



22

ND ANNUAL

TECHNOLOGY SUMMIT

JUNE 12-15, 2022

ST. LOUIS, MISSOURI

The Gateway to Innovation

President's Message



*Jerry Brinegar, President
Corrections Technology
Association*



On behalf of the Board of Directors of the Corrections Technology Association (CTA), it is my honor to welcome each of you to the 22nd Annual Technology Summit in St. Louis, MO, at the Hilton Ballpark Hotel. We could not be more pleased to return to this in-person event!

As we kickoff the Summit, we will be welcomed to St. Louis by Anne L. Precythe, Director of the Missouri Department of Corrections, and our keynote address includes Nigel Poor and Earlonne Woods, the collaborators of the podcast Ear Hustle, along with Lt. Sam Robinson, PIO and Warden Ron Broomfield of San Quentin Prison.

This year's theme is "The Gateway to Innovation" – How is correctional innovation possible through the use of technology? And, as important, how can IT keep ahead of the ever-increasing demands for that innovation?

The Summit schedule includes workshop sessions within three tracks: Current and Upcoming Technology Enablers, Process and Productivity Evolution, and Software and Applications

Maturity. These sessions are the cornerstone of the daily schedule, with jurisdictional practitioners and vendor partners to outline many cases of how technology has assisted in attaining innovative improvements in corrections.

Foundational to the Summit is the exhibit hall of CTA's vendor sponsors, here with us to describe and discuss their products and services that advance the field of corrections technology. The popular Technology Showcase also returns, where Platinum and Gold sponsors submitting short presentations will have the further opportunity to let attendees know who they are, what they do and how. This year, specific time is set aside for you to explore the exhibit hall, and I encourage all to take the opportunity to learn about our vendor sponsors and how they help enable innovation: whether at their booth, during the showcase or in the workshop sessions. They help make this event possible!

Fun events are planned throughout the Summit, starting with the President's Reception on Sunday, daily socials, the "Rick Davis Annual" fitness walk and a

Tuesday evening social event at 360 Rooftop.

Awards and prizes will be given throughout the event!

Our closing panel includes leaders from the U.S., Canada and Europe who will discuss the challenges of connecting innovation to ongoing IT strategy.

Our conference app, Guidebook, is now available under 'CTA Guidebook' from your platform's app store. Within Guidebook, you can read about topics and speakers, see the conference floor plan/layout, add items to your daily schedule, contact other attendees and sponsors, and more. Be sure to follow us on Twitter @CorrTech2022, share with others in the corrections community and be a part of the conversation utilizing #CorrTech2022!

Best,

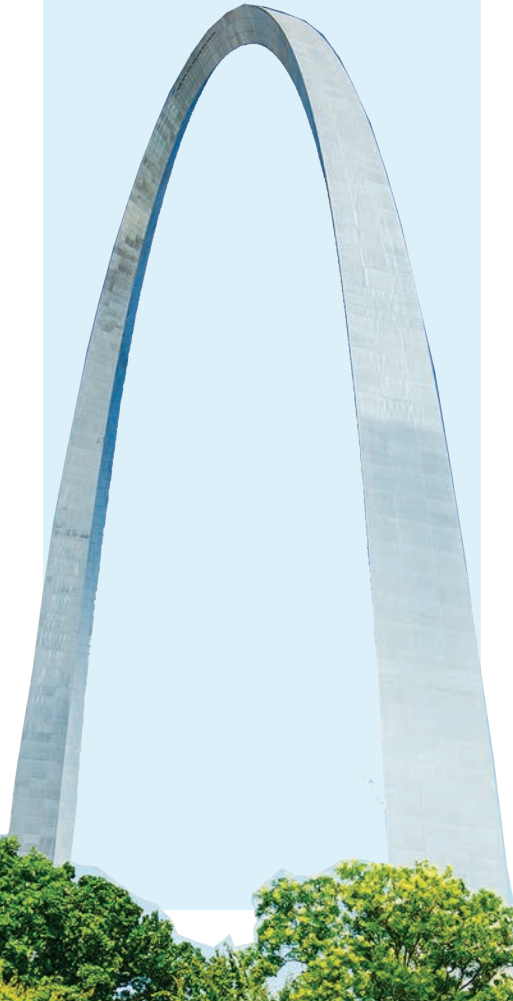
Jerry Brinegar, President
Corrections Technology Association
Chief Information Officer and Director of
Information Technology
New Mexico Corrections Department

Sunday, June 12

2:00 pm – 4:00 pm
Conference Registration

5:00 pm – 7:00 pm
President's Welcome Reception

Evening Hours
Vendor/Client Get Togethers



Monday, June 13

7:00 am – 4:00 pm
Conference Registration

7:00 am – 5:30 pm
Exhibit Hall Open

7:00 am – 8:00 am
Continental Breakfast in
Exhibit Hall

8:00 am – 9:45 am
Opening Address
Meet Your Colleagues

9:45 am - 10:00 am
Coffee Break

10:00 am – 11:30 am
Keynote Speaker – Ear Hustle

11:30 am – 12:30 pm
Luncheon

12:40 pm – 2:35 pm
Concurrent Sessions

2:35 pm – 3:05 pm
Break in Exhibit Hall

3:05 pm – 3:55 pm
Concurrent Sessions

3:55 pm – 5:30 pm
Exhibit Hall Open

4:30 pm – 5:30 pm
Social Hour in Exhibit Hall

Evening Hours
Vendor/Client Get Togethers

Tuesday, June 14

6:00 am – 7:00 am
Fitness Walk

7:30 am – 3:00 pm
Conference Registration

7:30 am – 3:30 pm
Exhibit Hall Open

7:00 am – 8:00 am
Continental Breakfast in Exhibit Hall

8:00 am – 9:30 am
Opening Announcements
Tech Showcase

9:45 am – 10:30 am
Break in Exhibit Hall

10:30 am – 11:20 am
Concurrent Sessions

11:30 am – 12:30 pm
Luncheon

12:40 pm – 2:35 pm
Concurrent Sessions

2:35 pm – 3:05 pm
Break in Exhibit Hall

3:05 pm – 3:55 pm
Concurrent Sessions

4:10 pm – 5:00 pm
Colleague to Colleague

4:00 pm – 5:00 pm
Business Partner Representative
Meeting

6:00 pm – 9:00 pm
CTA Reception at 360 Rooftop

Wednesday, June 15

8:30 am – 9:30 am
Buffett Breakfast

9:30 am - 10:30 am
Closing Panel Discussion

10:30 am – 11:30 am
Survey Results/
Committee Workshop

11:30 am – 12:00 pm
Awards & Meeting Wrap Up

The CTA Board would like to thank the following Business Partners for their additional support as sponsors of the following items:

Lanyards courtesy of
Mi-Case

Bags courtesy of
Telio Group

Monday AM & PM breaks courtesy
of Marquis Software

Fitness Walk courtesy of
Marquis Software and
Mi-Case



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GATEWAY TO INNOVATION



See us at Booth 12



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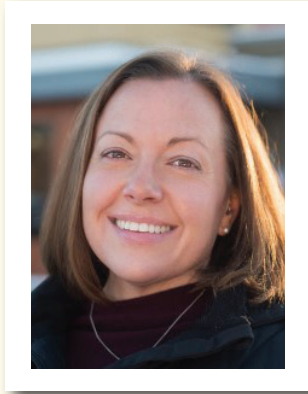
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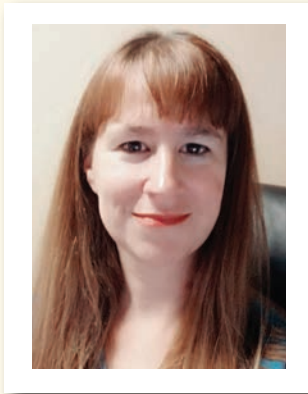
TRACEY DELPHIA

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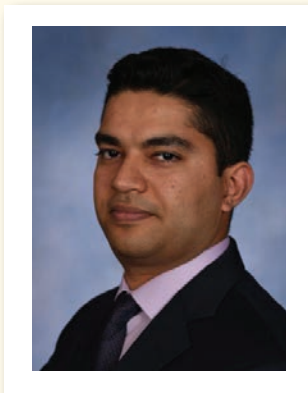
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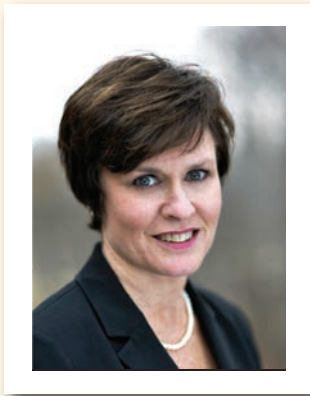
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ANNE LUEDTKE PRECYTHE Director, Missouri Department of Corrections

As Director of Corrections, Precythe is responsible for the 20 adult correctional facilities, six community supervision centers, a community release center, and more than 40 probation and parole offices across the State of Missouri. This includes approximately 11,000 staff, 63,000 probationers and parolees, and more than 23,500 inmates.

Precythe brings over 32 years of service as a Corrections professional into her role as director.

Before becoming the second woman director for the Missouri Department of Corrections, Precythe served as the Director of Community Corrections in the North Carolina Department of Public Safety.

Anne L. Precythe began her career with the Division of Community Corrections in North Carolina as a Probation/Parole Officer in Duplin County in 1988. During

her career in North Carolina she served in many capacities and was appointed the first female Director of Community Corrections in 2013.

Anne has served on various councils and commissions throughout her career. She was a long-standing member of the North Carolina Probation/Parole Association and continues to support the Correctional Peace Officer Foundation. In 2015, Anne was appointed by United States Attorney, Eric Holder, and reappointed by United States Attorney, William Barr, in 2020 to the National Institute of Corrections Advisory Board, representing all of Community Corrections across the country. In 2018, Director Precythe was elected to serve on the Executive Committee of the Correctional Leaders Association and in 2020 she was elected to serve as President of the Association. In 2019, Director Precythe was also appointed to the Council of State Governments Justice Center Advisory Board. Director Precythe was nominated and approved by her peers to serve as a member of the Inaugural Class of the Council on Criminal Justice in 2020. In 2021, she was named Civic Leader of the Year, a Woman of the Year award presented by the Greater Missouri Leadership Foundation.

Anne is married with two married daughters and four grandsons.



WHO THE HELL IS TELIO?

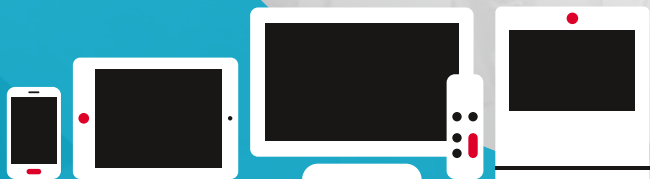
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Keynote Speakers

EAR HUSTLE BRINGS YOU THE DAILY REALITIES OF LIFE INSIDE PRISON, SHARED BY THOSE LIVING IT, AND STORIES FROM THE OUTSIDE, POST-INCARCERATION

Ear Hustle launched in 2017 as the first podcast created and produced in prison, featuring stories of the daily realities of life inside California's San Quentin State Prison, shared by those living it. Co-founded by Bay Area artist **Nigel Poor** alongside **Earlonne Woods** and **Antwan Williams** — who were incarcerated at the time — the podcast now tells stories from inside prison and from the outside, post-incarceration. In 2019, **Rahsaan “New York” Thomas** joined Ear Hustle as a co-host inside San Quentin.

In 2020, Ear Hustle was named a finalist for a Pulitzer Prize in audio reporting — the first time the category was recognized — for bringing audiences “a consistently surprising and beautifully crafted series on life behind bars.” In 2021, Ear Hustle received an Alfred I. duPont-Columbia University Award for “shatter[ing] the myths about serving time and what happens afterwards.” Ear Hustle has also received honors from the Third Coast International Audio Festival, the Moran Center for Youth Advocacy, and is a two-time Peabody Award nominee.

Earlonne and **Nigel** have delivered commencement addresses for the UC Berkeley Graduate School of Journalism and Bennington College, a keynote at Podcast Movement, and have discussed their work at the City Arts & Lectures and Commonwealth Club series in San Francisco, and at the Tribeca Festival in New York. In addition, Ear Hustle has also inspired multiple creative endeavors, including the Metropolitan Museum of Arts’ “Songs from the Spirit” dance performance featuring music from the podcast.

Earlonne and **Nigel** are also the authors of *This Is Ear Hustle: Unflinching Stories of Everyday Prison Life*, a book inspired by the podcast and published by Crown/Random House. The San Francisco Public Library selected the title for its One City One Book citywide community reading program in 2022.

Ear Hustle is a proud member of **Radiotopia from PRX**, a curated network of extraordinary podcasts. Ear Hustle won Radiotopia’s first **Podquest** in 2016 — a search for new story-driven podcast ideas — beating out more than 1,500 international entries. Today, episodes have been downloaded nearly 60 million times. The show is also broadcast to incarcerated communities, including in the California Department of Corrections and Rehabilitation institutions and in the U.K. in collaboration with the Prison Radio Association.

The Ear Hustle team works in San Quentin’s media lab and from offices on the outside in the San Francisco Bay Area. You can also find the team on Instagram, Facebook and Twitter.

NIGEL POOR

Co-producer, Co-host, Co-creator

Nigel Poor is a visual artist whose work explores the various ways people make a mark and leave behind evidence of their existence. Her work has been exhibited nationally and internationally, and can be found in various museum collections including the SFMOMA, the M.H. deYoung Museum, and the Corcoran Gallery of Art, Washington D.C. She is also a professor of photography at California State University, Sacramento. In 2011, Nigel got involved with San Quentin State Prison as a volunteer teacher for Mount Tamalpais College (formerly the Prison University Project). She is also the co-author of *This Is Ear Hustle: Unflinching Stories of Everyday Prison Life* (Crown Publishing).



EARLONNE WOODS

Co-producer, Co-host, Co-creator

Earlonne Woods was born and raised in South Central Los Angeles. In 1997, he was sentenced to 31-years-to-life in prison. While incarcerated, he received his GED, attended Coastline Community College and completed many vocational trade programs. He also founded CHOOSE1, which aims to repeal the California Three Strikes Law, the statute under which he was sentenced. In November 2018, California Governor Jerry Brown commuted Earlonne’s sentence after 21 years of incarceration. Upon his release, Earlonne was hired by PRX as a full-time producer for Ear Hustle, and he continues to work with Nigel, contributing stories about re-entry. He is also the co-author of *This Is Ear Hustle: Unflinching Stories of Everyday Prison Life* (Crown Publishing).



SPECIAL THANKS TO...

Lt. Sam Robinson and Warden Ron Broomfield at San Quentin State Prison for their support of the show.

LT. SAM ROBINSON

Lt. Sam Robinson, 25+ years of service in the California Department of Corrections and Rehabilitation. He began working for the former California Department of Corrections in July 1996 as a Correctional Officer at San Quentin State Prison. Mr. Robinson promoted to Correctional Sergeant in August 2000 and then promoted to Correctional Lieutenant in August 2005, all at San Quentin State Prison. Since the last promotion, Lt. Robinson has worked numerous stints as an acting Facility Captain, and accepted a two-year Training & Development (T&D) assignment as a Correctional Counselor II. For the last 14 years, he has been San Quentin's Public Information Officer which oversees the San Quentin Media Center and is the custodial reviewer of the Ear Hustle Podcast.



RON BROOMFIELD

Ron Broomfield was appointed Warden of San Quentin State Prison in September 2021. He served as Chief Deputy Administrator at San Quentin State Prison from 2017 to 2020 and in several positions at California State Prison, Corcoran, from 2003 to 2017, including Correctional Administrator, Correctional Captain, Correctional Counselor I & II, and Correctional Officer. He was a Correctional Officer at Salinas Valley State Prison from 2001 to 2003.



He was raised in Mariposa County and graduated with a Bachelor of Arts Degree in English from California Lutheran University. Prior to joining CDCR, he worked as a claims adjuster with Amica Insurance from 1994 to 1999, and was a jail officer with the Mariposa County Sheriff's Department from 1999 to 2001.



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Full Agenda

Sunday, June 12th

2:00pm – 4:00pm **Registration** Grand Foyer
 5:00pm – 7:00pm **President's Welcome Reception** Exhibit Hall – Grand Ballroom A-G

Monday, June 13th

7:00am - 4:00pm **Registration** Grand Foyer
 7:00am – 8:00am **Continental Breakfast in Exhibit Hall** Exhibit Hall – Grand Ballroom A-G
 8:00am – 9:45am **OPENING ADDRESS** Arch View Ballroom
Presentation of Colors: Missouri Department of Corrections Honor Guard
Invocation: Chaplain Mark Wilkinson, Potosi Correctional Center, Missouri Department of Corrections
Welcome: Anne Precythe, Director, Missouri Department of Corrections
Introductions: Jerry Brinegar, CTA President, CIO, New Mexico Corrections Dept.
 9:45am – 10:00am **Coffee Break – Sponsored by Marquis Software** Exhibit Hall – Grand Ballroom A-G
 10:00am – 11:30am **Keynote: Ear Hustle with Nigel Poor, Earlonne Woods, Lt. Sam Robinson and Warden Ronald Broomfield** Arch View Ballroom
 11:30am – 12:30pm **Luncheon** Exhibit Hall – Grand Ballroom A-G
 12:40pm – 1:30pm **How Evergreen is Your Offender Management System?** Gateway 2
Who Owns Your Systems? Who Owns Your Bank Account?
Becoming Your Own Systems Integrator Is Hard Gateway 3
Offender Management System Development: An Agile Approach Gateway 4
 1:45pm – 2:35pm **Innovate With Artificial Intelligence – Opportunities & Challenges** Gateway 2
Commonalities And Contradictions In Modernization Approaches Gateway 3
Improving Quality Of Care Through Software Automation Gateway 4
 2:35pm – 3:05pm **Break in Exhibit Hall**
Sponsored by Marquis Software Exhibit Hall – Grand Ballroom A-G
 3:05pm – 3:55pm **Using Mobile Technology To Disrupt & Improve Criminal Justice** Gateway 2
Down In The Data: Informing By Numbers Gateway 3
Implementation And Support Of An Offender Management System:
Partnering To Be Responsive To Change In Corrections Gateway 4
 3:55pm – 5:30pm **Exhibit Hall Open** Exhibit Hall – Grand Ballroom A-G
 4:30pm – 5:30pm **Social Hour in Exhibit Hall** Exhibit Hall – Grand Ballroom A-G

Tuesday, June 14th

6:00am – 7:00am **Rick Davis Annual Fitness Walk**
Sponsored by Marquis Software & Mi-Case Meet in Hotel Lobby
 7:30am – 3:00pm **Registration** Grand Foyer
 7:00am – 8:00am **Continental Breakfast in Exhibit Hall** Exhibit Hall – Grand Ballroom A-G
 8:00am – 9:30am **Opening Announcements**
Technology Showcase Arch View Ballroom
 9:45am – 10:30am **Break in Exhibit Hall** Exhibit Hall – Grand Ballroom A-G
 10:30am – 11:20am **Digital Maturity in Prisons, A Gateway to Innovation** Gateway 2
Body Cameras, Community Corrections, and Behind the Wire Gateway 3
17 Business Areas: A Gateway To Innovation Gateway 4

11:30am – 12:30pm
 12:40pm - 1:30pm

1:45pm – 2:35pm

2:35pm – 3:05pm
 3:05pm – 3:55pm

4:10pm – 5:00pm
 4:00pm – 5:00pm
 6:00pm – 9:00pm

Wednesday, June 15th

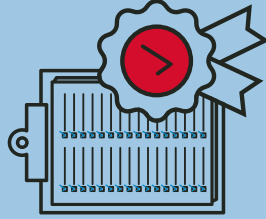
8:30am – 9:30am **Buffet Breakfast** Arch View Ballroom
 9:30am – 12:00pm **CLOSING ADDRESS** Arch View Ballroom
Closing Panel Discussion
CTA Survey Results/Committee Workshop
Awards & Meeting Wrap Up

Luncheon Exhibit Hall – Grand Ballroom A-G
Gateway To Visitation: A Solution For Visitors And Staff Gateway 2
Building a Foundation: Innovative Implementation Gateway 3
How To Teach An Old OMS New Tricks Gateway 4
Kiosks: Innovative Gateways To Web Based Applications Gateway 2
The Gateway To A Successful OMS Modernization Gateway 3
Can Software Solve The Continuous Quality Improvement Gap in Community Corrections? Gateway 4
Break in Exhibit Hall Exhibit Hall – Grand Ballroom A-G
How Innovation Allowed Alberta To Do More with Less Gateway 2
Innovation And Rehabilitation Via New Digital Services Gateway 3
Innovation Through Evolution – From OMS Modernization to a Corrections Enterprise Platform Gateway 4
Colleague To Colleague – Focus On Future Improvement Arch View Ballroom
Business Partner Representative Meeting Lindbergh Room
CTA Reception 360 Rooftop



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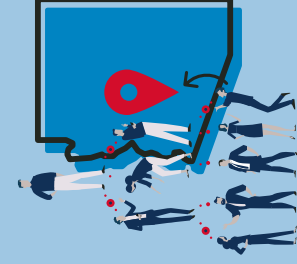
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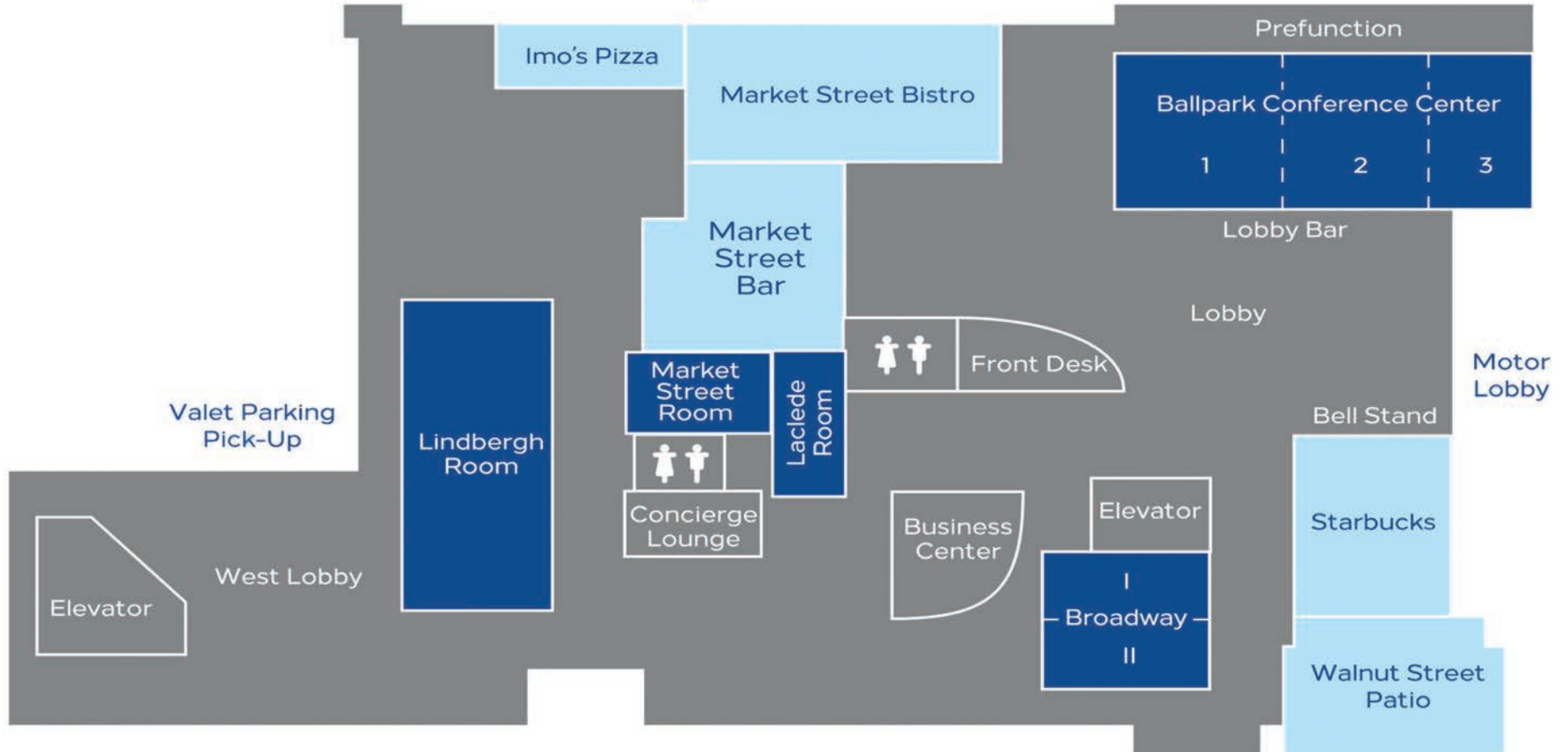
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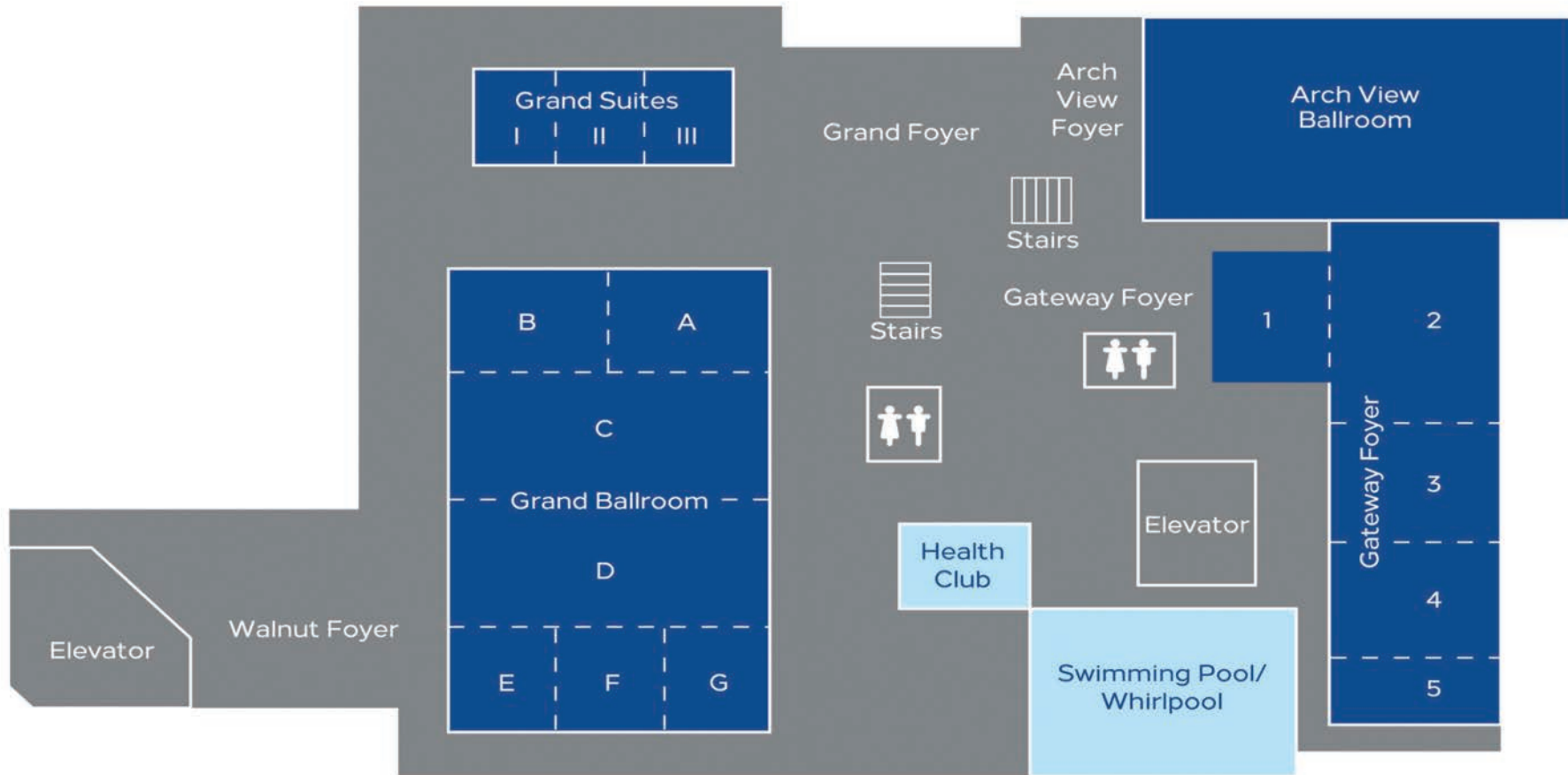
Lobby Level



Key

- Food & Beverages
- Meeting/conference Room
- Amenities

Second Floor
Convention Level



Key

- Food & Beverages
- Meeting/conference Room
- Amenities

Exhibitor List

KPMG
Telio Group
Mi-Case
Marquis Software Development, Inc.
Securus Technologies
ViaPath Technologies
Axon
Guardian RFID
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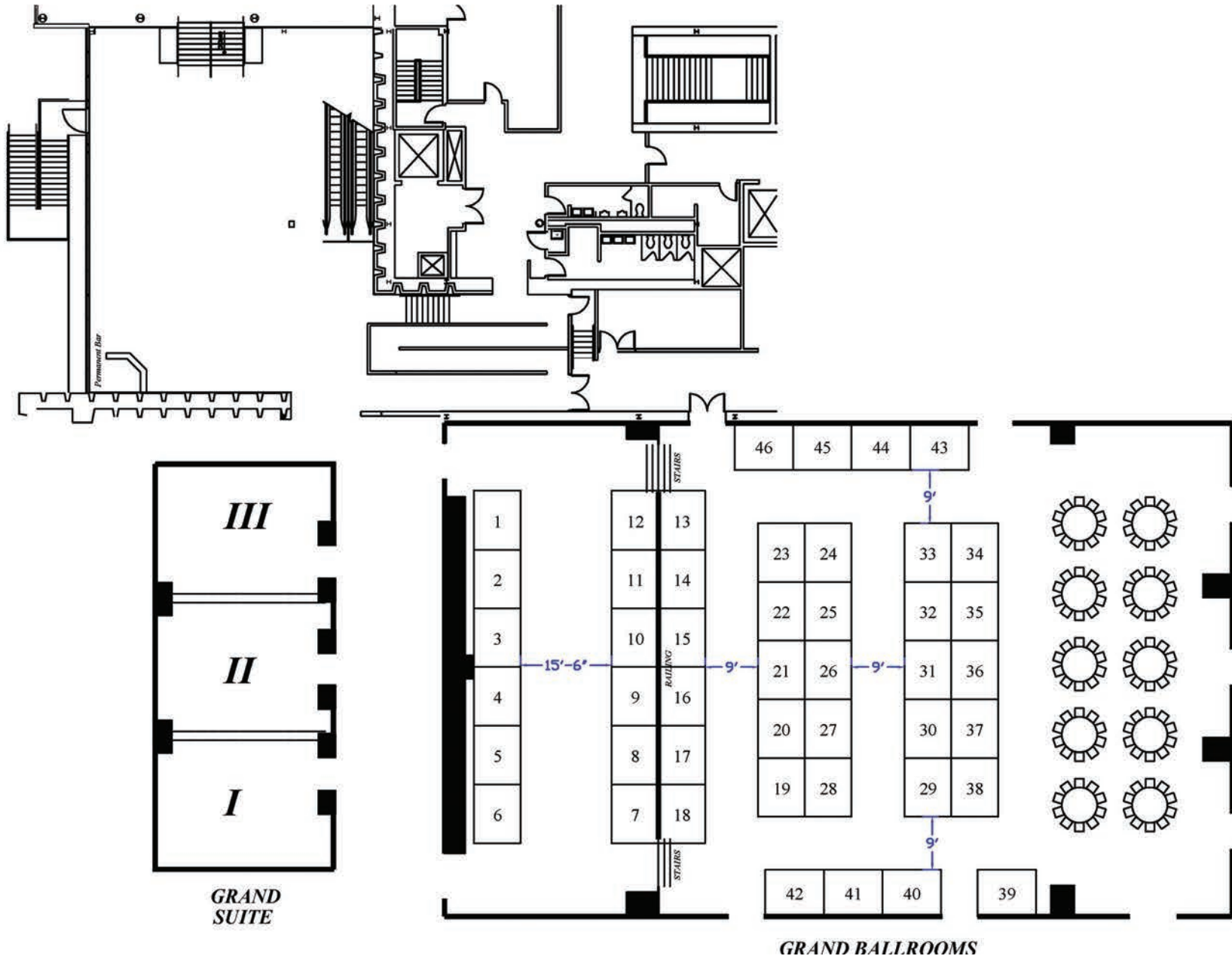


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Monday, June 13

12:40p – 1:30p

Gateway 2

How Evergreen is Your Offender Management System?

*Sheila Crenshaw, Virginia Department of Corrections
Raya Zacks, Abilis Solutions*

Obsolescence is one of technology's most significant challenges. The complex, time-consuming journey from deciding to modernize an OMS to the delivery of a new OMS means that you may run from one obsolete software to a modern solution that will become too quickly another inflexible legacy system. To avoid this, when modernizing your OMS, let's look at the crucial criteria that will guarantee that the solution you will select will continue to evolve after the first go-live.

12:40p – 1:30p

Gateway 3

Who Owns Your Systems? Who Owns Your Bank Account? Becoming Your Own Systems Integrator Is Hard

*Kristin Montgomery, California Department of Corrections and Rehabilitation
Edmond Blagdon, California Department of Corrections and Rehabilitation
Daniel Green, Red River Technology LLC
Glenn Fishback, Marquis Software*

Are you considering an enhancement or replacement for your OMS? We will discuss considerations in a traditional vendor Systems Integrator (SI) model – vs you in the driver's seat as SI. California didn't want "our parents" IT – we wanted to own the transformation and optimization and take the wheel on our business outcomes.

It isn't easier to go it alone and shifting from the traditional SI model put the bullseye on us – but we build an oversight team, established multiple prime contracts, and navigated vendor scope challenges. We've seen a significant increase in the OMS functionality, sparked innovation in vendors, leveraged our buying power and gave ourselves flexibility in future procurements.

12:40p – 1:30p

Gateway 4

Offender Management System Development: An Agile Approach

*Christina Reagle, Indiana Department of Correction
Sarah Schelle, Indiana Department of Correction
Aaron Bailey, Mi-Case*

To gain a better understanding of the agile implementation methodology and its application to a current Offender Management System (OMS) implementation. Attendees will learn more about Agile project management as well as the education and tools necessary to successfully implement an OMS Modernization. Important concepts covered will include: features and user stories, sprints, feedback, backlog management, and scope management. As part of this presentation, we will also cover lessons learned from both the perspective of an OMS customer, the Indiana Department of Corrections, and Mi-Case the partner.

- What we have learned together and taking an "agile" approach to the offender management system implementation.
- How can Agile be applied to other projects Corrections is involved with today (i.e. EHR, Operations Technology initiatives)

1:45p – 2:35p

Gateway 2

Innovate With Artificial Intelligence – Opportunities & Challenges

*Pia Puolakka, Criminal Sanctions Agency, Finland
Steven Van De Steene, De Montfort University and International Corrections and Prisons Association (ICPA)*

As corrections are part of the fast-changing society, contemporary offender management approaches can hardly be evaluated nor developed without analyzing or anticipating the new reality that is largely shaped by the introduction of new technologies of which artificial intelligence (AI) is probably one of the most controversial ones. In our presentation, we will share our insights based on a balanced analysis and literature review of the current state and the future plans of the use of AI in corrections and a survey done with several jurisdictions in North America, Europe and Asia (Puolakka & Van De Steene, 2021). We will also talk about what are AI's capabilities and challenges related to its usage in the correctional context and how it could disrupt the traditional role of staff such as case managers and security officers in prisons. We will also address the challenges related to data and data quality, the human-machine relationship and reflect on the ethical aspects of using AI.

As a case example, we will present an AI project that was started in the Finnish Criminal Sanctions Agency. As part of the new offender management system (OMS), Finland is developing an AI recommender system called 'RISE AI' for offender assessment, sentence planning and service counselling. The aim of this system is to improve the accuracy of offender management, client work and risk mitigation. Also, Finland's national AI-program 'Aurora AI', intended to be a nationwide service

recommendation system, will be tested by prisoners in 2022. Finland is currently piloting some other AI-related projects in Finnish prisons related to prisoners' educational and vocational practices, which we will also refer to.

There are still many ethical questions to be answered before the full use of AI can be implemented in human-centric correctional practices in the future. Ms. Pia Puolakka is part of the team organized by the Council for Penological Co-operation (PC-CP), Council of Europe that is drafting the ethical recommendations for the use of new technologies including AI for correctional practices.

Reference: Puolakka, P., & Van De Steene, S. (2021). Artificial Intelligence in Prisons in 2030. An exploration on the future of Artificial Intelligence in Prisons. *Advancing Corrections Journal*, 11, ICPA.

1:45p – 2:35p

Gateway 3

Commonalities And Contradictions In Modernization Approaches

Hakan Klarin, Swedish Prison and Probation Service

Simon Bonk, Telio Group

Arun Vanapalli, Accenture

The COVID-19 pandemic forced a realization: modernization is no longer an option, it is an imperative to ensure that correctional organizations can continue to deliver critical services. Technology is one of the vehicles that can begin to realize the benefits of modernization efforts, and both Canada and Sweden are exploring how technology can enable solutions for the future. The presentation will discuss the various areas within their jurisdictions where technologies (such as AI, API layers, and Cloud-based applications) and innovation will enable the business of corrections. Exploration of shared commonalities, differences, challenges and successes from a technology perspective will be explored, with an eye towards elevating outcomes past corrections and into potential societal or economic benefits. In addition, the questions of how to take lessons learned from the reaction to the pandemic, and how to affect modernization to enable stronger future outcomes within corrections will be discussed.

1:45p – 2:35p

Gateway 4

Improving Quality Of Care Through Software Automation

Phil Winder, Delaware Department of Corrections

Jose Colon, CNT Infotech

Vijay Nathan, CNT Infotech

Vishnu Prasad, CNT Infotech

EHR

- Helping understand how EHR improves the quality of care by reducing medical errors
- How EHR helps in communication and coordination between patients, pharmacists, labs, and providers and facilitate sharing information between healthcare providers
- How EHR helps to capture and analyze large amounts of data to provide care based on data analytics
- Reducing patient processing times through software automation in order to ensure that many patients can be attended to within a short time frame

Telemedicine

- Helping understand how telemedicine Increases patient engagement and satisfaction and improves patient convenience
- How telemedicine helps providing remote and rural patients with access to care by leveraging of limited physician resources
- How telemedicine helps reduce cost of care delivery and hospital readmissions
- How telemedicine helps improving specialist efficiency and providing 24/7 access to specialists

3:05p – 3:55p

Gateway 2

Using Mobile Technology To Disrupt & Improve Criminal Justice

Judge John Newsham, St. Louis County

Tricia Rodgers, St. Louis County

Bart Cooper, eHawk, Inc.

Michael Pugliese, eHawk, Inc.

Please join us as experts from corrections, courts and criminal justice discuss how the modern smartphone has emerged as a vital tool to help reduce incarceration, administrative tasks, and costs in pre-trial and community corrections. Overcrowding, staffing shortages, COVID, bail reform and other issues continue to create challenges for managing these increasing populations. Join us to learn how St. Louis County chose a novel approach that has dramatically improved outcomes and reduced costs.



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3:05p – 3:55p

Gateway 3

Down In The Data: Informing By Numbers

Sarah Schelle, Indiana Department of Correction
Eric Ballenger, Indiana Department of Correction
Christopher Covey, BerryDunn Consulting Team

The participants of the workshop will discover how the Indiana Department of Correction uses data analytics to translate available data into actionable insights to confront staff assaults and contraband incidents.

The data and data structuring discussion will include an overview of data availability, formats, and tools used to access this data. Participants will also learn how data when structured appropriately can be used to produce predictive models, and be leveraged for dashboards. Participants will also learn how to use their data to more effectively deliver information needed when pursuing ACA accreditation.

3:05p – 3:55p

Gateway 4

Implementation And Support Of An Offender Management System: Partnering To Be Responsive To Change In Corrections

Sheila Crenshaw, Virginia Department of Corrections
Deepa Makkar, New Mexico Corrections Department
Ben Wright, Abilis Solutions
Raya Zachs, Abilis Solutions

The purpose of this panel discussion is to explain how implementation of Agile processes can enhance the implementation of an OMS and quickly adapt to the changing needs of correctional agencies. This discussion will also include how correctional agencies can quickly implement changes to meet the needs of constituents. Additionally, the panel will focus on ways to assess business impacts on new laws/policies and how collaboration with product teams can enhance communication between vendors and correctional agencies. Discussion will also center around the use of sprint demos and discussions to foster communication between customers and vendors.

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Tuesday, June 14

10:30a – 11:20a

Gateway 2

Digital Maturity in Prisons, A Gateway to Innovation

Steven Van De Steene, De Montfort University and International Corrections and Prisons Association (ICPA)

Dr. Victoria Knight, De Montfort University, UK (Virtual)

Dr. Bianca Reisdorf, University of North Carolina at Charlotte, USA (Virtual)

Our prisons are in the storm of digital transformation, with some prisons more ‘advanced’ digitally speaking than others. It’s generally acknowledged in literature that the success of this journey depends on a variety of factors of which the majority aren’t of and in themselves digital. This organisational digital readiness is often referred to as digital maturity.

Where the ambition to change is increasing as part of a variety of prison-reform agendas in many jurisdictions, the journey towards a digital transformation is full of hurdles and challenges. During our presentation we will explain how this transformation takes place based on the outcomes of our global study.

With this research we are in the process of developing a practice-oriented digital maturity model for prison services. As existing digital maturity models often give an incomplete picture, we believe a context-specific approach will help us to understand how this digital transformation happens in prisons.

10:30a – 11:20a

Gateway 3

Body Cameras, Community Corrections, and Behind the Wire

Phil Sellers, Georgia Department of Community Supervision

Jay Cox, Virginia Department of Corrections

Victoria Shaw, Axon

Vince Valentine, Axon

This workshop will focus on how the Georgia Department of Community Supervision and the Virginia Department of Corrections utilize body cameras.

The Georgia Department of Community Supervision will focus on enhancing offender supervision practices, improving officer training, increasing accountability and transparency, and automating routine case management functions.

The Virginia Department of Correction (VADOC) will focus on utilization in cell extractions, supervisor rounds, and K9 patrols.

The presenters will also discuss the challenges and lessons learned in implementing body cameras as well as current and future trends in body camera technology.

10:30a – 11:20a

Gateway 4

17 Business Areas: A Gateway To Innovation

Joseph Couture, State of Maine Department of Corrections

Christopher Covey, BerryDunn Consulting Team

The Maine Department of Corrections (ME DOC) is in the process of replacing its current OMS. This presentation will describe how ME DOC used the CTA business functions that are outlined in the Common Business Functions for Corrections Management Systems (CBFCMS) to identify business areas across the ME DOC departments that the new OMS must support. This presentation will show how to translate corrections departments into CTA business functions. Additionally, the participants will learn how to use the business functions to develop a request for proposal for a new offender management system.

12:40p – 1:30p

Gateway 2

Gateway To Visitation: A Solution For Visitors And Staff

Robin White, Arkansas Department of Corrections

Brian Strauch, Marquis Software Development

To ensure the safe & secure functioning of correctional facilities, it is imperative to know who has been giving authorization access to enter and exist.

Traditional methods of visitor and staff entry typically include a staff review of a photo ID, as well as a log book to track who has entered and exited. By automating this process, the facility access control can be performed faster, and with a higher degree of accuracy.

This presentation will demonstrate how one agency has evolved its facility access control over the years from paper to innovative technology.

12:40p – 1:30p

Gateway 3

Building a Foundation: Innovative Implementation

Christina Reagle, Indiana Department of Correction
Matt Benton, KPMG
Mark Maitland, KPMG
Lawrence Spinetta, KPMG

From advising on funding and procurement strategies to designing and delivering training, Transformation Advisory Services, also known as TAS, helps guide system modernization that meet the business and technical objectives, program and regulatory requirements, and quality and budget expectations through six key disciplines. Strategic services & financial management, enterprise architecture, quality control & quality assurance, policy and program outcomes, governance & program management, and organization change management & training. Whether on board from the start or joining a troubled project in progress. KPMG provides value to large modernization projects with TAS producing better outcomes for clients, employees, and agency stakeholders.

12:40p – 1:30p

Gateway 4

How To Teach An Old OMS New Tricks

Marc Burris, North Carolina Department of Public Safety, North Carolina Department of Information Technology
John Woodlock, North Carolina Department of Public Safety, North Carolina Department of Information Technology
Pam Jenkins, North Carolina Department of Public Safety, North Carolina Department of Information Technology

We will discuss how to take a 30-year-old system and be agile in an ever-changing technical environment. In this we will discuss how we use “bolt on” AWS services to enhance our current OMS system. Finally, we will discuss the importance of data sharing and how this is still achievable with an aging legacy OMS.

1:45p – 2:35p

Gateway 2

Kiosks: Innovative Gateways To Web Based Applications

Steve Collings, FamilySearch

The world continues to move towards more web-based applications. This presents unique and difficult security and resource problems to correctional facilities. In this

workshop, you will see how FamilySearch used kiosk technology to provide a secure, inexpensive method of delivering a complicated web-based indexing program. This has opened new possibilities such as web-based education, reading programs, testing capabilities, etc. Join us to see how you can use this same technology to provide innovative solutions for your organization.

1:45p – 2:35p

Gateway 3

The Gateway To A Successful OMS Modernization

Mike Carpenter, Oklahoma Department of Corrections
Lisa Burlingame, Oklahoma Department of Corrections
Sam Sheffield, Marquis Software

Information Technology projects in Corrections are normally demanding and often difficult to fund. An OMS conversion project is probably one of the most challenging technology efforts that agency executives, operations staff, and technology staff will face in their job. However, if successful, these projects provide corrections professionals with one of the most rewarding achievements of their careers.

The history OMS projects are one of mostly success, however there are also projects that did not end well. The keys to a successful OMS conversion are not difficult to understand, they arise out of the experiences of successful agencies.

This presentation will provide a story on how one agency achieved that success. The presenters will provide a roadmap of planning, organizing, and implementing their recent OMS conversion. They will include the key elements to an OMS project, the challenges, and what it takes to be successful.

1:45p – 2:35p

Gateway 4

Can Software Solve the Continuous Quality Improvement Gap In Community Corrections?

Brian Richart, Chief Probation Officer, El Dorado County, California
Rob Foster, SCRAM Systems

Many community corrections departments report difficulty in implementing and measuring the effectiveness of current policies and practices. Officers spend much of their time just trying to understand how clients are doing and lack good data. Supervisors and Administrators have little insight into what’s working and what’s not working, for whom. As a result, Continuous Quality Improvement is out of reach for many agencies. Fortunately, emerging technology is addressing these challenges. Integrated software is now able to automate a wide range of data on client behavior

from multiple sources and apply agency policy, behavioral science, and analytics to the day-to-day decision-making of pre-trial, probation, and parole officers. Using this new technology, officers have real-time and actionable client-behavior data at their fingertips, while supervisors and administrators have the analytics they need to know where their agency is effective and make Continuous Quality Improvement where needed, all in real-time.

3:05p – 3:55p

Gateway 2

How Innovation Allowed Alberta To Do More with Less

Rav Bains, Alberta Justice and Solicitor General – Community Corrections Branch (Virtual)

Bart Cooper, eHawk, Inc.

Chris Young, Tantus Solutions Group, Inc.

Lyne Eaker, Tantus Solutions Group, Inc.

At the 2017 CTA Conference we presented on the challenges that were being faced by many agencies – to do more with less. At that conference, we presented on options to address business problems through innovative management and supervision techniques. In 2022, we follow up on that presentation with the results achieved by implementing a mobile reporting solution for low risk and pre-trial clients under community supervision. This presentation will provide an overview of the business challenges being experienced by Alberta Correctional Services; the process that was followed to define success and how best to achieve the required goals; and the resulting technical implementation of a mobile reporting solution. The presentation will conclude with an overview of the benefits realized and future plans.

3:05p – 3:55p

Gateway 3

Innovation And Rehabilitation Via New Digital Services

Dr. Marietta Martinovic, RMIT University, Melbourne, Australia

Eugene Razbash, CombiTel Group

Innovative digital devices delivered through secure devices such as tablets and VDI terminals, have the potential to provide prisoners with greater engagement and enhanced learning opportunities. Content on these new digital devices can include curated live TV, video on-demand, audiobooks and e-books. Feedback from correctional administrators and prisoners thus far has been very complimentary.



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According to research these digital devices with engaging content have the potential to make custodial environments safer, and better prepare prisoners for re-entry into the community. Workshop participants will see the 'live user interface' and will be able to experience demo environment with all content types.

3:05p – 3:55p

Gateway 4

Innovation Through Evolution – From OMS Modernization To A Corrections Enterprise Platform

Brian Fryer, Los Angeles County Sheriff Department (Virtual)

Scott Goodwin, Los Angeles County Sheriff Department (Virtual)

Carrie Young, Gartner Consulting

Chris Litton, Gartner Consulting

Corrections is undergoing a period of considerable business change. CIO's and Corrections Professionals are facing greater pressures to deliver traditionally high-touch, high-risk services with diminishing resources, remote participants and using technology programs that were designed for a different era.

In short, the world has changed, and it is critical that Corrections evolve with respect to designing, sourcing and supporting technology.

We will hear from two practicing Corrections professionals amid a major transformation planning initiative. Listen to the concerns and challenges your peers are facing and learn about innovations being considered.

- Best Practices and trends for OMS/JMS Modernization approach
- Recommended Enterprise Architecture for modern, integrated solutions
- Challenges and obstacles moving off legacy solutions including organizational change, business and leadership support, funding, contracting, and staffing

This presentation covers - Business capabilities-based solutions and the transition to a resilient, flexible enterprise model; Transitioning to hybrid service delivery; Data driven decision making, information integration and information sharing.

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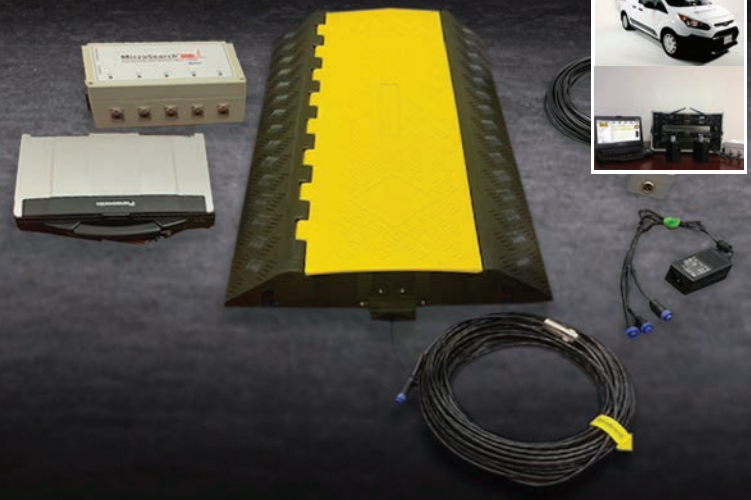
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Wednesday, June 15

9:30a – 10:30a

Arch View Ballroom

Closing Panel Discussion

Christina Reagle - Indiana Department of Corrections

Russ Nichols, California Department of Technology

Hakan Klarin, Swedish Prison and Probation Service

Simon Bonk, Telio Group

Steven Van De Steene, De Montfort University and International Corrections and Prisons Association (ICPA) (Moderator)

Around the globe, technology is playing a starring role in enabling correctional jurisdictions to modernize the execution of their mandates. From automating offender intake assessments to using virtual reality to prepare offenders for release, the digital opportunities across the correctional continuum are endless. However, the digital context is introducing a pace of change so rapid that many correctional jurisdictions are challenged to effectively react to, and leverage the opportunities that it presents.

Today, modernization requires organizations to consider how they invest in the future more holistically, taking into account how they deliver, work, and connect, to enable a cohesive operating model. Assuming this posture will require collaboration between correctional associations, researchers, and vendors to create an ecosystem that will allow the industry of corrections to rethink their approaches. In this correctional ecosystem, associations have the ability to act as a public voice, sharing best practices, standards, knowledge, and experiences in the intelligent adoption of technology. Supported with this information, correctional organizations can make the right technology choices to balance innovation and risk.

This panel discussion will look to explore some of the barriers facing corrections globally when trying to move from innovation to digital enterprise thinking, how associations can better work together to advance correctional transformation. It is through sharing our knowledge about technological opportunities, together with the technologies themselves and the way they are delivered, that will enable a gateway to innovation and form the foundation of the modernization of corrections.

Discussion Points:

1. What is your perspective on our current way of modernizing in corrections?
2. How can like-minded associations, such as ICPA and CTA, better collaborate to improve corrections, both practically and philosophically?
3. As technology continues to redefine the business of corrections, how can we ensure

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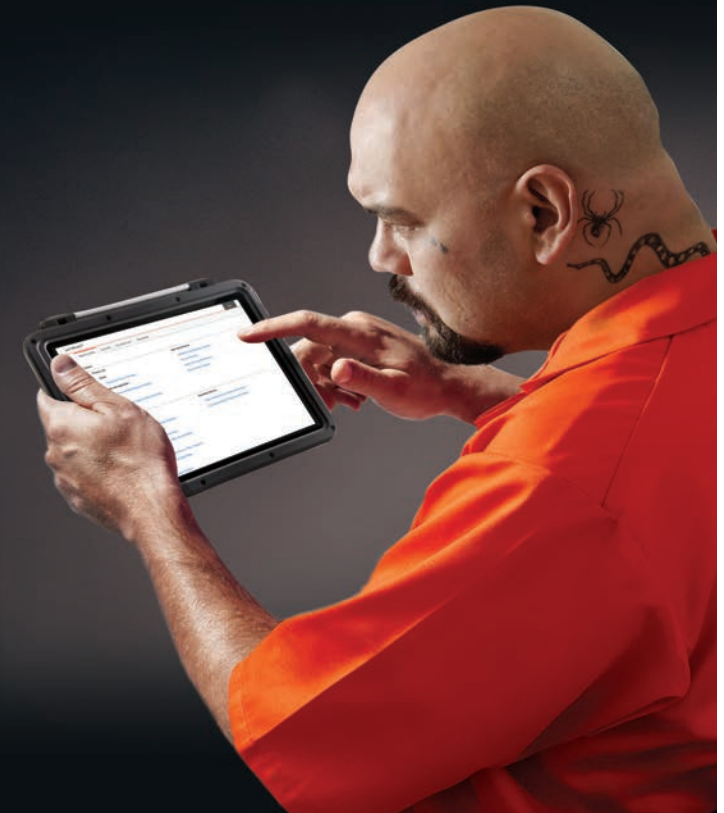
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PRESIDENT-ELECT CANDIDATE

Wendy M. Ling, PMP®

Chief Information Officer, Florida Department of Corrections

Ms. Ling joined the Florida Department of Corrections (FDC) in July 2016 and serves as the Chief Information Officer (CIO). As the CIO for the largest Florida state agency and the third largest state prison system in the nation, Ms. Ling oversees all information technology (IT) operations and support for all FDC program areas and locations, including correctional institutions, road prisons, work camps, transition centers, work release centers, probation and parole offices, regional offices, and central office. Prior to her tenure at FDC, Ms. Ling served as the Program Manager over a nearly \$40 million program at the Florida Department of Highway Safety and Motor Vehicles. Ms. Ling has more than 20 years of private and public sector experience focused on strategic planning, program management, organizational change management, risk management, and IT business delivery. She earned a Bachelor of Arts degree from Iowa State University and is a certified Project Management Professional (PMP®).



SECRETARY CANDIDATE

Lucas Herring

IT Director, VTDOC

Lucas serves as the IT Director supporting the Vermont Department of Corrections. He has managed implementation of all IT projects for the department over the past decade. During this time, the VTDOC has seen upgrades from Windows XP through to Windows 10, migration off from Citrix with Windows terminals, facility camera projects and has moved almost all services from on premise servers to the cloud. VTDOC has also implemented statewide OMS, EHR, Law Library services, and tablets for incarcerated individuals. Lucas has worked with the State of Vermont for over 22 years, with previous experience supporting the Department for Children and Families, Education, Motor Vehicles and Education.

CORRECTIONS TECHNOLOGY ASSOCIATION BY-LAWS

The Board is requesting the following By-Laws changes. See full details in the Guidebook app.

Article III: Add type of non-profit

Article V: Add subsection: Compensation

Article V, Item C. President-Elect: Match candidate eligibility to President.

Article V, Item F. Election of Officers: Remove redundancy with G: Terms of Office

Article V, Item G. Terms of Office: Clarifying Language

Article VI, Item B.5: Remove redundancy with VI.H: Compensation

Article VI, Item B.6: Add clarifying language for Marketing Director responsibilities

Article VI, Item B.6: Remove redundancy with VI.H



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Thank You

To my fellow colleagues,

Whew! What a whirlwind of a year this has been!

I want to express my deepest thanks to everyone that has helped make the 22nd CTA Annual Technology Summit a success. It was so great to return to this in-person event, and I truly enjoyed meeting and talking with you in St. Louis. To the Board of Directors and CTA staff members, to the corrections practitioners who joined and enlightened us with so many innovative implementations and strategies, and to our vendor sponsors that help make our summit a reality: Thank You! We had such a great turnout and I could not

have hoped for a better return after the 3-year hiatus since the last in-person summit in 2019.

To Director Precythe, our welcome speaker, it was so good to have you address us again! To the Ear Hustle team, what a keynote you gave...so very glad to have you back with us as well! To the closing panel, what a great finale to our summit on innovation, having such a distinguished panel discuss how to tie innovation our ongoing strategic efforts!

I want to thank all the presenters of the workshops for your hard work and great presentations you provided to the attendees! Special thanks to President-elect Zacc Allen, for curating the content and for creating the schedule for these workshops, and to Track Chairs Kartik Yadav, Tracey Delphia and Melissa Waldo for their assistance in the preparation with the presenters and the coordination of the sessions themselves. Great job!

Thank you to all of our vendors that so generously support the mission of CTA and help make our technology summit possible. You are all so appreciated! And many thanks to the corporate leadership on the CTA Board, Dean Allen of Mi-Case, Corporate Chair and Chris Moore of ViaPath Technologies, Past Corporate Chair. I truly value and appreciate your input and help over the past years.

My sincere thanks to all of the remaining members of the CTA Board: Russ Nichols, Past President, with whom I've had the pleasure of working side-by-side with for 3 years and have learned much from; Simon Bonk, Secretary, for your efforts to include the global corrections community and your



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great perspective; Christina Reagle, Treasurer, for your work to take over all the financial operations of CTA and for not getting tired of my many emails and texts; John Daugherty, Director Emeritus, for your historical knowledge and ability to know the answer to just about everything; Lucas Herring, Marketing Director, for your efforts on updating the CTA community on events and often pointing out items I hadn't considered; Laura Willey, Membership Director and Phil Winder, Technology Director, both of whom I feel special connections with as my past co-Track Chair counterparts from previous summits. I appreciate all of you and your work to make the 22nd Annual Technology Summit successful!

I also must offer many thanks to Amy Bell, Registration Manager, for keeping all of us on track with tasks and deadlines, for managing the registration platform and the mobile app for the Summit. And to CTA Conference Manager, Diana Wright, thanks for all your work coordinating the venue, the food and entertainment, vendor sponsorships, and all the other daily minutia you take care of behind the scenes. You guys have taught me a great deal and I appreciate you!

I have so enjoyed this life-learning experience as CTA President and the opportunity to grow. I hope you also enjoyed the 22nd Annual Technology Summit and had a memorable experience with us here in St. Louis. My tenure as President is now complete... as I pass the torch to Zacc Allen, incoming President, I leave you in very capable hands. I look forward to seeing you all again at the next Summit, in Ft. Myers, FL, June 18th – 21st, 2023, at the Luminary Hotel.

Until then, I look forward to the continued conversation and development of items coming out of the survey to broaden our service to you.

With warm regard,
Jerry D. Brinegar, Past President
Corrections Technology Association
Chief Information Officer and Director of Information Technology
New Mexico Corrections Department

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