrections, pretrial & detention, parole & probation and current EHRs.
- Easily access data via web or mobile application with an intuitive user interface for improved utilization, reduced training time and easy uptake.
- Connect and share knowledge & data with your partners.

## **Drowning in Corrections Data?**

Stop by Booth #104 to learn how Business & Decision's Mi-Case solution can come to your rescue and help effectively manage offenders at each stage of the criminal justice process.

# Speakers



## WELCOME SPEAKER

***Jim Judge EMT-P, BPA, CEM, FPEM,  
Volusia County Emergency  
Management***

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**J**im has over forty two years of experience in Emergency Medical Services, Fire Services, Emergency Management and Public Safety Communications. In each of these fields, he served as both a street-level provider and in various levels of management and leadership. He has received numerous national, state and local awards for administrative and operational excellence in public safety. His current position is with the Volusia County Department of Public Protection in Daytona Beach, Florida, where he serves as the Emergency Management Director.

Jim currently volunteers on several national and state organizations including the American Red Cross Scientific Advisory Council, where he is Chair of the Disaster Health and Preparedness Council. He also serves on the National SAFECOM Program with the Department of Homeland Security.

Jim was recently inducted into the Florida EMS Hall of Fame for a lifetime of achievement in EMS.

Jim also regularly presents public safety topics at local, state and national conferences and has published a number of articles on Public Safety topics.



## KEYNOTE SPEAKER

***Adam Gelb, Director, Public Safety  
Performance Project, The Pew  
Charitable Trusts***

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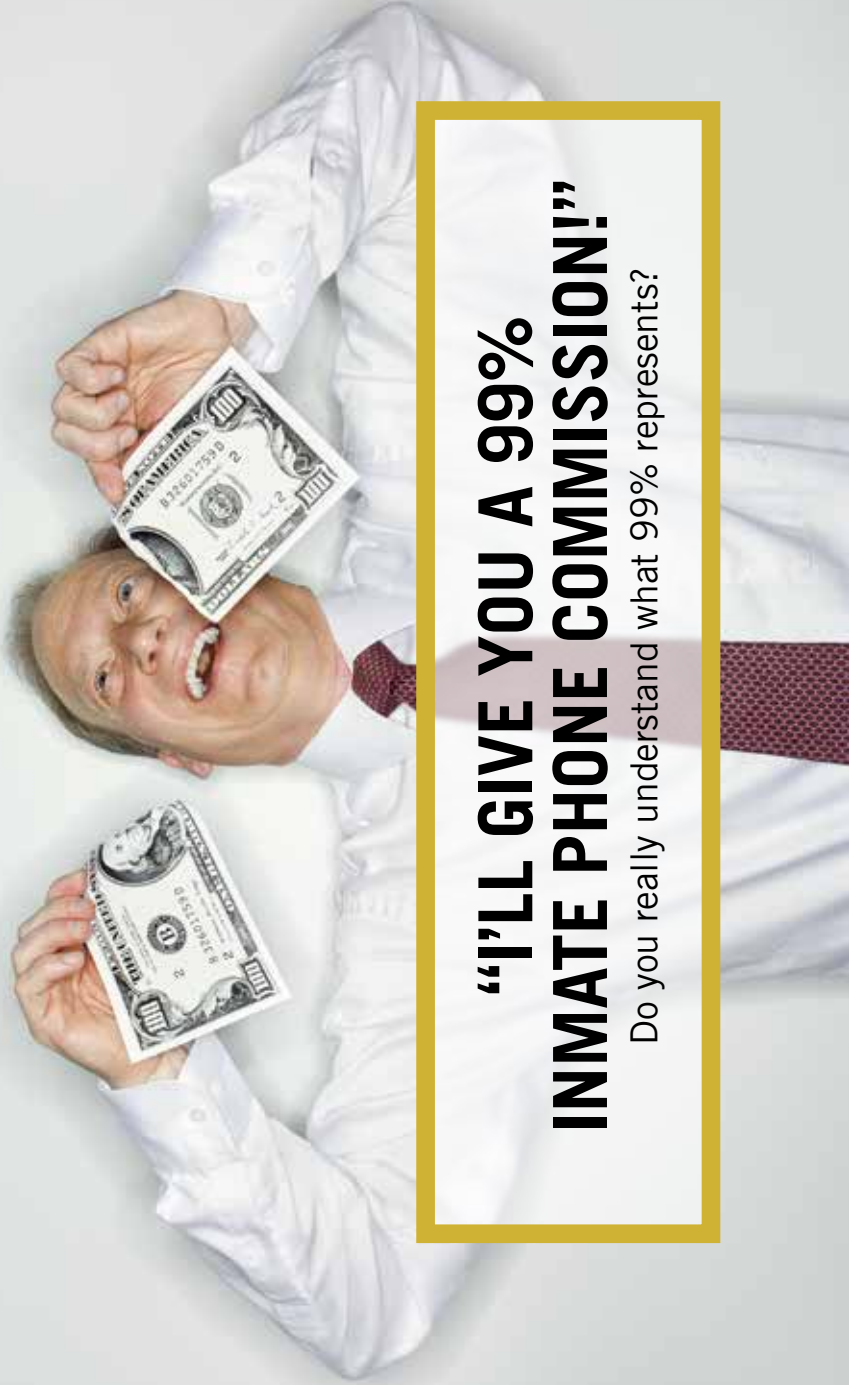
**A**dam Gelb directs Pew's public safety performance project, which helps states advance policies and practices in adult and juvenile sentencing and corrections that protect public safety, hold offenders accountable, and control corrections costs.

As the project lead, Gelb oversees Pew's assistance to states seeking a greater public safety return on their corrections spending. He also supervises a vigorous research portfolio that highlights strategies for reducing recidivism while cutting costs. Gelb speaks frequently with the media about national trends and state innovations, and regularly advises policy makers on implementation of practical, cost-effective policies.

Gelb has been involved in crime control and prevention issues for the past 25 years as a journalist, congressional aide, and senior state government official. He began his career as a reporter at the Atlanta Journal-Constitution and staffed the U.S. Senate Judiciary Committee during negotiations and final passage of the Violent Crime Control and Law Enforcement Act of 1994. From 1995 to 2000, as policy director for the lieutenant governor of Maryland, Gelb was instrumental in developing several nationally recognized anti-crime initiatives. He served as executive director of the Georgia Sentencing Commission from 2001 to 2003. Before joining Pew, he was vice president for programs at the Georgia Council on Substance Abuse.

Gelb graduated from the University of Virginia and holds a master's degree from Harvard University's Kennedy School of Government.





# “I’LL GIVE YOU A 99% INMATE PHONE COMMISSION!”

Do you really understand what 99% represents?

## The Inmate Telecom Industry is infamous for bait and switch tactics!

For every \$75 deposited on inmate telephone services, how much do your inmates actually have left after provider fees to place phone calls?

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NCIC Inmate Phone Services, and our partners, charge the lowest fees in the industry and have no hidden revenue. With lower ancillary fees, jails experience a 40% to 60% increase in call counts within the first month of moving to NCIC, benefiting both the inmates and the facility.

Visit our booth at the upcoming conferences of the National Sheriffs Association and American Jail Association, so we can explain the “Numbers Game” and how we can generate more calls for your inmates and more revenue for your jail.

### Can you answer these questions about your Current Provider?

- How much does the family of your inmates pay to the phone provider to deposit money into the inmates account?
- Is your inmate phone company asking the FCC to cap or eliminate your commissions?
- Have you actually read what your inmate phone company has filed in the current FCC proceedings or are you just relying on what they tell you?
- How much is your inmate phone company charging for Single Payment Products and TextCollect?
- Have you noticed that your revenue per inmate has dropped in half in the past seven years?



P.O. Box 551 • Longview, TX 75606  
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## Sunday, May 31st

2:00pm — 4:30pm	Registration	Coquina Prefunction
5:00pm — 6:30pm	Welcome Reception in Exhibit Hall	Coquina DE
7:00pm — 11:00pm	Hospitality — Sponsored by JPay	Suite 305 South Tower
Evening	Vendor/Client Get Togethers	

## Monday, June 1st

7:00am — 4:00pm	Registration	Coquina Prefunction
7:30am — 8:30am	Continental Breakfast in Exhibit Hall	Coquina DE
8:30am — 10:00am	Opening Address Presentation of Colors: Florida Department of Corrections Honor Guard Introductions: Rick Davis, CTA President, CIO Virginia Department of Corrections Welcome Address: Jim Judge, Director of Emergency Management, Volusia County Florida Keynote: Adam Gelb, Director, Public Safety Performance Project, The Pew Charitable Trust	Coquina ABC Coquina DE Coquina ABC Coquina Prefunction
10:00am — 10:30am	Break in Exhibit Hall	Coquina DE
10:30am — 12:00pm	Opening Session: CTA TALKS & Meet Your Colleagues	Coquina ABC
12:00pm — 1:00pm	Luncheon	Coquina Prefunction
1:00pm — 1:50pm	Collaborate: Addressing the Data Standardization Challenges Resulting from PREA— Montana DOC & IJIS	Coquina F
	Connect: Justice Integration — Phased vs. Big Bang Implementation Shelby County TN, Software AG & Sierra-Cedar	Coquina G
	Innovate: Probation Officers are Online and On the Streets in San Diego San Diego County & HP	Coquina H
2:00pm — 2:50pm	Collaborate: Launch Transformation Boosted by a Strategic Advisor Indiana DOC & KPMG	Coquina F
	Connect: Integrated Electronic Health Records for Corrections CNT InfoTech	Coquina G
	Innovate: Alberta Corrections - Aligning Business with Technology Alberta DOC and Tantus	Coquina H
2:50pm — 3:20pm	Break in Exhibit Hall	Coquina DE
3:20pm — 4:10pm	Collaborate: When Data Sharing - Build Once, Use Many Wisconsin DOC	Coquina F
	Connect: Modeling Corrections Data in California with NIEM California DCR	Coquina G
	Innovate: Staying Ahead in the Fight Against Smuggled Cell Phones Indiana DOC, MetraSens & ShawnTech	Coquina H
5:00pm — 9:00pm	Hospitality	Suite 305 South Tower
Evening	Vendor/Client Get Togethers	

## Tuesday, June 2nd

6:30am — 7:30am	Fitness Walk on the Beach	
7:00am — 4:00pm	Registration	Coquina Prefunction

7:30am — 8:30am	Continental Breakfast in Exhibit Hall	Coquina DE
8:30am — 9:20am	General Session: CTA TALKS	Coquina ABC
9:30am — 10:20am	Collaborate: Innovative Technologies Improve Inmate Communications, Security and Public Safety — Missouri DOC & Securus	Coquina F
	Connect: GIS Mapping of Prisons and Community Supervision Arkansas DOC, Arkansas DCC & Marquis	Coquina G
	Innovate: Offender Insight — Improving Your Decision Making Process on Offender Management — Virginia DOC & Abilis	Coquina H
10:20am — 10:50am	Break in Exhibit Hall	Coquina DE
10:50am — 11:40am	Collaborate: Integrated IT and Prison to Parole Collaboration to Improve Re-Entry — California DCR, Marquis & Social Solutions	Coquina F
	Connect: Cloud-based, HD Video Surveillance in Corrections — New Mexico CD & Next Level	Coquina G
	Innovate: Protecting the State of Illinois — State of the Art Offender Management System and Information Sharing Exchanges for Re-Entry and Public Safety — Illinois DOC & IJIS	Coquina H
11:40am — 12:40pm	Luncheon	Coquina Prefunction
12:40pm — 1:30pm	Collaborate: Supporting Collaboration through Data Integration British Columbia Corrections & Sierra Systems	Coquina F
	Connect: Mobile Connectivity Promotes Officer Efficiency 19th Judicial Circuit — Lake County, Illinois	Coquina G
	Innovate: Improving Parole Management with Mobile Client Application Indiana DOC & Capita	Coquina H
1:40pm — 2:30pm	Collaborate: CTA's Common Business Functions: Establishing a Functional Baseline for Offender Management — Montana DOC, HP, California DCR	Coquina F
	Connect: Training Tips for Mobility Project Success — IMS	Coquina G
	Innovate: The Move to Agile Project Management in Tennessee State Government — Tennessee DOC	Coquina H
2:30pm — 3:00pm	Break in Exhibit Hall & Awards	Coquina DE
3:00pm — 3:50pm	Collaborate: Sharing Correctional Data: All Systems Go! Are you Stakeholders on Board? — Vermont DOC & BerryDunn	Coquina F
	Connect: Effective Contraband Interdiction in the High Security Correctional Environment	Coquina G
	Innovate: The Next Dimension of Scanning: Scan, Store, Share — Kentucky DOC	Coquina H
4:00pm — 5:00pm	Business Partner Representative Meeting	Coquina A
8:00pm — 12:00am	Luau Reception & Karaoke	Ocean View Room

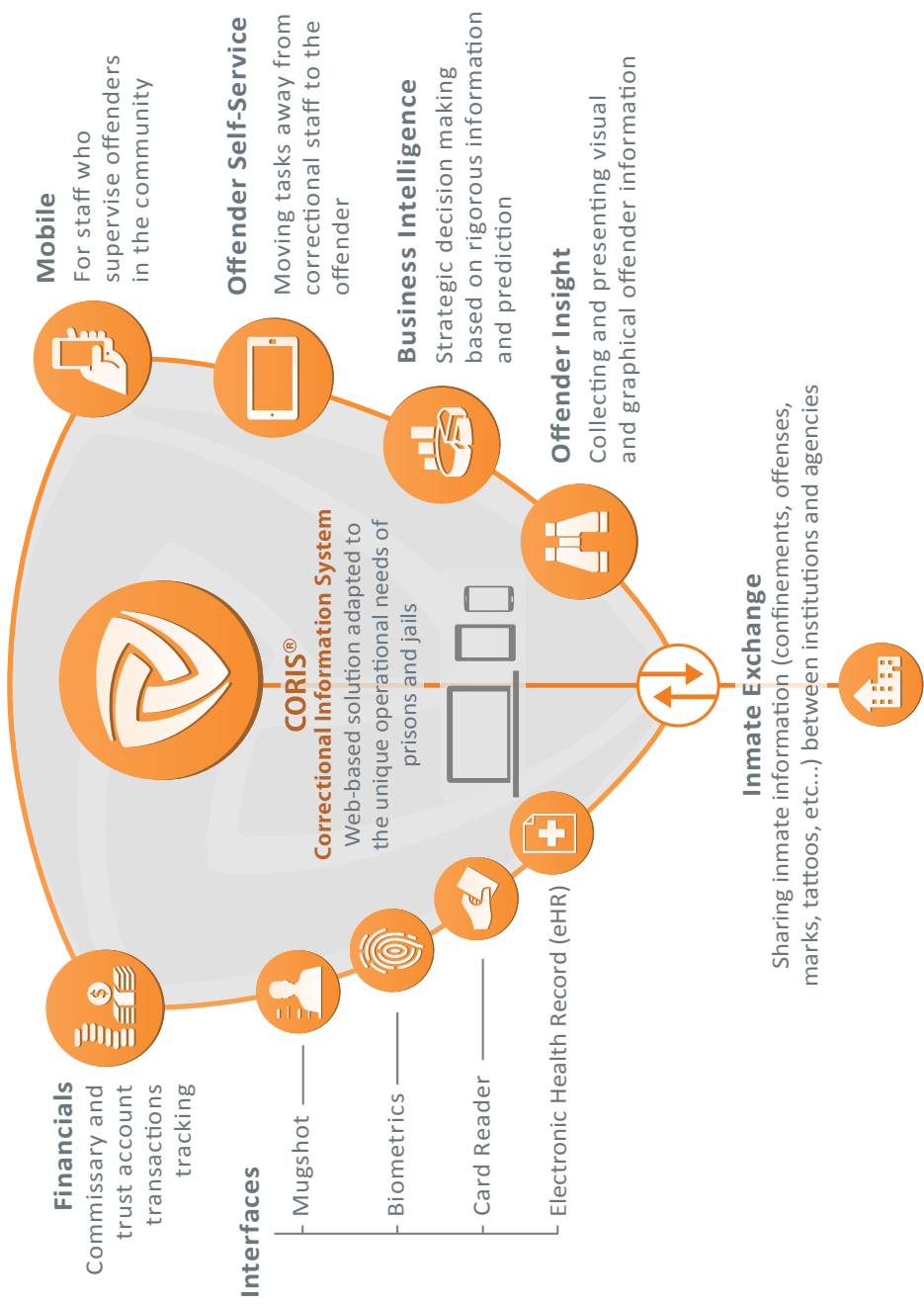
## Wednesday, June 3rd

8:00am — 10:00am	Registration	Coquina Prefunction
8:30am — 9:30am	Buffet Breakfast	Coquina ABC
9:30am — 10:30am	Closing Session	Coquina ABC
10:30am — 11:30am	Awards & Meeting Wrap Up/2016 Meeting Announcement	Coquina ABC
12:00pm — 1:00pm	New Board Luncheon (Board Members Only)	Doc Bales



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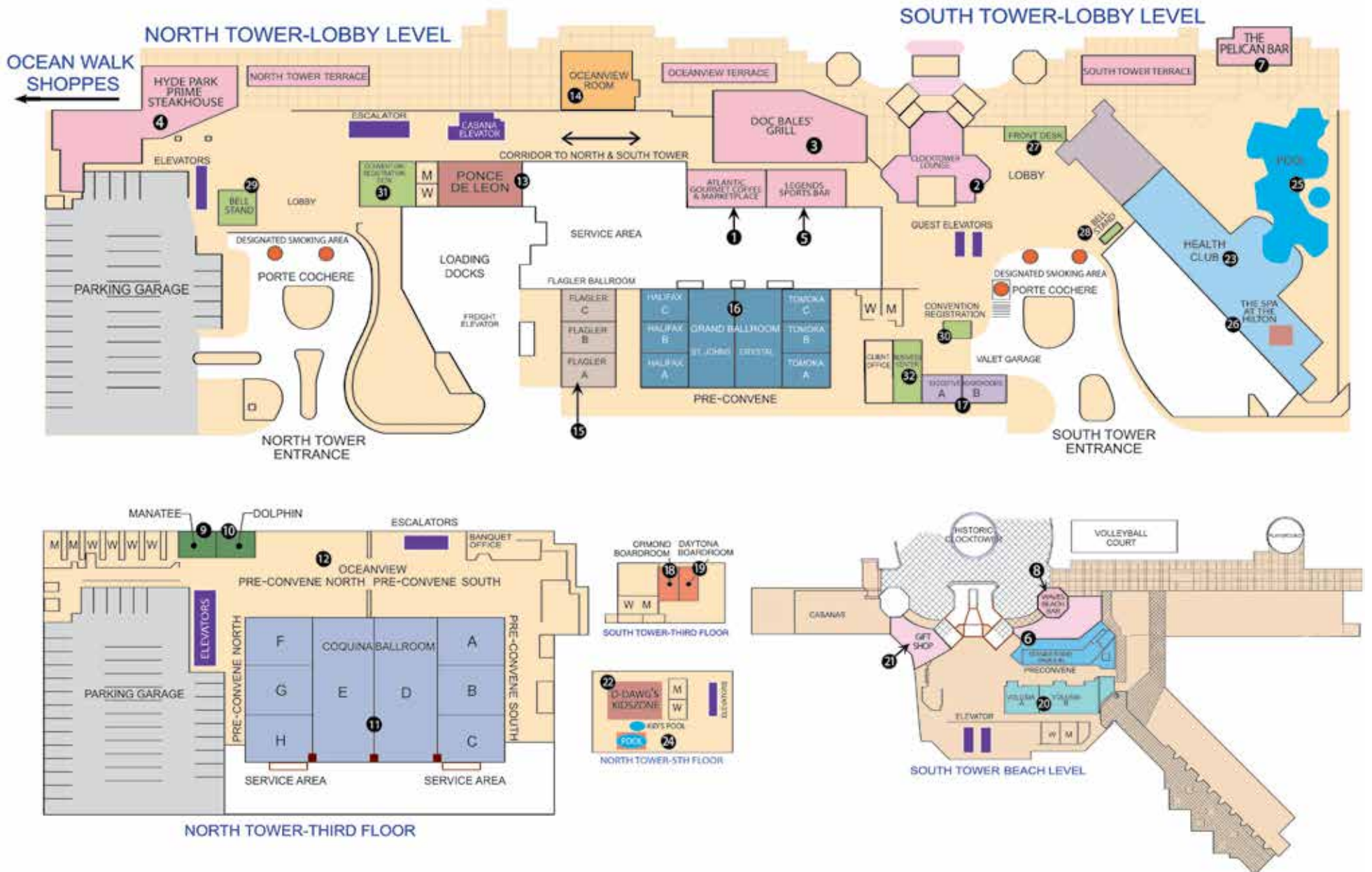
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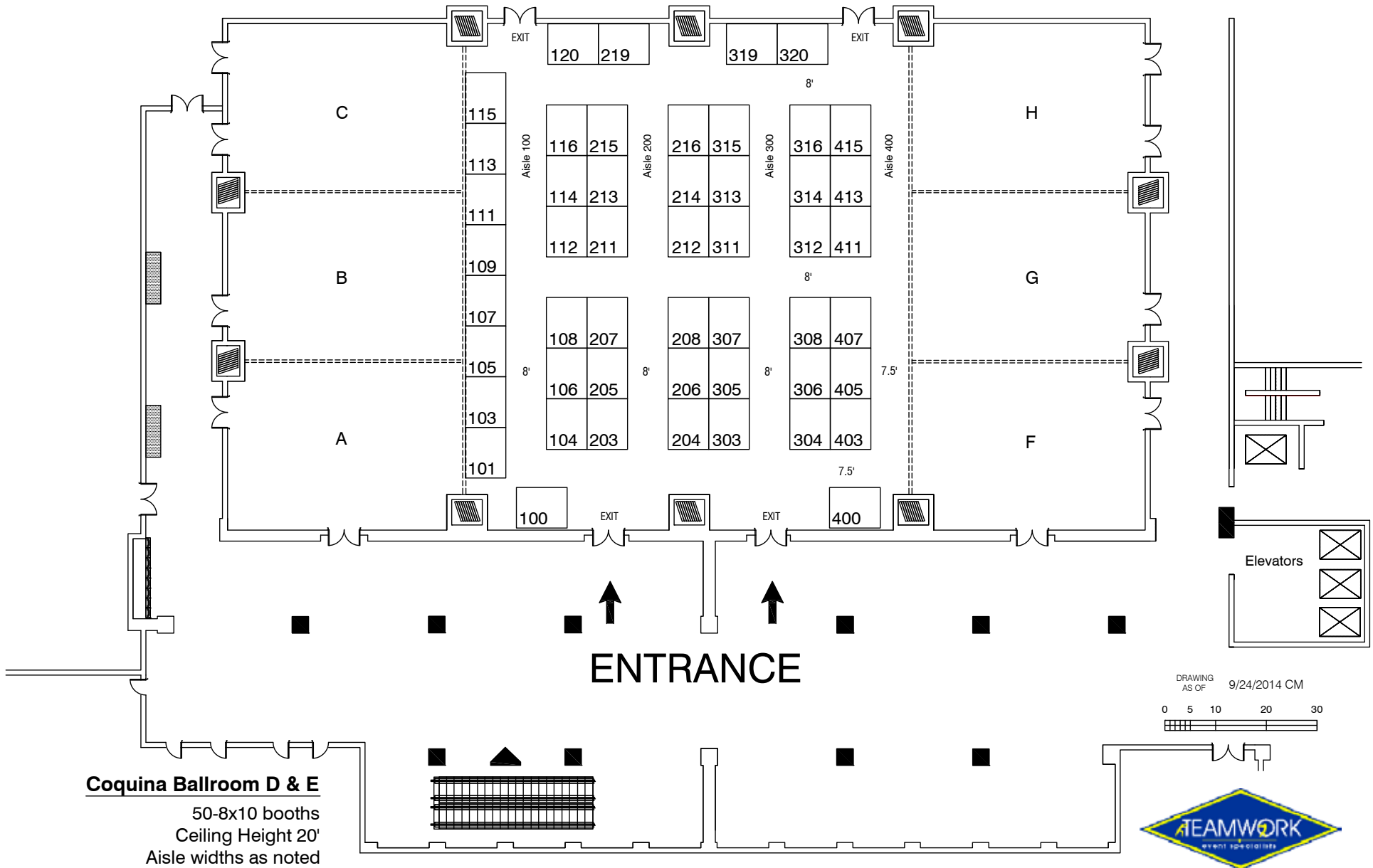
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Portland, ME 04101  
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# Hotel Floor Map



# Exhibit Hall Map



# Program - Sunday/Monday

## Sunday, June 1<sup>st</sup>

2:00pm – 4:30pm	Conference Registration	Coquina Prefunction
5:00pm – 6:30pm	Welcome Reception in Exhibit Hall	Coquina DE
7:00pm – 11:00pm	Hospitality – Sponsored by JPay Suite 305 South Tower	
Evening Hours	Vendor/Client Get Togethers	

## Monday, June 2<sup>nd</sup>

7:00am – 4:00pm	Conference Registration	Coquina Prefunction
7:00am – 5:00pm	Exhibit Hall Open	Coquina DE
7:30am – 8:30am	Continental Breakfast in Exhibit Hall	Coquina DE

8:30am – 10:00am	<b>OPENING ADDRESS</b> <i>PRESENTATION OF COLORS: Florida DOC Color Guard</i> <i>INTRODUCTIONS: Rick Davis, CTA President</i> <i>WELCOME: Jim Judge, Director, Volusia County Emergency Management</i> <i>KEYNOTE: Adam Gelb, Director, Public Safety Performance Project, The Pew Charitable Trust</i>	Coquina ABC
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10:00am – 10:30am	Break in Exhibit Hall	Coquina DE
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10:30am – 12:00pm	<b>OPENING SESSION</b> <b>CTA TALKS &amp; Meet Your Colleagues</b>	Coquina ABC
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Come join your colleagues in an informal 'meet and greet' session! Each state and municipality will be given the opportunity to introduce themselves and provide a brief overview of their challenges and successes. Take advantage of this opportunity to see who else is at the conference and make some new connections!

12:00pm – 1:00pm	Luncheon	Coquina Prefunction
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1:00pm – 1:50pm	<b>CONCURRENT SESSIONS</b> <b>Collaborate: Addressing the Data Standardization Challenges Resulting from PREA (Prison Rape Elimination Act)</b> <i>Presenter(s):</i> <i>MODERATOR: Ashwini Jarral, Director of Operations, IJIS Institute</i> <i>John Daugherty, Chief Information Officer, Montana Department of Corrections</i> <i>Fred Roesel, Business Architect, Marquis Software – Chair, IJIS Corrections Advisory Committee</i> <i>Kathy Gattin, Senior Project Manager, IJIS Institute</i>	Coquina F
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**Summary:** This session provides an overview on the development of a PREA Data Standard created to address the information sharing challenges related to the Prison Rape Elimination Act (PREA). Because there was no national consensus on what PREA data needed to be collected, individual interpretation prevailed, making cross-boundary information sharing, data comparisons among similar facilities or from

state to state, and quality assurance nearly impossible. This national effort is led by the IJIS Institute in partnership with the American Correctional Association (ACA), the American Jail Association (AJA), the American Probation and Parole Association (APPA), the Corrections Technology Association (CTA), the Council of State Governments Justice Center (CSG), the International Association of Chiefs of Police (IACP), and the National Institute of Corrections (NIC). The collaborative effort addressed business processes and created a comprehensive data specification for PREA. The information standard addresses conformance in PREA-related processes, data identification, data collection, data reporting, and data sharing policies.

**Connect: Justice Integration – Phased vs. Big Bang Implementation**  
Coquina G  
*Presenter(s): Ed Raper, iCJIS Project Director, Shelby County, Tennessee*  
*David Taylor, Vice President, Local & Provincial Government Solutions, Software AG*  
*Garth Strandberg, Director, Justice & Public Safety, Sierra-Cedar*  
*Laurence Ross, Director, Justice & Public Safety Solutions, Software AG*

**Summary:** Jurisdictions around the nation are modernizing and integrating their Justice & Public Safety systems at an increasing pace. The choice of whether to roll out these projects in a single "big bang" or an incremental, phased implementation is often a difficult decision. Corrections agencies are at the center of this decision due to their position at the beginning of the booking/entry process. There is no right or wrong approach. Different business environments may drive a jurisdiction into one or the other of these implementation models. In this session we will compare and contrast the benefits and risks associated with Big Bang and Phased Implementations. Sierra-Cedar and Software AG will illustrate these considerations with real world lessons learned from recent projects in Orange County, CA, Shelby County, TN and San Mateo County, CA.

**Innovate: Probation Officers are Online and On the Streets in San Diego**  
Coquina H  
*Presenter(s): Adrian Gonzalez, Group IT Manager, San Diego County's Public Safety Group*  
*Russ Gibfried, Open Group Certified Architect (Open CA), HP State and Local Government Group*

**Summary:** Smartphones are becoming a personal hub to connect remote field workers to internal systems, services, external sensors, wearable devices. For field workers, access to the right data at the right time is critical for providing higher quality services to customers. Users want solutions to "just work", but in practical terms there are significant challenges addressing interoperability and data standards between the different systems.

This session will examine how Probation Officers in San Diego County are using mobile technologies to decrease costs and enhance their operational effectiveness. San Diego's officers are now Mobile and the business impacts are that the officers are



# Access the information you need to make better decisions

What do you need to know? When you're responsible for the public safety of citizens, your ability to make well-informed, timely decisions is crucial. Having a partner that understands this critical demand—and who helps you gain access to the data you need—is imperative. HP offers innovative solutions that not only enable you to acquire, manage and respond faster to the data you receive, but also help you reduce costs, improve efficiencies and provide the highest level of service.

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**Make it matter.**



# Program - Monday

spending more time meeting with probationers and less time in the office doing data entry into legacy systems. Their mobile solution helps the officers better manage their caseload and individual clients.

## Training/Learning Objectives:

- Outline how San Diego County is addressing business issues due to realignment (AB 109) in California's criminal justice system.
- Highlight the mobility models necessary to support online and disconnected public safety officers in the field.
- Address interoperability challenges between systems that generate and provide access to data.

## Questions:

- How to deliver a sufficiently integrated solution platform to public safety officers in the field?
- How to maintain security and confidentiality of information?
- How to examine business processes leading to new opportunities?

2:00pm – 2:50pm

## CONCURRENT SESSIONS

### Collaborate: Launch Transformation Boosted by a Strategic Advisor

Coquina F

*Presenter(s): Aaron Garner, Executive Director of Research and Technology, Indiana Department of Corrections  
Jack Umansky, Director, KPMG  
Keven P. Staf, Director, KPMG*

**Summary:** Modernizing and replacing systems continues to be an integral role in meeting the needs of Correctional Departments nationally.

Despite experience in their respective professional fields, correctional organizations rarely undergo a large system implementation. If they do, their staff typically experience it just once in their career. While organizations build a deep bench of expertise in core competencies, there is not the need to train and retain teams for large project implementations.

With shrinking budgets there is additionally increased scrutiny from oversight agencies and the press, multiple vendors, contracts, complex internal and external stakeholders and varying expectations. Projects frequently suffer from lack of focus, missed deadlines, misunderstood and mismanaged requirements, poorly managed schedule, scope creep and more.

Engaging with a trusted advisor, experienced in Project Management and Quality Assurance or Independent Verification and Validation (IV&V) can help you launch and maintain the trajectory of your project, increasing the likelihood of success.

### Connect: Integrated Electronic Health Records for Corrections

Coquina G

*Presenter(s): Vijay L. Nathan, MBA, CNT InfoTech  
Jose M. Colon, MBA, CNT InfoTech  
Muneer Ahamed, PMP, CNT InfoTech*

**Summary:** The purpose of the presentation is to educate correctional organizations on implementing a complete electronic health record. An integrated health record under-

taking is a complex task that requires a complete review of the organizations processes. It is crucial that the requirements for each of these processes are documented, analyzed, validated and confirmed to ensure standardization and to meet federally approved standards and guidelines for offender healthcare. Integration to pharmacy, labs, imaging systems and outside healthcare facilities will be addressed.

### Innovate: Alberta Corrections - Aligning Business with Technology

Coquina H

*Presenter(s): Lori Allen, Director of Program Support, Alberta Justice and Solicitor General, Correctional Services Division, Strategic Services Branch  
Chris Young, ORCA Senior Business Analyst, Tantus Solutions Group, Inc.*

**Summary:** On February 18, 2013 Alberta Correctional Services Division (CSD) began using a new Offender Management System –the Offender Records and Correctional Administration (ORCA) system- throughout the Province of Alberta, Canada. CSD and Tantus Solutions Group revisited and transformed Corrections business processes in alignment with this new technology.

A significant piece of work required post-implementation is around Business acceptance. Substantial work is done prior to implementing a system; however the heavy lifting regarding Business Transformation happens when the technology is used operationally. The focus of the presentation will be on how Business Transformation (along with Change Management & Training) should be approached by the Business in order to position your organization for successful adoption and ongoing benefits realization. The presentation will include lessons learned from the ORCA implementation in Alberta and provide valuable insight into key transformational areas that Correctional organizations need to consider when implementing new Corrections technologies.

2:50pm – 3:30pm

Break in Exhibit Hall

Coquina DE

3:30pm – 4:20pm

## CONCURRENT SESSIONS

### Collaborate: When Data Sharing – Build Once, Use Many

Coquina F

*Presenter(s): Curt Taylor, Chief Information Officer, Wisconsin Department of Corrections*

**Summary:** A case study describing three key inputs to consistently and accurately exchange offender information between corrections, criminal justice, public health, and other service providers. These three key inputs are: (1) Federal Grant Funding, (2) NIEM Standards, and (3) SOA-Service Oriented Architecture. The Department of Corrections – Technology Bureau recognized the importance of improving our offender data sharing model to be real-time delivery, with consistent and structured data, to the law enforcement community.

This project incorporated IJIS's philosophy that all law enforcement governing bodies adhere to a structured / standard methodology when sharing data as quoted below:

"The IJIS Institute is currently working on numerous initiatives to overcome the

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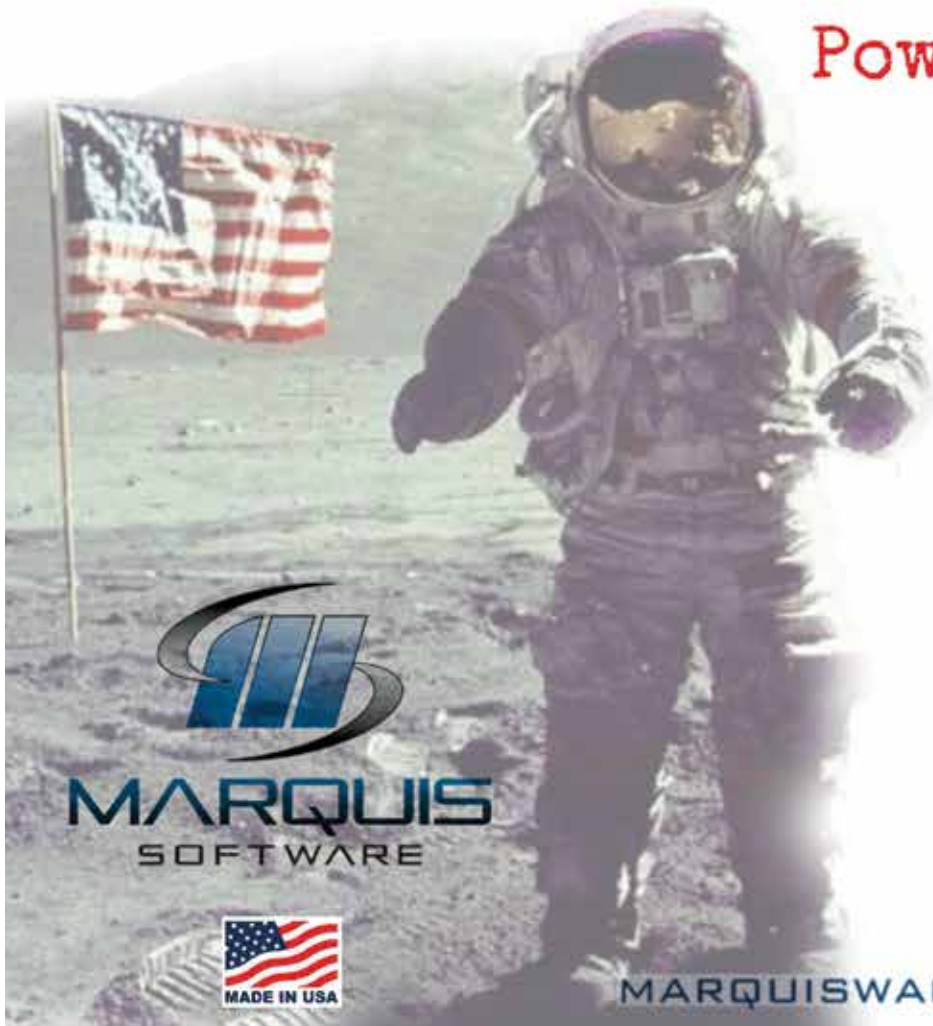
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# Program - Monday/Tuesday

gap in information exchange capabilities between corrections, criminal justice, public health, and other service providers. Our ultimate goal is to facilitate a standards-based information sharing capability”.

**Connect: Modeling Corrections Data in California with NIEM** Coquina G  
*Presenter(s): Russ Nichols, Director of Enterprise Information Systems Division, California Department of Corrections & Rehabilitation*  
*Ed Wiebe, Chief Enterprise Architect, California Department of Corrections & Rehabilitation*

**Summary:** The California Department of Corrections and Rehabilitation (CDCR) has completed a multi-year project modeling its enterprise data into NIEM. Come learn about this exciting effort to increase speed, agility, and efficiency in managing the full life-cycle of corrections data processing and sharing!

The workshop includes a review of the model plus case studies of how the model is being implemented to provide reusable information exchanges between Corrections, Parole, Rehabilitation, Re-Entry services, Courts, Law Enforcement and more.

CDCR's unique approach to developing this model utilizes an industry standards-based Metadata Registry and Repository. Information Exchange modeling tools drive the platform for creating, deploying and maintaining the full lifecycle of these NIEM-conformant exchanges.

Attend and learn how your agency can benefit from these new NIEM components and leverage the power of metadata to simplify adoption, implementation and management of information sharing within your Corrections Enterprise and among your Justice Partner agencies.

**Innovate: Staying Ahead in the Fight Against Smuggled Cell Phones** Coquina H  
*Presenter(s): Thomas (Tom) Francum, Security Systems Director, Indiana Department of Corrections*  
*Jim Viscardi, Vice President Security, MetraSens*  
*Dan DeCerbo, Jr., Vice President Solution Delivery, ShawnTech Communications, Inc.*

**Summary:** Illicit contraband continues to plague correctional facilities. Inmates smuggle cell phones, weapons and other illegal imports, posing a threat to each other, the prison staff and the general public. Inmates have used cell phones to kidnap judges, order hits on witnesses, intimidate families of corrections staff and run gangs. This panel discussion leverages expert insights from seasoned corrections professionals and commercial providers to discuss effective technology solutions.

The panel will explore the challenges in stopping illicit cell phones in prisons, and explore the leading technology solutions: Ferromagnetic detection systems (FMDs) and Managed Access Systems. The Security Systems Director from the Indiana Department of Corrections will share their layered approach and results in deterring contraband cell phones.

## Tuesday, June 3<sup>rd</sup>

6:30am – 7:30am Fitness Walk on the Beach  
7:30am – 8:30am Continental Breakfast in Exhibit Hall Coquina DE

8:30am – 9:20am **GENERAL SESSION: CTA TALKS** Coquina ABC

9:30am – 10:20am **CONCURRENT SESSIONS**  
**Collaborate: Innovative Technologies Improve Inmate Communications, Security, and Public Safety** Coquina F

*Presenter(s):*  
*MODERATOR: Richard Roy, Criminal Justice Consultant, Securus Technologies*  
*Amy L. Roderick, Inspector General, Missouri Department of Corrections*  
*Ruben E. Archuleta, Security Threat Intelligence Officer, New Mexico Corrections Department*  
*Stacy Crosbie, Special Services, Worcester County Sheriff's Office*

**Summary:** Inmate calling systems, as well as other means of secure communication such as e-mail, video visitation and texting are providing inmates with more ways to interact with family and friends to maintain contact and hopefully improve their chances of reintegration into the community. Concurrently, Corrections Departments and their corporate providers have a responsibility to insure facility security and public safety by minimizing and identifying abuse and criminal activity within these communication events. Innovative technologies have been developed and deployed to assist Corrections and law enforcement partners with the tools to more accurately and efficiently identify and investigate abuses and criminal activity by providing actionable intelligence and evidence from numerous sources. This workshop will provide an interactive overview and actual examples of how corrections and law enforcement agencies have benefitted and utilized innovative technology enhancements related to inmate communications systems, confiscated contraband such as illegal cell phones, financial records and other sources of information including interagency cooperation, collaboration and information sharing. Panel members will include actual practitioners.

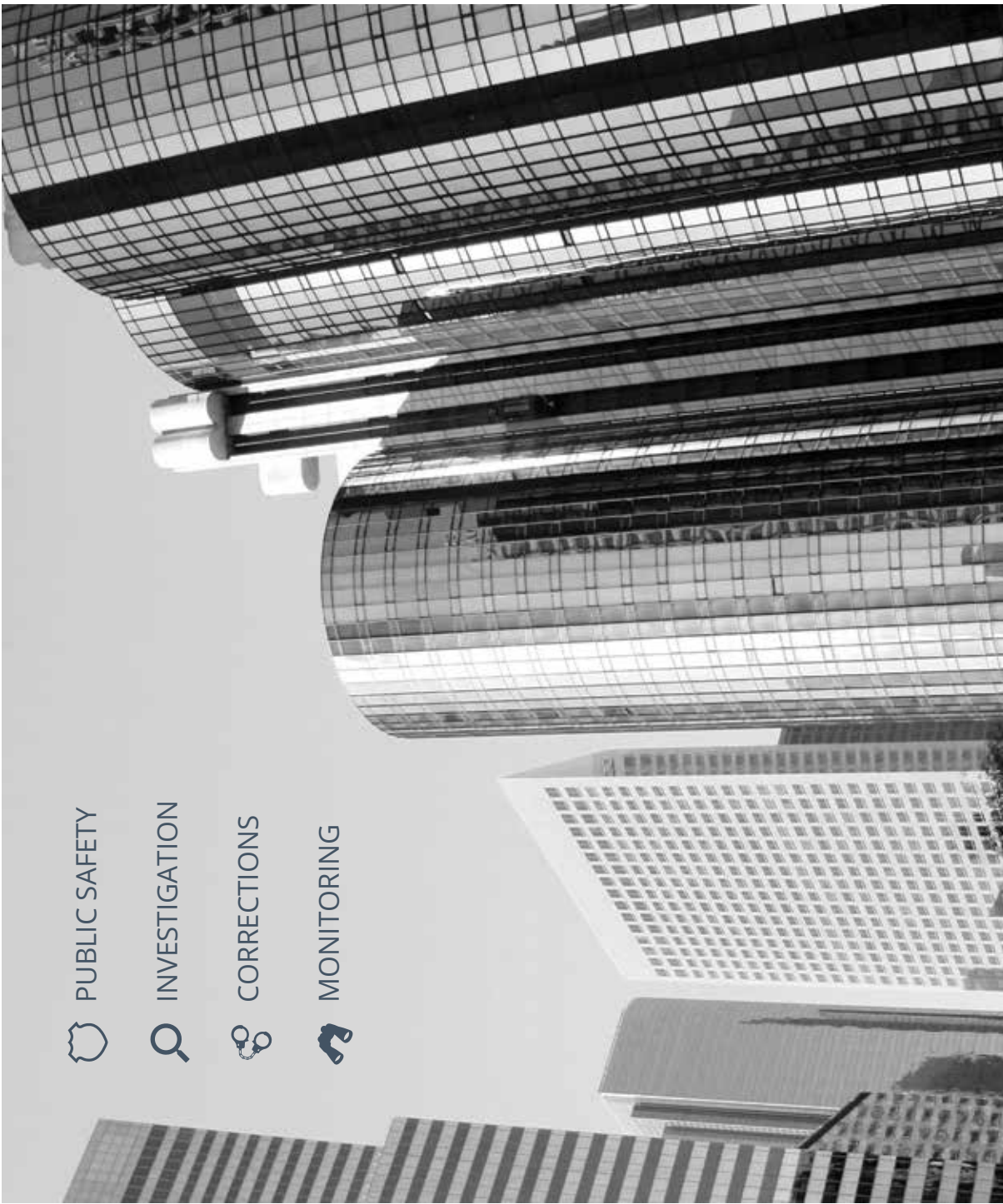
**Connect: GIS Mapping of Prisons and Community Supervision** Coquina G  
*Presenter(s): Nicholas Stewart, Information Systems Coordinator, Arkansas Department of Community Correction*  
*James dycus, Lieutenant, Ouachita River Unit, Arkansas Department of Correction*  
*Fred Roesel, Business Architect, Marquis Software*

**Summary:** Leveraging new technology has enabled prison and probation/parole administrators to significantly broaden their IT footprint across organizations. However, enhanced technology also provides the challenge of data overload to staff and management. Applying the latest Geospatial Technology offers a significant boost to improving safety and efficiency through visualization.

An often-used analogy to describe prisons is that they are similar to small

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# Program - Tuesday

cities. Prisons have transportation, full service dining, on-site healthcare, housing, recreation, maintenance, general store, counseling, etc. Geospatial mapping of prison facilities, coupled with layers of OMS data, provides a rich and detailed visualization of prison operations, issues and potential resolution from an agency wide perspective down to a cellblock.

In the community supervision area, offenders have a residence, work place, relationships, victims, programs, etc. Community maps, coupled with layers of OMS data, provide an overview of an agency's community supervised offender population, caseloads, relationships, operations, actions due, etc.

## **Innovate: Offender Insight – Improving your Decision-making Process on Offender Management**

Coquina H

*Presenter(s): Rick Davis, Chief Information Officer, Virginia Department of Corrections  
Eric Le Goff, President, Abilis Solutions Corp.*

**Summary:** Managing offender lifecycle is a crucial business function with the focus on re-entry needs, and protection of public safety. Inaccurate information and poor documentation results in errors. We are faced with a large quantity of data in our system where it becomes cumbersome to get good vision of the offender's lifecycle in order to make decision-making process accurate and easy.

**CORIS® Offender Insight** is a module that combines important offender information, and presents this collection of information to the user in a graphical, visually and appealing manner. It can be hard to see the 'forest for the trees' at times. The CORIS® Offender Insight module addresses that issue, by collecting the most important information, and presenting it all on an easy to use system.

### **Training/Learning Objectives:**

- **CORIS® Offender Insight** addresses the needs of various user groups. A housing officer wishing to understand who is a new offender in his housing unit, the probation officer working closely with the offender to set case plan for re-entry to integrate in the community or the parole board making a decision on an offender release.
- Users can see the relationships in time between key events for the offender, such as reception, charges and terms of custody and supervision, case plan, notes, incidents, discipline, transfers, escapes, release, etc.
- Drill down capability allows the user to select items on the visual timeline and drill down into further detail to provide intelligent accurate data at the users fingertips to make accurate easy decisions.
- Reducing your operational costs by improving your decision making-process.

10:20am – 10:50am Break in Exhibit Hall

10:50am – 11:40am

### **CONCURRENT SESSIONS**

#### **Collaborate: Integrated IT and Prison to Parole Collaboration to Improve Re-Entry**

Coquina F

*Presenter(s): Russ Nichols, Director of Enterprise Information Services, California Department of Corrections and Rehabilitation  
Nicole Geller, Director of Justice Initiatives, Social Solutions Group  
Fred Roesel, Business Architect, Marquis Software*

**Summary:** From probation, to prison intake, to parole release and to final discharge, managing supervision, tracking program delivery and measuring success is always challenging. Limited IT resources, disparate systems and multiple solution providers often exacerbate these inherent challenges. This workshop will focus on a model to improve re-entry outcomes for offenders through the collaboration of agency prison and parole operations and leveraging the strength of two best of breed IT solutions.

#### **Connect: Cloud-based, HD Video Surveillance in Corrections**

Coquina G

*Presenter(s): Tim Oakeley, Chief Information Officer, New Mexico Corrections Department  
Kevin Nadai, Director of Field Engineering, Next Level Security Systems  
Peter Jankowski, Founder & Chairman, Next Level Security Systems*

**Summary:** In this workshop, we will take a look at how video surveillance has advanced, from yesterday's analog blurry, black and white, VCR tapes to the high definition, full color, IP-based, network-centric tool used in today's corrections environment. We will discuss the use of video analytics to automatically generate, 24/7, alerts based upon certain human behaviors as well as face recognition and license plate recognition.

We will also investigate advancements in electronic technology that allow the traditionally separate video surveillance, door control, intrusion detection, and information management systems to merge into a unified system, saving money and simplifying operation.

Finally, a live cloud-based demonstration will show us how such a system is deployed at several New Mexico Corrections, allowing viewing as well as command and control from right here in Daytona Beach or anywhere else in the world.

#### **Innovate: Protecting the State of Illinois – State-of-the-art Offender Management System and Information Sharing Exchanges for Reentry and Public Safety**

Coquina H

*Presenter(s): Steven Matthews, Chief Information Officer, Illinois Department of Corrections & Department of Juvenile Justice*

*Ashwini Jarral, Director of Operations, IJIS Institute*

**Summary:** Enabling the State tremendous cost savings by replacing their legacy mainframe system and furthering the mission of the Illinois Department of Corrections



to protect the public from criminal offenders through a system of incarceration and supervision which securely segregates offenders from society, assures offenders of their constitutional rights and maintains programs to enhance the success of offenders' reentry into society by implementing a state-of-the-art Dynamics CRM-based Offender Management System.

Enabling inter-agency information exchanges by leveraging the Justice and Public Safety Connect Solution, a cloud-based Azure solution, integrating with the Statewide Automated Victim Information & Notification (SAVIN) to assist crime victims in exercising their right to information and notification, integrating with the Department of Mental Health to provide appropriate continuity of care during admission, incarceration, transfer, and release, among other integrations, overall sharing vital offender information to enhance community awareness and promote public safety.

Furthering future roadmap leveraging the IJIS Corrections Information Sharing GRA Specification initiative to share vital Reentry information of offenders' demographics, risk profile, assessments, treatments, and programs to community-based service providers and supervising authorities and also enabling Justice to Health Information Sharing leveraging Justice Continuity of Care Document (JCCD) GRA Specification initiative.

11:40am – 12:40pm Luncheon Coquina Prefunction










12:40pm – 1:30pm **CONCURRENT SESSIONS**  
**Collaborate: Supporting Collaboration through Data Integration** Coquina F  
*Presenter(s): Carmen L. Z. Gress, Ph. D., Director of Research, Planning and Offender Programming, British Columbia Corrections, Ministry of Justice*  
*Christopher Litton, MBA, Managing Director, Management Consulting Practice, Sierra Systems*

**Summary:** BC Corrections has implemented and evolved a portal that provides front line and corporate access to their full suite of criminal justice applications. It has three key aspects: it provides integrated data, reporting, and business intelligence for front line and corporate needs, it is a site for collaboration for all branch staff, and it is integral to the alerting and notification system for offender case management. The branch portal integrates custody and community users in a collaborative space allowing end to end offender assessment, planning and engagement. Offenders have recently been granted access to the portal for accessing personalized information and completing service requests. Criminal Justice agencies, such as Prosecution Services, can use the portal to access select information based on their agency and role.

The portal brings together disparate systems and data in a unified model to support evidence-based practice service delivery models and one truth strategic decision making. Dr. Gress is the Director of Research, Planning and Offender Programming at BC Corrections and a criminal justice researcher and educator at Simon Fraser University in Vancouver BC. In this presentation, Dr. Gress will

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## Program - Tuesday

demonstrate the value of using data for developing tools and analysis using a hybrid of information sources and dashboards and its effects on offender programming and service delivery models.

### Training/Learning Objectives:

- Disparate technologies and services can be combined in a portal to maximize collaboration and service delivery.
- How Information can be used to inform service delivery and practice.
- Portals can provide the ability to retain the value in legacy systems without replacing them.
- Collaboration among staff is supported by direct use of standardized data.

### Connect: Mobile Connectivity Promotes Officer Efficiency

Coquina G

*Presenter(s): Winnie Webber, Director, Judicial Information & Technology Services Division, 19<sup>th</sup> Judicial Circuit Court  
Robert A Zastany, Jr., Principal Probation Officer, Adult Probation Services Division, 19<sup>th</sup> Judicial Circuit Court*

**Summary:** There is a need for mobile computer technology in the field to provide a more integrative criminal justice system by giving probation officers immediate access to information systems. This would provide access to probation case management system, court records and law enforcement systems improving communication, officer safety and efficiency. This workshop will demonstrate how mobile technology provided Probation Officers assistance out in the field. Field Officers were provided with tablets or iPads that allow them to access case notes, client information, and other information pertinent to their job duties. The technologist with the 19th Judicial Circuit in Lake County, Illinois developed a secure, stable and efficient method to connect remotely. These devices and tools are readily available in the market place. This has allowed officers in field to access real-time information without coming back to the office or making phone calls to the office to obtain real-time data. In case of emergency, supervisors and managers can easily find their location by using the GPS locator on the device – thus increasing officer safety. In addition, it has allowed officers (Adult Probation & Pretrial Bond Supervision Officers) to enter information in a timely fashion, freeing up time spent in the office to focus on monitoring and responding to probationers. By having mobile connectivity, they have been able to use the time spent outside of the office in a more efficient manner.

### Innovate: Improving Parole Management with Mobile Client Application

Coquina H

*Presenter(s): Aaron Garner, Executive Director of Research and Technology, Indiana Department of Corrections  
Charlie Granville, CEO, Capita Technologies*

**Summary:** Parole is the last line of defense for offender management and public

safety. Recidivism is too high; prisons are overcrowded and continuing to release more offenders. How can we possibly lower Parole Violations? Ankle bracelets are used for the most serious offenders, and everyone else relies on the Parole Officer for help.

The presentation will discuss ways to help improve communication and monitoring for those on Parole. What tools are available for the offender to use to keep them organized and on track to stay compliant and avoid Parole Violations? These tools can improve Parolee communications with the officers, so the officer gets earlier alerts of higher offender risks.

Technologies being discussed include: Mobile applications, Bio-Identification with Voice, and Facial recognition, Push notifications with acknowledgements, Geo Fencing and Monitoring, electronic payments, remote check in, and other.

Learn how you can improve client tracking, monitoring, communication and help the offender.

#### Training/Learning Objectives:

- The attendees will learn and participate in discussion about Parole Offender Management applications and how they can be effectively utilized.
- The attendees will learn about authentication methods.
- The attendees will be asked about their current Parole Management challenges, and open discussions on the use and benefits of New Tools to help them.

1:40pm – 2:30pm

#### CONCURRENT SESSIONS

**Collaborate: CTA's Common Business Functions:  
Establishing a Functional Baseline for Offender  
Management Systems**

Coquina F

*Presenter(s): John Ward, Justice and Public Safety  
Industry Executive, HP  
Panel of Industry Practitioners*

**Summary:** Confronted with adding new functionality to your Offender Management System (OMS) or Jail Management System (JMS)? Exploring the possible replacement of your OMS or JMS? You'll want to join this interactive discussion on CTA's "Correctional Standards and Common Business Functions"! CTA published this Standards document in 2004, defining seventeen high-level functional areas that every state's Offender Management System (OMS) must support. CTA has joined with IJIS to update the document to reflect evolving business processes and technologies and to broaden the scope to include jail functions and integration and reporting aspects. In this session, we will present an updated "work in progress" version of the CTA Standards document, and will seek your input into this important initiative.

**Connect: Training Tips for Mobility Project Success** Coquina G

*Presenter(s): Vince Fuemmeler, President, Information  
Management & Securities, LLC (IMS)  
Kathy Burris, IT Specialist, Information Management &  
Securities, LLC, (IMS)*

**Summary:** User adoption is the main failure point for most mobility projects,

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# Program - Tuesday

representing 90% of the risk in most cases. Attend this workshop by Mi-Corporation to learn training tips, tools and ideas gathered from 15 years of their experience implementing mobile business process solutions for Government agencies, commercial groups & more!

**Innovate: The Move to Agile Project Management in Tennessee State Government** Coquina H  
*Presenter(s): Mary Lou Moewe, Chief Information Officer, Tennessee Department of Correction*  
*Thomas Lyle, Deputy Chief Information Officer, Tennessee Department of Correction*

**Summary:** Government processes weren't originally designed to address technical projects in a modern, agile way. In the past, Governments tended to be big, slow and cautious to protect taxpayer dollars. Today, TN State government is innovative, agile and now focusing attention on technology projects more than ever before. Agile project management helps state governments improve, collaborate, co-locate, collect team input, and deliver the essential quality products rapidly. Using Agile planning, development and implementation, there is a strong commitment to identifying and measuring outcomes of what you desire to achieve. In addition, agile project value is determined based on customer interaction, perception, positive outcomes and return on investment. In the past using waterfall project management, progress was based primarily on cost and schedule criteria set before the project began. Agile encourages



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customer/product owner feedback as a measure of project progress, and compares solution value to cost of the solution in order to gauge success.

2:30pm – 3:00pm      Break in Exhibit Hall & Awards      Coquina DE

3:00pm – 3:50pm      **CONCURRENT SESSIONS**  
**Collaborate: Sharing Correctional Data. All Systems Go! Are your stakeholders on board?** Coquina F  
*Presenter(s): Lucas Herring, IT Manager, Vermont Department of Corrections*  
*Doug Rowe, Manager, BerryDunn*  
*Kate Lawrence, Consultant, BerryDunn*

**Summary:** This workshop will be part presentation and part facilitated discussion. The topic will be data sharing between corrections and external stakeholders like public safety agencies, courts and district attorney offices, etc. The presentation will cover how different agencies collaborate using technology. The facilitated discussion will delve into the "real-world" obstacles to sharing information. Topics may include:

- When considering a state-wide justice & public safety data sharing initiative, who should drive the bus? Corrections? The Judiciary? Public Safety? District Attorneys? We will discuss advantages and disadvantages of each from a cultural and political perspective.
- What legal and statutory barriers to sharing data exist even when technology is not a barrier?
- Who owns shared data and who responds to FOIA requests?
- How do changing administrations and shifting priorities impact a large initiative that may span several years?
- How do the three branches of government impact data sharing?

**Connect: Effective Contraband Interdiction in the High Security Correctional Environment** Coquina G  
*Presenter(s): Todd Craig, Federal Bureau of Prisons*  
*Keith McDaniel, Office of Security Technology*  
*Brent Jensen, Office of Security Technology*

**Summary:** Discussion regarding electronic security threats detection and mitigation, whole body imaging, thermal fencing, audio-visual surveillance, etc.

**Innovate: The Next Dimension of Scanning: Scan, Store, Share** Coquina H  
*Presenter(s): Johnathan Hall, Administrative Coordinator, Kentucky Department of Corrections*  
*Jeremy Shuck, Systems Consultant I.T., Kentucky Department of Corrections*  
*Beth Moore, Systems Consultant I.T., Kentucky Department of Corrections*

**Summary:** The Next Dimension of Scanning: Scan, Store, Share. Attendees will travel to another dimension as they learn more about the value of scanning data and

# Program - Tuesday/Wednesday

what it has to offer.

There is an increasing need to access historical data regarding offenders, to have the ability to handle and process that data in an efficient method and to have the capability to share the data with other agencies.

Retention of historical offender files is crucial. Having access to those files electronically and having the ability to manipulate the file is even more important. Choosing appropriate equipment will ensure the transition to electronic storage will run smoothly.

There is always a need for collaborative effort with other agencies. Having historical records that are now compatible with your current Offender Management Systems will improve your ability to offer an interface with other agencies.

4:00pm – 5:00pm  
Business Partner Representative Meeting                      Coquina A

8:00pm – 12:00am  
Luau Reception & Karaoke      Oceanview

## Wednesday, June 4<sup>th</sup>

8:30am – 9:30am  
Buffett Breakfast                      Coquina ABC

9:30am – 10:30am  
**CLOSING SESSION**      Coquina ABC

10:30am – 11:30am  
**MEETING WRAP UP/2016 MEETING ANNOUNCEMENT**      Coquina ABC

12:00pm - 1:00pm  
New Board Luncheon



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# 2016 CTA Board Member N

## PRESIDENT-ELECT

**Aaron Garner**  
*Indiana Department of Corrections*



In 2013, Aaron Garner was selected by the CTA Board to be a track-chair for the 2014 CTA Annual Summit. As a result of the successful 2014 Summit and his experience serving as a track-chair, the CTA Board again selected Mr. Garner to serve as a track-chair for this year's Annual Summit. Mr. Garner's overall initiative and desire to assume additional responsibility as president-elect of the CTA Board would contribute to the continued advancement of the CTA mission.

Mr. Garner began his career with the Indiana Department of Correction in 2006 as a research analyst. In February 2011 Mr. Garner was appointed to the position of Executive Director of Research and Technology. His primary responsibilities entail directing the research division which is focused on conducting statistical analysis, as well as serving as the IT Director for the Technology Services Division. In his role as IT Director, Mr. Garner is leading the agencies' offender management system re-engineering efforts.

Mr. Garner earned his Master's degree in Criminology from Indiana State University (2006), and a Bachelor's degree in Criminal Justice from Indiana University (2002). He is currently working towards obtaining a Project Management Professional (PMP) certification.



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# ominations

**Timothy N. Oakeley**  
*New Mexico Corrections Department, Chief Information Officer*



Timothy N. Oakeley Information Technology career spans more than twenty five years beginning as an application developer with the Los Alamos National Laboratory. In the mid 1990's, Mr. Oakeley became a New Mexico state employee with the Taxation and Revenue Department, Information Technology Division. During his ten year tenure with the Taxation and Revenue Department, Mr. Oakeley was promoted to many positions beginning as a Systems Analyst and ending as a Systems Technology Master. In 2005, Mr. Oakeley joined

the New Mexico Corrections Department as an IT Generalist II. Within two years Mr. Oakeley was promoted to the IT Infrastructure Manager. Since January 2011, Mr. Oakeley has been the IT Director, Chief Information Officer overseeing the entire Information Technology Division.

Mr. Oakeley has a Bachelor's of Arts Degree in Computer Science from Benedictine College, Atchison, Kansas. Mr. Oakeley has obtained a variety of Information Technology Certifications to include the Microsoft Certified Systems Engineer (MCSE). In the past, Mr. Oakeley has served as Chair and Co-Chair for the National Consortium for Offender Management Systems (NCOMS).


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**CTA Vendor Partner Board Meeting  
Coquina A  
4:00-5:00 EST PM  
June 2nd, 2015**

**AGENDA**

1. **Welcome Vendor Partners – Stephen McHugh**
2. **Corrections Technology Association Thanks – Rick Davis**
3. **Feedback from Vendor Partners – All**
  - What did we do right this year?
  - What can be improved?
  - Changes for #CTA2016 in Scottsdale
  - Value for sponsorship dollar
4. **Vote for CTA Vendor Partner Representative**
  - 3 year commitment
  - Platinum Sponsorship
  - Nominations
  - Short speech for nominations
  - Vote (one per corporate sponsor)
5. **Incoming President CTA – Mike Bell**
6. **Outgoing Chair Farewell – Stephen McHugh**



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# Thank You

**O**n behalf of the Executive Board of the Corrections Technology Association, please accept our thanks for joining us this year in beautiful Daytona Beach, Florida for the 16<sup>th</sup> Annual Summit of #CTA2015. We greatly appreciate your interest and support of our organization.

My special thanks goes to our keynote speaker Adam Gelb of the Pew Charitable Trust and sharing with us information regarding justice technology. Thank you for your words of wisdom and taking time to be a part of CTA!

A very sincere thank you to James Judge for providing us with a warm welcome to the great State of Florida, and to the Florida DOC Color Guard for your professional contribution and participation. Your interest and efforts to assist CTA are greatly appreciated.

To all of the CTA Business Partners who willingly support the mission and goals of CTA, and who assist us each day by providing the resources to meet our technology challenges in Corrections – please accept our sincere gratitude!! Special recognition on behalf of CTA is given to Past Chair Ben Harrell, Marquis for your guidance and support. Also, thanks to Stephen McHugh, HP and Jeff Fitter, Global Tel Link for serving as Corporate Chairs and Corporate Chair-Elect respectively. We appreciate your hard work and dedication to helping make CTA a voice in the industry. Thank you for being a part of the conversation and helping CTA reach new heights!

I would like to recognize my fellow CTA Board Members for their endless hours that they have invested on behalf of CTA to further the work of



the Association. I cannot thank Mike Bell, President Elect, John Daugherty, Treasurer, and Joyce Taylor, Secretary enough for everything they have done over the past year for CTA. In addition, I would like to say that we have the best Track Chairs ever with Aaron Garner, Vinko Kucinic, and Tim Oakeley for putting together 3 amazing tracks. The CTA Executive Board would also like to extend a special thanks to Diana Wright, President, Conference Management Solutions for your incredible ability to put on the CTA Summit year after year. Also, thanks to Amy Bell for her work and guidance and taking care of all of the details. I would have been lost without you all this year.

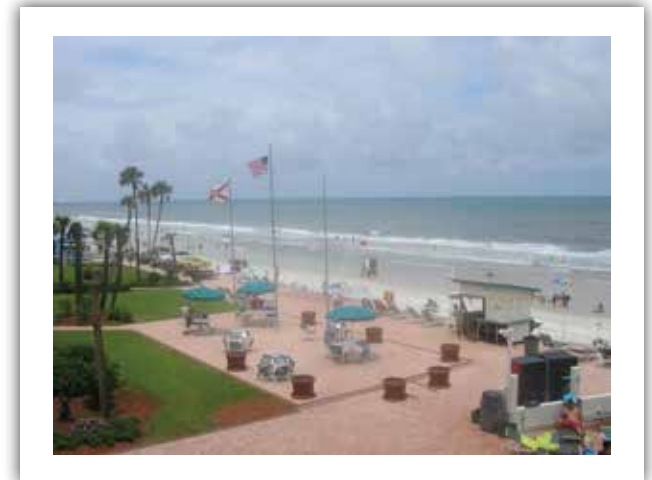
I sincerely hope that you have a wonderful visit to Daytona Beach and that you are already to mark your calendars for #CTA2016 in Scottsdale, Arizona. Mike Bell and team have promised to put on a wonderful CTA Summit and I look forward to seeing you all there. Best wishes for a healthy and amazing summer!

Sincerely,



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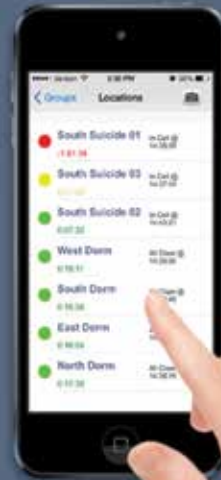
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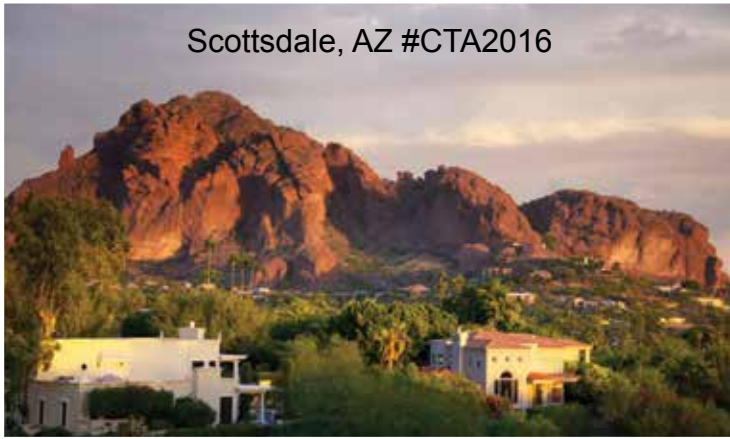


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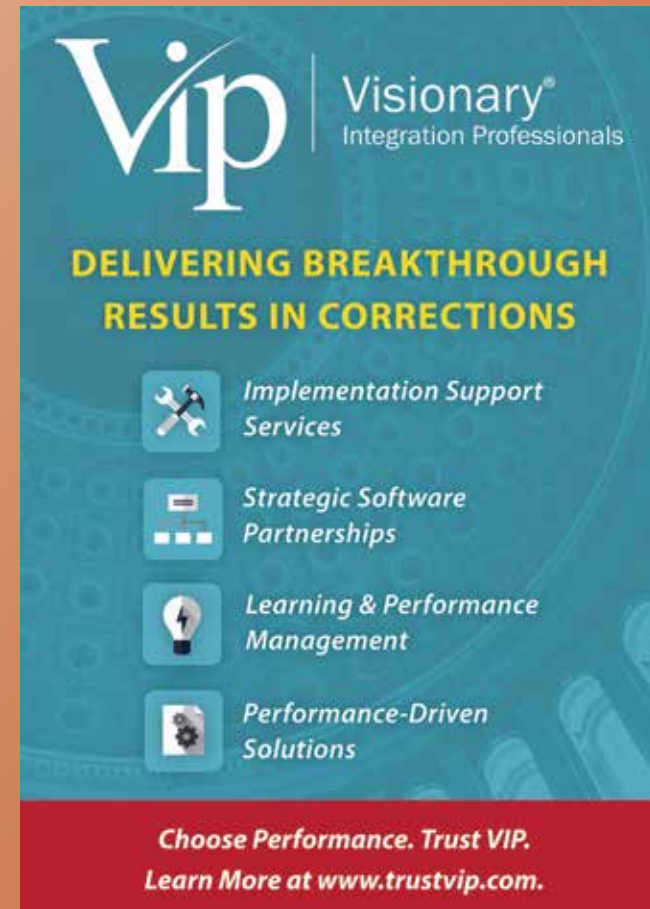
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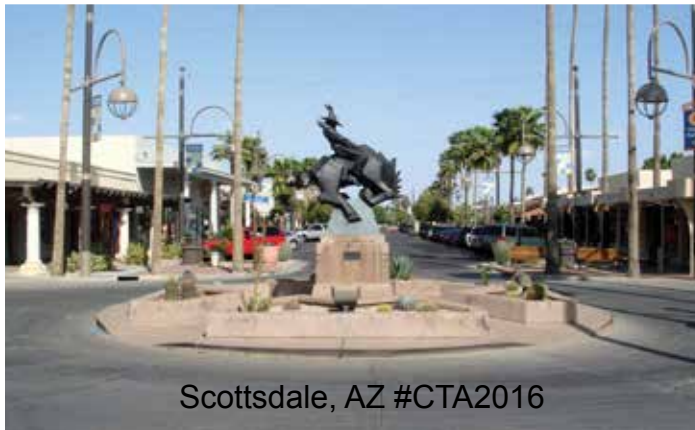
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