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CORRECTIONS
TECHNOLOGY
ASSOCIATION
2023
23RD ANNUAL
TECHNOLOGY SUMMIT
RIDING THE WAVE
of Technology
JUNE 18-21
FT. MYERS

President's Message

Zacc Allen
President
Corrections Technology Association

The Corrections Technology Association (CTA) Board of Directors welcomes each of you to the 23rd Annual Technology Summit in Ft. Myers, FL at the Luminary Hotel. We are excited to host the CTA Summit once again in sunny Florida.

We are kicking off this year's summit right! We have Richard D. Comerford the Deputy Secretary of the Florida Department of Corrections who will welcome all our attendees. Following the Deputy Secretary, we have our keynote speaker Michael Duke, the Statewide Gang Coordinator from the Virginia Department of Corrections.

"Riding the Wave of Technology" is our theme this year. Corrections has such a diverse technology portfolio and the demands on corrections technology personnel continue to expand. Just as a surfer must continuously practice to effectively ride the unpredictability of a wave, we must continue to hone our skills so we can deliver innovative and effective technology services to a sometimes-unpredictable environment.

This year's workshop schedule is full of sessions that practitioners have expressed interest in over the last year. We are covering many areas such as tablets, education, medical services, re-entry, automation, cybersecurity, operation technology and so much more.

The cornerstone of our summit is our exhibit hall where our vendor sponsors will be eager to engage. This year vendors represent a variety of different technical services and products. During the summit, I encourage you to take time and visit the exhibit hall. These vendors help us innovate and advance our technology ecosystem within corrections. Back by popular demand, the Technology Showcase will have a dedicated time where gold and platinum sponsors can showcase their products and services. Vendors will also be partnering with practitioners during the workshops so you can learn about the many successful collaborations that are occurring in corrections.

The Summit will include many fun events starting with the President's Reception on Sunday. We have the annual fitness walk and on Tuesday night we will be dancing the night away at the Oxbow Restaurant. Take some time to visit the vibrant Ft. Myers downtown which is right across the street from the Summit venue.

Do not miss out on our closing day! We have convened a panel that will bring together senior representatives from a variety of correctional associations. They will engage in a conversation about how they currently impact the corrections sector and, more importantly, how they see their role going forward as our sector looks to modernize. We will bring together Christina Reagle Commissioner of Indiana and Treasurer of CTA, Steven Van De Steene former CIO of the Belgian Prison Service and Board Member of ICPA, Tom Herzog Former State of New York CIO and Corrections lead for IJIS and Simon Bonk former CIO of Correctional Service Canada, board member of CTA and chair of ICPA Technology Network. We are also chasing one other senior representative of a North American Association. It promises to be an engaging and thought-provoking discussion on how these associations can support jurisdictions.

Our Summit app, Guidebook is now available under "CTA Guidebook". You can download the app from your provider's app store. Topics, speakers, schedule, summit layout, and much more are located within the app. Follow us on Twitter @ CorrTech2023, please share with others so they can be part of the conversation and collaboration. #CorrTech2023

#CorrTech2023

Sunday, June 18th

2:00 pm – 4:00 pm
Conference Registration

5:00 pm – 7:00 pm
President's Welcome Reception

Evening Hours
Vendor/Client Get Togethers

Monday, June 19th

7:00 am – 4:00 pm
Conference Registration

7:00 am – 4:30 pm
Sponsor Hall Open

7:00 am – 8:00 am
Continental Breakfast in Sponsor Hall

8:00 am – 9:45 am
Opening Address
Meet Your Colleagues

9:45 am - 10:00 am
Coffee Break
Sponsor: Marquis Software

10:00 am – 11:30 am
Keynote Speaker

11:30 am – 12:30 pm
Luncheon

12:40 pm – 1:30 pm
Concurrent Sessions

1:45 pm – 2:35 pm
Concurrent Sessions

2:35 pm – 3:05 pm
Break in Sponsor Hall

3:05 pm – 3:55 pm
Concurrent Sessions

3:55 pm – 5:30 pm
Sponsor Hall Open

4:30 pm – 5:30 pm
Social Hour in Sponsor Hall

Evening Hours
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Tuesday, June 20th

6:00 am – 7:00 am
Fitness Walk
Sponsors: Marquis Software and Mi-Case

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Sponsor Hall Open

7:00 am – 8:00 am
Continental Breakfast in Sponsor Hall

8:00 am – 9:30 am
Opening Announcements
Tech Showcase

9:45 am – 10:30 am
Break in Sponsor Hall

10:30 am – 11:20 am
Concurrent Sessions

11:30 am – 12:30 pm
Luncheon

12:40 pm – 1:30 pm
Concurrent Sessions

1:45 pm – 2:35 pm
Concurrent Sessions

2:35 pm – 3:05 pm
Break in Sponsor Hall

3:05 pm – 3:55 pm
Concurrent Sessions

4:10 pm – 5:00 pm
Colleague to Colleague

Tuesday, June 20th

4:00 pm – 5:00 pm
Business Partner Representative Meeting

8:00 pm – 11:00 pm CTA Event

Wednesday, June 21st

8:30 am – 9:30 am
Buffet Breakfast

9:30 am - 10:30 am
Closing Address

10:30 am – 11:00 am
Closing Session Awards & Meeting Wrap Up

cta CORRECTIONS TECHNOLOGY ASSOCIATION

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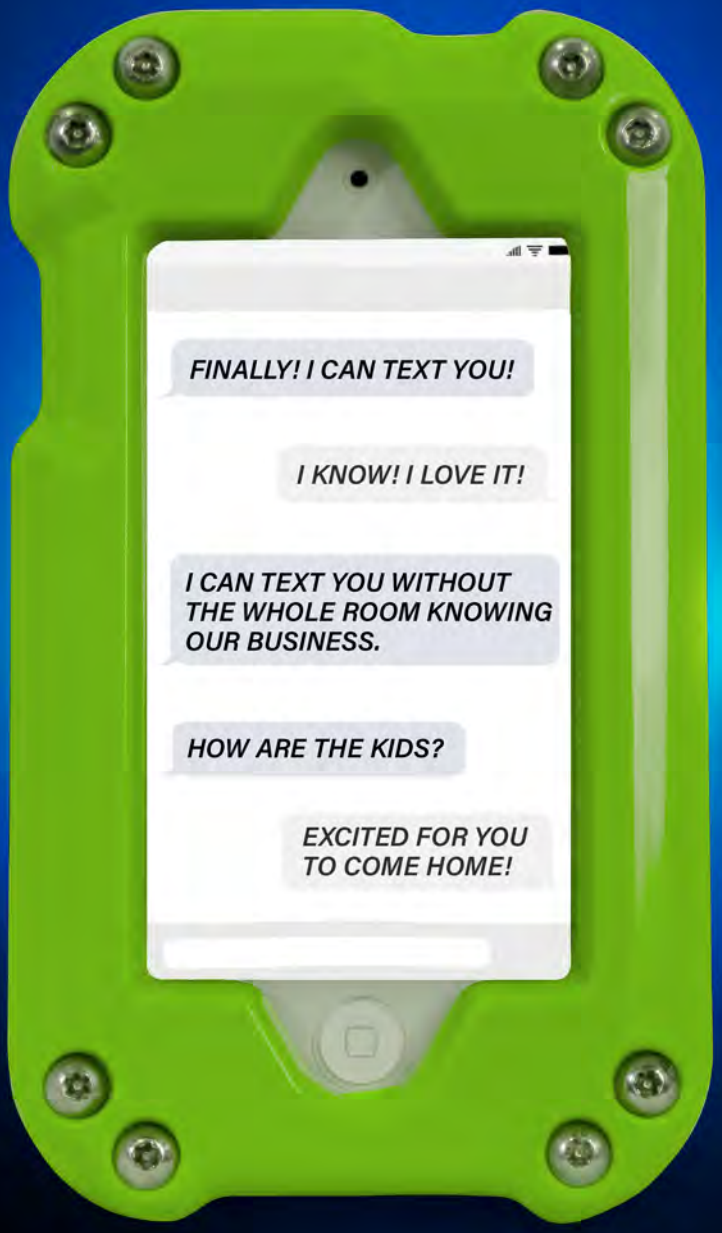

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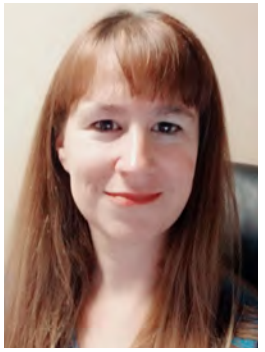

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IPFusion provides increased safety and security to facilities and institutions by connecting systems together regardless of manufacturer or vintage. This unique software makes it possible for an electronic security solution to be tailored to the unique needs of any facility and easily expanded as needs change over time.

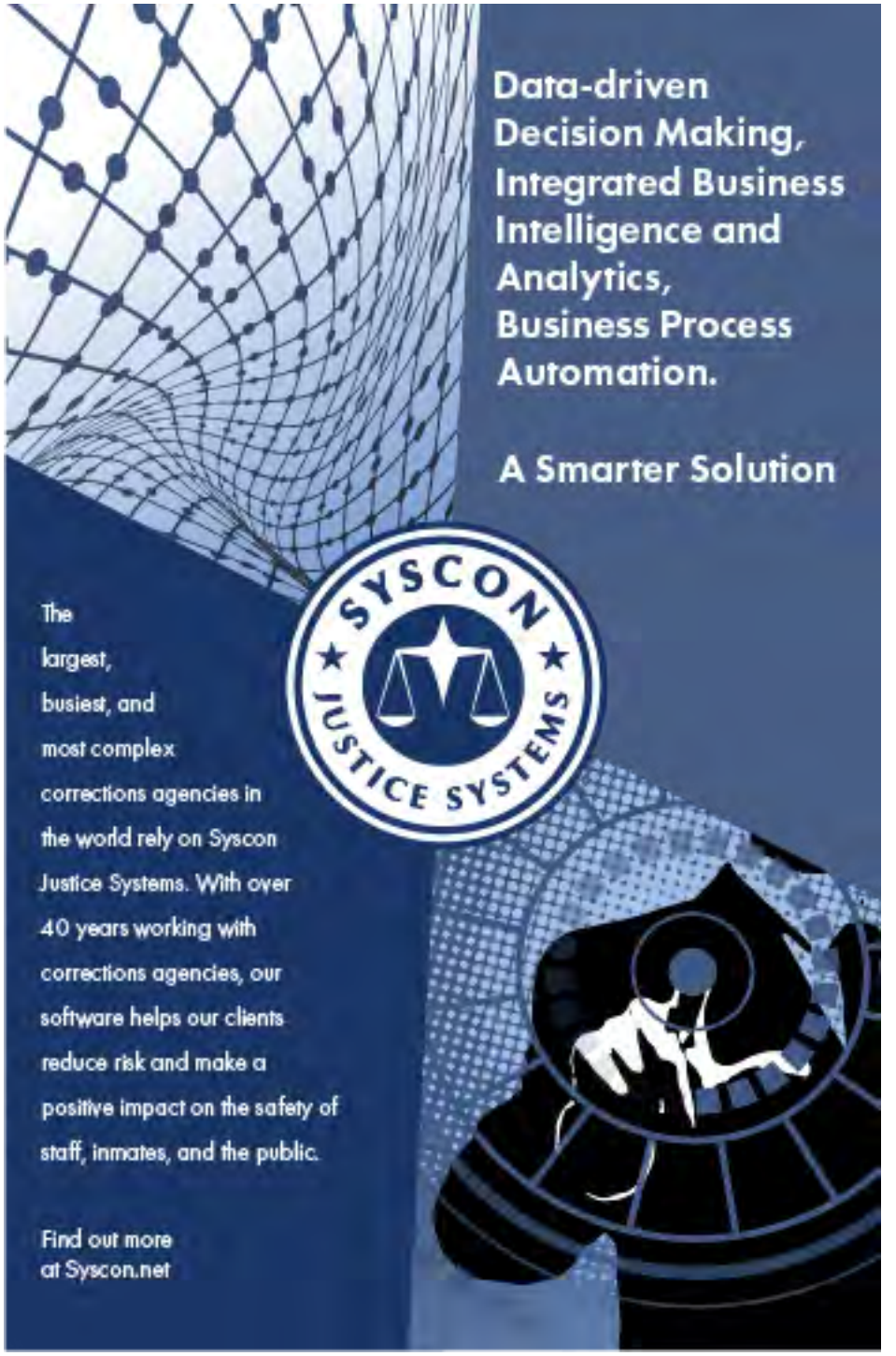
Keynote Speaker

MICHAEL DUKE
Virginia Department of Corrections

Michael Duke was born and raised in Harlem, New York. Mike graduated from DeWitt Clinton High School in the Bronx, New York. He obtained a bachelor's degree in Criminal Justice from Benedict College in Columbia, South Carolina. Upon graduating from college, he began his career in law enforcement with the Virginia Department of Corrections, as a Corrections Officer at Greensville Correctional Center in 1996. He was promoted through the ranks up to Lieutenant.

While dealing with gang members, he became involved with the identification and tracking process at the institutional level. He then became the Gang Coordinator at Greensville. Mike was instrumental in the drafting of the new policies for the department governing the management of security threat groups and gangs. He was then promoted to Gang Specialist with the Gang Management Unit at Virginia DOC Headquarters.

At Present, Mike has become the Statewide Gang / STG Coordinator with the Virginia Department of Corrections Headquarters; Special Operations Unit. He has been certified as a Gang Specialist by the Virginia Gang Investigators Association (V.G.I.A). He has been called upon to testify as a gang expert in various Circuit Courts throughout Virginia. Mike has also testified as a gang expert in the eastern and western districts of the Federal Courts in Virginia. Over the years, Mike has presented on gangs to thousands of law enforcement professionals at the local, state, and federal levels at various local, statewide and national conferences. He has also interviewed thousands of gang members from various gangs. He is a DCJS General Instructor and Investigator. Mike also serves as a Board Member with the V.G.I.A.



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Welcome Speaker

RICHARD D. COMERFORD
Deputy Secretary,
Florida Department of Corrections

Richard D. Comerford is the Deputy Secretary of the Florida Department of Corrections. He is responsible for the operational oversight of the Department. He is an experienced corrections executive, who has spent his career dedicated to public service with FDC.

Mr. Comerford began his career as a Correctional Officer at Okaloosa Correctional Institution in 1986. With more than 37 years with the Florida Department of Corrections, Comerford rose through the security ranks to Assistant Deputy Secretary of Institutions, supervising four Institutions regions and five Central Office bureaus, a position he held for five years. During his tenure he served as Warden at Santa Rosa and Century Cl and held numerous specialty roles such as Inspector and Colonel over all emergency response teams, and every security rank from Correctional Officer to Assistant Warden.

Mr. Comerford holds a Bachelor's Degree in Criminology from the University of Florida. He is a member of the American Correctional Association, the Florida Sheriffs Association and a graduate of FDLE's Executive Leadership training. His tenure and experience include comprehensive correctional management, institutional operations, investigations, and emergency preparedness and response; with 18 years at the management and executive level.

As Deputy Secretary of the third largest state correctional system in America, he is dedicated to fostering an organization built on integrity and professionalism, and the growth and development of staff.

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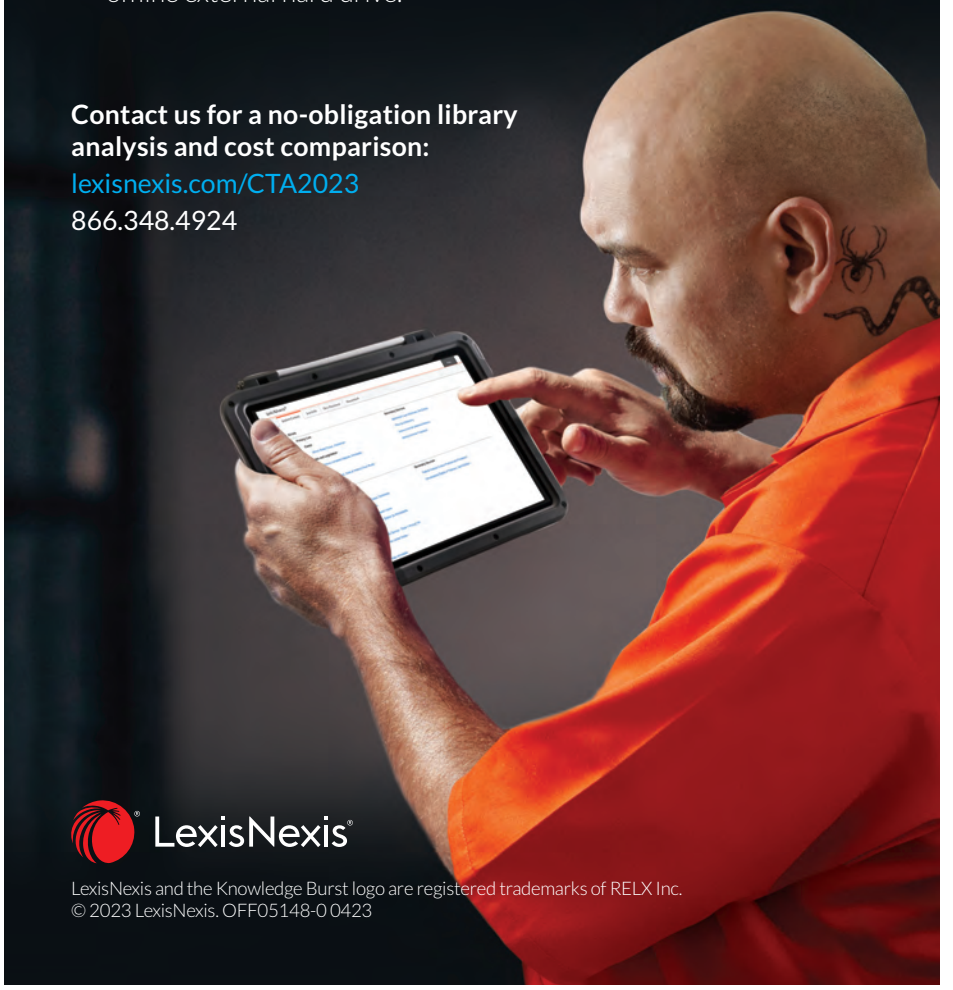

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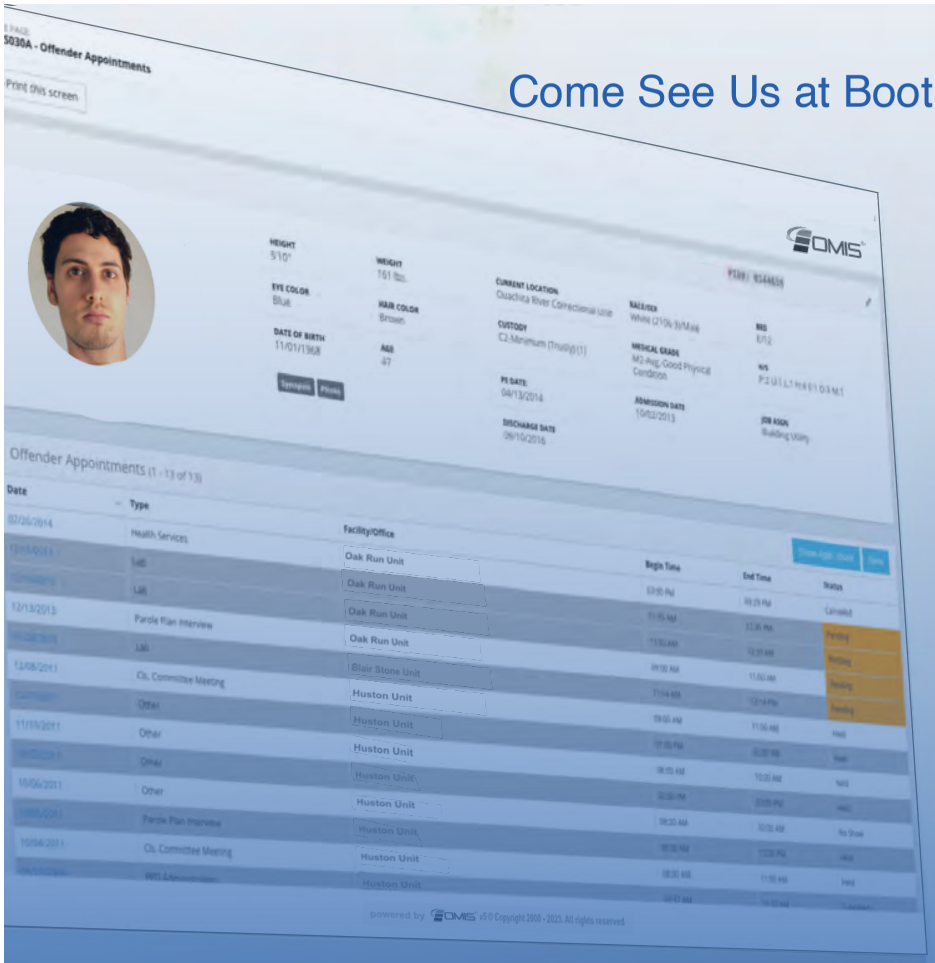
Come See Us at Booth 41



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Full Agenda

Sunday, June 18th

2:00pm – 4:00pm	Registration	Grand Foyer
5:00pm – 7:00pm	**President's Welcome Reception**	Sponsor Hall – Salon A/C

Monday, June 19th

7:00am - 4:00pm	Registration	Grand Foyer
7:00am – 8:00am	**Continental Breakfast** in Sponsor Hall	Sponsor Hall – Salon A/C
8:00am – 9:45am	**OPENING ADDRESS**	Salon D
	Presentation of Colors: Florida Department of Corrections Color Guard	
	Invocation: Chaplain Ken Wilson, Charlotte Correctional Institution, Florida Department of Corrections	
	Welcome: Richard D. Comerford, Deputy Secretary, Florida Department of Corrections	
	Introductions: Zacc Allen, CTA President, CIO, Virginia Department of Corrections	
9:45am – 10:00am	**Coffee Break** – Sponsored by Marquis Software	Sponsor Hall – Salon A/C
10:00am – 11:30am	**KEYNOTE:** Michael Duke, Statewide Gang Coordinator, Virginia Department of Corrections	Salon D
11:30am – 12:30pm	**Luncheon**	Sponsor Hall – Salon A/C
12:40pm – 1:30pm	**Tubular Tips to Hang Ten - OMS Implementation Lessons:** Idaho, New Mexico, Virginia, Abilis	Salon B
	Corrections 2033 – Rapid Technology Evolution and Its Impact on Correctional Operations: Vermont, Fairfax County Virginia, Telio, Accenture	Salon D
	Maine Model of Corrections: Maine	Salon E
1:45pm – 2:35pm	**Effective Drug and Contraband Interdiction for Legal Mail:** Indiana, Wisconsin, Fulton County, GA, RaySecur	Salon B
	Avoid the Riptide, Technology on the Front Line: Kentucky	Salon D
	Understanding Offender Management Business Functions: Montana, IJIS, Marquis Software	Salon E
2:35pm – 3:05pm	**Break** in Sponsor Hall	Sponsor Hall – Salon A/C
3:05pm – 3:55pm	**Surfing the Cells with Mobile App:** Delaware, CNT InfoTech	Salon B
	Innovations in Work Readiness - Multiple Case Studies and Free Resources: Idaho, Workbay	Salon D
	Data Sharing Partnerships: Indiana, Moser Consulting	Salon E
3:55pm – 5:30pm	Sponsor Hall Open	Sponsor Hall – Salon A/C
4:30pm – 5:30pm	**Social Hour** in Sponsor Hall	Sponsor Hall – Salon A/C

Tuesday, June 20th

6:00am – 7:00am	**Fitness Walk** - Sponsored by Marquis Software & Mi-Case	Meet in Hotel Lobby
7:30am – 3:00pm	Registration	Grand Foyer
7:00am – 8:00am	**Continental Breakfast** in Sponsor Hall	Sponsor Hall – Salon A/C
8:00am – 9:30am	**OPENING ANNOUNCEMENTS**	
	TECHNOLOGY SHOWCASES	Salon D
9:45am – 10:30am	**Break** in Sponsor Hall	Sponsor Hall – Salon A/C
10:30am – 11:20am	**Managing the Tide of Information:** Vermont Corrections	Salon B
	Biggest Innovation of the Century – The Multifunction Offender Wearable Smartwatch: Polk County, FL and Smart Communications	Salon D
	Body Cameras Community Corrections and Behind the Wire: Georgia, Virginia	Salon E
11:30am – 12:30pm	**Luncheon**	Sponsor Hall – Salon A/C
12:40pm - 1:30pm	**Technology in a Corrections Environment:** Texas, Securus	Salon B
	Robust Scheduling: New Mexico, InTime	Salon D
	Breaking Barriers - Reentry with a Simulation Coach: Kentucky, Marquis Software	Salon E
1:45pm – 2:35pm	**Digital Equity and OPE/Open Canvas LMS:** Washington State Board for Community and Technical Colleges	Salon B
	3x3 From Concept to Contract – Procuring for Success: Texas, Mi-Case, Gartner	Salon D
	New Devices In Prison – Tsanami or Smooth Sailing? RMIT University, CombiTel Group	Salon E
2:35pm – 3:05pm	**Break** in Sponsor Hall	Sponsor Hall – Salon A/C
3:05pm – 3:55pm	**Carving a New Path for Sentence Calculation in the Wave of Offender Management Solutions:** Louisiana, Mi-Case	Salon B
	Charting the Course to a Secure Tablet Program: Vermont, ViaPath	Salon D
	Innovations in Data Analysis Opening Gateways to Better Management: Miami Dade	Salon E
4:10pm – 5:00pm	Colleague To Colleague	Salon D
4:00pm – 5:00pm	Business Partner Representative Meeting	Salon B
8:00pm – 11:00pm	**CTA Event**	Oxbow Bar & Grill Second Floor

Wednesday, June 21st

8:30am – 9:30am	**Buffet Breakfast**	Grand Foyer
9:30am – 10:30am	**CLOSING ADDRESS**	Salon D
10:30am – 11:00am	**CLOSING SESSION** Awards & Meeting Wrap Up	Salon D

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Sponsor Hall

Sunday, June 18

5:00pm – 7:00pm Sponsor Hall Open
President's Welcome Reception

Monday, June 19

7:00am – 8:00am Sponsor Hall Open
Breakfast

9:45am – 10:00am Sponsor Hall Open
Morning Break sponsored by Marquis Software

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11:30am – 12:30pm Sponsor Hall Open
Luncheon

2:35pm – 3:05pm Sponsor Hall Open
Afternoon Break

3:55pm – 5:30pm Sponsor Hall Open

4:30pm – 5:30pm ***CTA Social Hour***

Tuesday, June 20

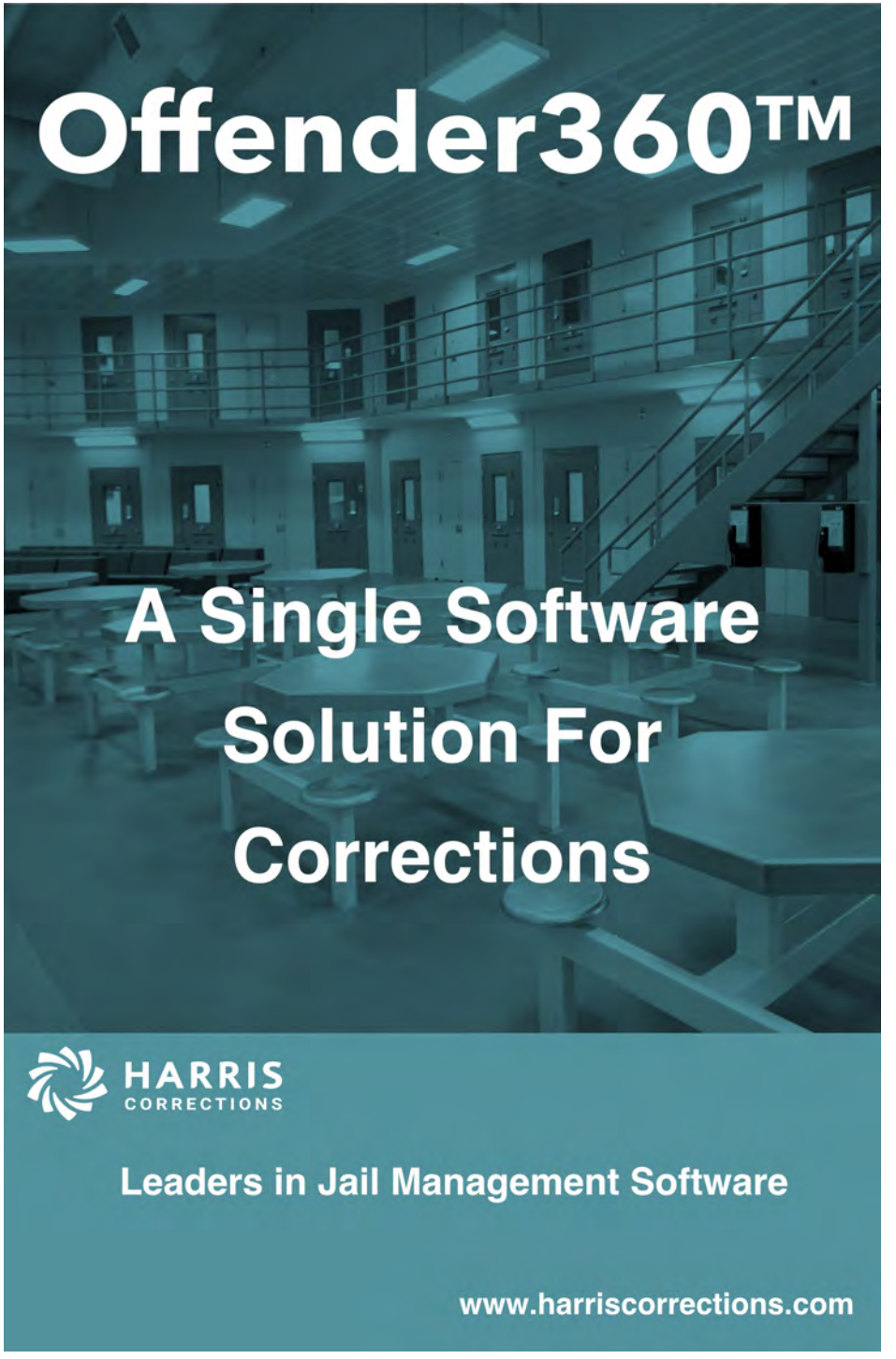
7:00am – 8:00am Sponsor Hall Open
Breakfast

9:45am – 10:30am Sponsor Hall Open
Morning Break

11:30am – 12:30pm Sponsor Hall Open
Luncheon

2:35pm – 3:05pm Sponsor Hall Open
Afternoon Break

3:05pm – 4:30pm Sponsor Hall Breakdown



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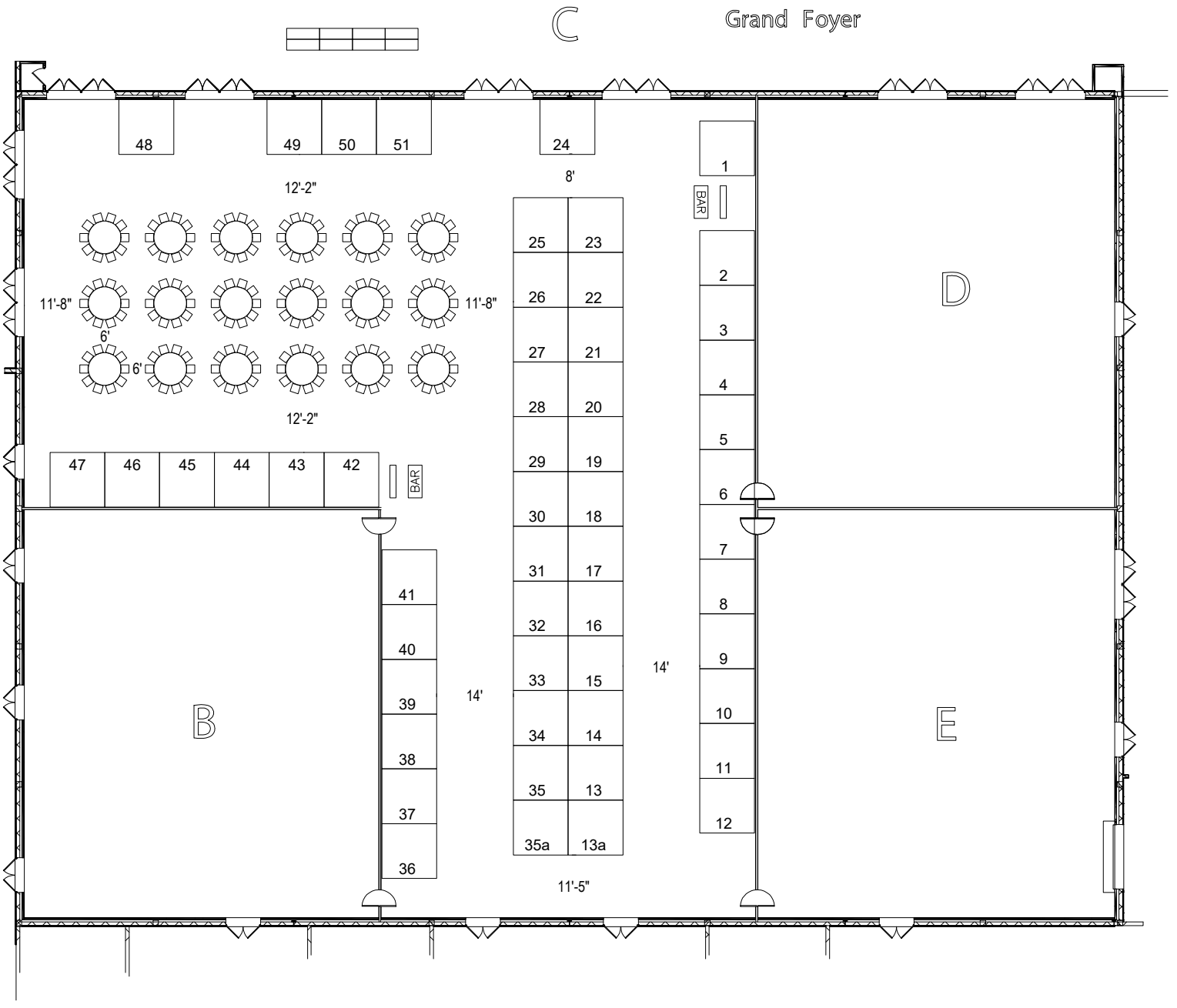
Sponsor Hall Floor Map



Session Descriptions

Monday, June 19th

12:40pm – 1:30pm

Salon B **Tubular Tips to Hang Ten - OMS Implementation Lessons**

Randy Ashton, Idaho Department of Corrections
Michele Tomlinson, Idaho Department of Corrections
Jerry Brinegar, New Mexico Department of Corrections
Deepa Makkar, New Mexico Department of Corrections
Sheila Crenshaw, Virginia Department of Corrections
Ben Wright, Abilis Solutions

The purpose of this panel discussion is to discuss the challenges and opportunities that agencies and vendors face when implementing a new OMS. The presentation will discuss and provide examples of how open, honest communication as well leveraging a COTS-based OMS can lead to successful implementation. The interpretation of requirements can lead to disagreements regarding project scope and impact timelines and budget. At the executive level, having open and frequent communication regarding such issues when they arise is important for maintaining momentum and developing partnerships for shared success. Additionally, leveraging the capability of a COTS-based OMS against current business processes can enhance project implementation within established budget and expected time frames. This discussion will also feature successful "big bang" implementation of an OMS quickly leveraging "out-of-the-box" features and change management processes within a three-year timeframe. Finally, a community-based support model for establishing a product roadmap will be discussed.

Salon D **Corrections 2033 – Rapid Technology Evolution and Its Impact on Correctional Operations**

Simon Bonk, Telio Group
Arun Vanapalli, Accenture
Lucas Herring, State of Vermont
Laura Willey, Fairfax County Sheriff's Office

The COVID-19 pandemic forced a realization: modernization is no longer an option, it is imperative to ensure that correctional organizations can continue to deliver critical services. Technology is one of the vehicles that can begin to realize the benefits of modernization efforts, and both Canada and Sweden are exploring how technology can enable solutions for the future. The presentation will discuss the various areas within their jurisdictions where technologies (such as AI, API layers, and Cloud-based applications) and innovation will enable the business of corrections. Exploration of shared commonalities, differences, challenges, and successes from a technology perspective will be explored, with an eye towards elevating outcomes past corrections and into potential societal or economic benefits. In addition, the questions of how to take lessons learned from the reaction to the pandemic, and how to affect modernization to enable stronger future outcomes within corrections will be discussed.

Salon E **Maine Model of Corrections**

Rachel McLean, Maine Department of Corrections
Chris Allen, Maine Department of Corrections
Chris Arbour, Maine Department of Corrections

Intro of Maine Department of Corrections and Maine Model. How this is spreading a positive impact on staff and residents. Security perspective from Maine Model, transition on being an officer in special management housing and then turning this into ELU. How the Maine Model has helped us expand technology and education. Creating a consistent approach across all facilities, expand on policies, leadership meetings. Expanding access for residents in housing units and devices.

1:45pm – 2:35pm

Salon B **Effective Drug and Contraband Interdiction for Legal Mail**

James Basinger, Indiana Department of Corrections
Wendy Monfils, Wisconsin Department of Corrections
Sheriff Patrick "Pat" Labat, Fulton County, Georgia
Thomas J. Herzog, New York State Department of Corrections, RETIRED
Dr. Alexander Sappok, RaySecur

This panel discussion, led by agency practitioners, will focus on best practices, processes, and pitfalls of screening inmate legal mail as part of a holistic

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e. g. self service, infotainment, digital process optimisation

Detection and Neutralization
e. g. prevention of unauthorised communications, drone countering

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contraband interdiction strategy. The increasing digitization and copying of personal mail has led to a significant increase in contraband and drugs sent in fraudulent legal mail, which is considered protected communication, and poses unique screening challenges. Practitioners will provide their perspectives from across the country to frame the magnitude of the problem, and discuss technology approaches to enhance staff safety, protect inmate privacy and deliver operational efficiency gains, while keeping more drugs out. Industry perspective will also be provided to introduce new screening technologies based on Terahertz (THz) imaging, applied to screen incoming mail for threats ranging from powders to liquids, and electronics to drug-laced papers, all without opening the mail.

Salon D **Avoid the Riptide, Technology on the Front Line**

Amanda Sayle, Kentucky Department of Corrections
Michael "Brandon" Toles, Kentucky Department of Corrections

With the security staffing crisis nationwide soaring up to a 75% vacancy rate, the Kentucky Department of Corrections is utilizing tablet applications for more efficient security functions. Learn how to perform basic reception processes to include photos of scars, marks and tattoos, making Id's and property tracking through tablet technology.

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Salon E **Understanding Offender Management Business Functions**

Fred Roesel, Marquis Software
John Daugherty, Montana Department of Corrections
Ashwini Jarral, IJIS Institute

Gain a better understanding of all the business functions associated with the Offender Management lifecycle. Learn how to include these business functions in the development/procurement process to ensure it meets the agency's needs. Understand what integration points or interfaces need to be included with the Offender Management System that supports interaction with all the stakeholders.

3:05pm – 3:55pm

Salon B **Surfing the Cells with Mobile App**

Phillip Winder, Delaware Department of Correction
Jose M. Colon, CNT Infotech
Vijay L. Nathan, CNT Infotech
Muneer Ahamed, CNT Infotech

This workshop will provide insight on Delaware Department of Correction's journey to implementing a Mobile App for Housing Cell Search; the business case, the approach, the technology, the functions, the reports, the learning experience, the benefits and much more.

Salon D **Innovations in Work Readiness: Multiple Case Studies and Free Resources**

Mary Hayes, Workbay.net
Jay Christensen, Workbay.net

Re-Entry Innovations: Multiple Case-Study stories will be shared, of programs

deployed (both networked and non-networked environments) in regional and Statewide programs that demonstrate innovations for better collaboration between agencies, community resources, workforce boards, employers and educators- resulting in better outcomes for Re-Entry success. This presentation includes engaging video stories-from-the-field and handouts of free resources to support work skills readiness programs. Additionally, free access to online career resources for Law Enforcement Professionals will be provided for attendees.

Salon E **Data Sharing Partnerships**

Sarah Schelle, Indiana Department of Corrections
Aaron Garner, Moser Consulting

Indiana has always had an issue with retrieving jail data. It is a common problem -- different systems and none of them talk. This presentation highlights a project that has brought together various stakeholders to address the issue of disparate information systems, to not only enhance victim notification, but to help drive better decision making when it comes to jail populations. Themes covered will include the need for the solution, the approach to managing stakeholder concern and buy-in, the technical solution, and an overview of lessons learned.

Tuesday, June 20th

10:30am – 11:20am

Salon B **Managing the Tide of Information**

Lucas Herring, State of Vermont
Laura Carter, State of Vermont

When it comes to electronic systems in corrections, each of us is given access and permissions based on pre-determined settings. We may have a general understand of what those privileges are, but do we know what is required of us for a recordkeeping strategy, how to format that information, how long those records or data should be kept, or if permissions are based on our specific job duties? And what should happen to that information when we leave or change our positions?

The Vermont Department of Corrections has created processes and workflows to address these data retention questions using a role-based strategy. The responsibilities for a staff member, a supervisor, or an organization may differ from jurisdiction to jurisdiction, but these basic elements can be used to help you understand how to save information, reduce storage costs, decrease time in finding documentation, and help protect your organization again legal action.

Salon D **Corrections Biggest Innovation of the Century: The Multifunction Offender Wearable Smartwatch**

Michael Allen, Polk County Sheriff's Office
Todd Craig, Smart Communications
Lisa Eddy, Smart Communications

The seminar will expose participants to new cutting-edge technology never seen before in corrections. The first of its kind, offender wearable multifunction SmartWatch. Providing total facility connection and communication, phone, text, video. Live monitoring, live offender tracking and control, intelligence and

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alerts, as well as offender health and well-being. This is the technology that will revolutionize the landscape and culture of correctional facilities. Don't miss out on your chance to learn about the wave of the future.

Five Learning Objectives
1) Participants will learn about the new possibilities of live and historical location tracking, insight, and control of their offender population with the new wearable Smartwatch Technology.
2) Participants will learn about the new possibilities of intelligence gathering and covert monitoring with keyword, voice biometrics and more, with the new wearable SmartWatch technology.
3) Participants will learn about monitoring their offender population health and wellness, how to identify at risk offenders and developing alerts to prevent tragedies using the new wearable SmartWatch.
4) Participants will learn of the benefits to the offenders personally, as well as the agencies. The risks and how to weigh the pros and cons of new technologies in the corrections environment.
5) Participants will learn how the new SmartWatch technology can be implemented in agencies of all sizes, even with no budget for new technology.

Salon E **Body Cameras Community Corrections and Behind the Wire**

Phil Sellers, Georgia Department of Community Supervision
Jay Cox, Virginia Department of Corrections

This workshop will focus on how the Georgia Department of Community Supervision and the Virginia Department of Corrections utilize body cameras. The Georgia Department of Community Supervision will focus on enhancing offender supervision practices, improving officer training, increasing accountability and transparency, and automating routine case management functions.

The Virginia Department of Correction (VADOC) will focus on utilization in cell extractions, supervisor rounds, and K9 patrols.

The presenters will also discuss the challenges and lessons learned in implementing body cameras as well as current and future trends in body camera technology.

12:40pm – 1:30pm

Salon B **Technology in a Corrections Environment**

Lynda Cobler, Texas Department of Criminal Justice
Melanie Sankaran, Aventiv

Tablet deployment in correctional facilities bring significant benefits and tremendous opportunities to leverage technology to improve behavior, educational results, and re-entry success in a way that has the potential to change corrections entirely.

Practitioners understand that there are risks when deploying technology, including compromised or "jailbroken" devices which requires partnership between agencies and providers to mitigate these incremental risks.
In collaboration with TDCJ, in this one-hour presentation, we will discuss the many agency benefits and associated risks, emerging security technologies available in commercial markets that can be used to enhance security behind the walls, and the impact of contraband regarding secure technology deployment. Most important, we will discuss the shared responsibilities and the "agency lift" needed to ensure that security risks are mitigated so benefits can be realized.

Salon D **Robust Scheduling**

Mitch Seminow, InTime
Jerry Brinegar, New Mexico Department of Corrections
Deepa Makkar, New Mexico Department of Corrections

Join the New Mexico Corrections Department as they discuss their implementation journey for their roster management system, InTime. Discussion points will include the historical context of their previous system, procurement and initial implementation, their upgrade path since their initial implementation, benefits and efficiencies gained, and lessons learned.

Salon E **Breaking Barriers - Reentry with a Simulation Coach**

Amanda Sayle, Kentucky Department of Corrections
Briney King, Marquis Software

The Kentucky Department of Corrections and Marquis Software Development partnered to build a Reentry Simulation Application. Once installed onto a tablet, the app serves as a reentry coach assisting inmates with various barriers that they might face after being released from incarceration. The Reentry Simulation Coach is designed to boost workforce participation, reduce recidivism, fight addiction, and enhance public safety.

1:45pm – 2:35pm

Salon B **Digital Equity and OPE/Open Canvas LMS**

Andy Duckworth, Washington State Board for Community and Technical Colleges
John Michel, Washington State Board for Community and Technical Colleges
Ray Pulsipher, Washington State Board for Community and Technical Colleges

In this workshop participants will learn how Washington Corrections Education leverages the Open Prison Education (OPE) framework to convert online courses to offline for student use in the facilities. Presenters will demonstrate the process for faculty course conversion and how students interact with the OPE system using secure laptops, which are allowed in residences providing greater access

to the technology and ability focus on course work outside of the classroom. This framework was instrumental in mitigating interruptions to the educational process for students during the COVID-19 pandemic, during lockdowns, facility emergencies and other events.

Salon D **3x3 From Concept to Contract – Procuring for Success**

Tina Clark, Texas Department of Criminal Justice
Rick Davis, Mi-Case
Chris Litton, Gartner

An OMS/JMS procurement is likely one of the largest most impactful initiatives your agency will undertake. The impact of selecting the wrong partner, not aligning contract expectations or failure to secure internal expectations can have consequences that result in millions of dollars of delays and costs. Don't find out the hard way, learn from your peers. What would others have done differently to increase the chances of success? Hear from Vendors regarding the challenges they face when putting together fixed fee commitments with questionable confidence in the scope of work requested, what drives up costs or limits innovation? Learn lessons and hear case studies from across the industry that can help accelerate your chances and set your team up for success.

Our panel represents CIO's, Vendors, System Integrators, IV&V / Program Oversight specialists. We will combine the most recent research on best-practices and trends in public sector procurement with current vendor and peer survey data and case study experience having "walked the talk". The interactive peer discussion will provide perspective, lessons and connections that you will be able to take back to your agency and incorporate into your programs today.

Salon E **New Devices in Prison: Tsunami or Smooth Sailing?**

Dr. Marietta Martinovic, RMIT University
Eugene Razbash, CombiTel Group

Over the past few years, the use of technology in corrections has exacerbated aiming to modernize correctional practice and reduce the negative impacts imposed by incarceration. Innovative secure digital devices, such as tablets, chromebooks and VDI terminals, with content including Curated Live TV, Movies On-demand, Audiobooks and E-books have been introduced across prison systems in the Western World aiming to deliver entertainment, educational opportunities, spiritual development, prison specific information and family connection to incarcerated people. In this presentation, we discuss the deployment of digital devices across Australian jurisdictions – the specific opportunities, challenges and lessons learnt. We provide suggestions on how ensure 'smooth sailing' throughout device deployment.

3:05pm -3:55pm

Salon B **Carving a New Path for Sentence Calculation in the Wave of Offender Management Solutions**

Jonathan London, Louisiana Department of Public Safety & Corrections
Melanie Gueho, Louisiana Department of Public Safety & Corrections
Thomas Rumeau, Mi-Case

This workshop will outline and give an overview of the status, sections completed, and sections that are currently being developed in the Corrections Information Program and Records System (CIPRS) in the state of Louisiana. There will also be an overview of the Time Computation section and how it's being interfaced with the CIPRS system. The workshop will also include a review on how the testing process is going and provide a demo of the current version of CIPRS through the most recent sprints as well as how data is converted from CAJUN.

Salon D **Charting the Course to a Secure Tablet Program**

Lucas Herring, State of Vermont
Chris Moore, ViaPath
Christopher Ditto, ViaPath

In this workshop, we will discuss how and why incarcerated individuals try to hack corrections tablets, and what steps can be taken to countermand these threats with careful consideration of operational processes, software, hardware, and network security. The presentation is intended for both technical and non-technical practitioners who are considering, implementing, or overseeing tablet programs in corrections, and includes real-world examples from ten years of tablet deployments across the US, Canada, and Australia.

Salon E **Innovations in Data Analysis Opening Gateways to Better Management**

Christopher Moreno, Miami Dade Corrections & Rehabilitation
Eduardo Suarez, Miami Dade Corrections & Rehabilitation
Angella Gilles-McIntyre, Miami Dade Corrections & Rehabilitation
Victor Vasconcelos, Miami Dade Corrections & Rehabilitation

Miami Dade Corrections & Rehabilitation is working on preparing a working demo of the use of Power BI dashboards and Analytics to create a decision support system for the agency to shift to making data driven decisions.

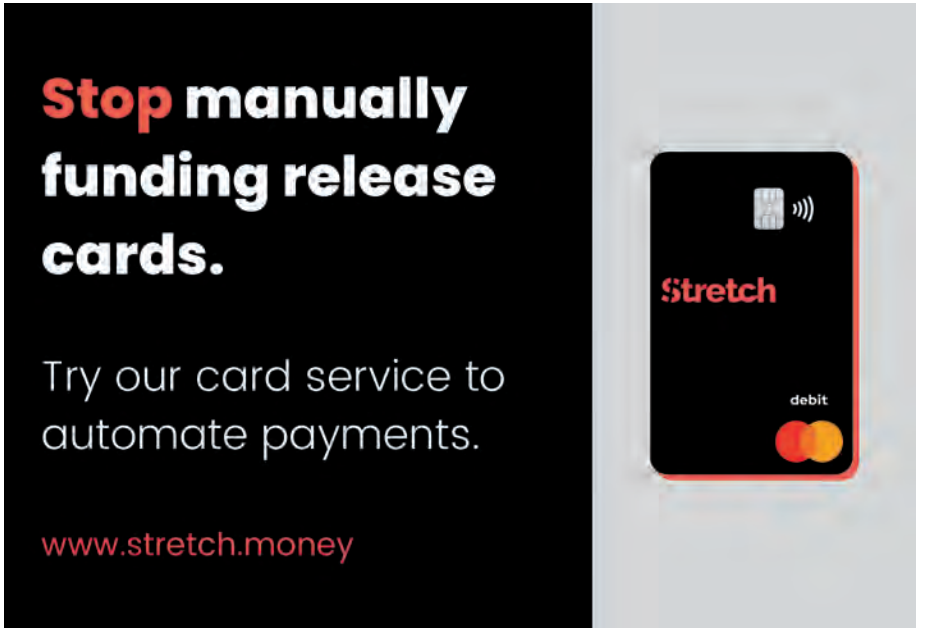
Wednesday, June 20, 2023

9:30am - 10:30am

Salon D **Correctional Associations – Supporting the Wave of Innovation**

Christina Reagle, Commissioner of Indiana and Treasurer of CTA
Steven Van De Steene, former CIO of Belgian Prison Service and Board Member of ICPA
Tom Herzog, former State of New York CIO and Corrections lead for IJIS
Simon Bonk, former CIO of Correctional Service Canada, board member of CTA and chair of ICPA Technology Network

To close the event we have convened a panel that will bring together senior representatives from a variety of correctional associations. They will engage in a conversation of how they currently impact the corrections sector and, more importantly, how they see their role going forward as our sector looks to modernize. We will bring together Christina Reagle Commissioner of Indiana and Treasurer of CTA, Steven Van De Steene former CIO of Belgian Prison Service and Board Member of ICPA, Tom Herzog Former State of New York CIO and Corrections lead for IJIS and Simon Bonk former CIO of Correctional Service Canada, board member of CTA and chair of ICPA Technology Network. We are also chasing one other senior representative of a North American Association. It promises to be an engaging and thought provoking discussion on how these association can support jurisdictions.



Recognition of Past Presidents

2000 First conference

Co-Chair - Don Price, State of Washington

Co-chair - Shiva Sathasivam, Wisconsin

2001 -Don Price, State of Washington

2002 - Don Price, State of Washington

2003 -Gae Lynn Deland, Utah

2004 -Gae Lynn DeLand, Utah

2005 - Scott McPherson, Florida

2006 -John Ward, South Carolina

2007 - John Ward, South Carolina

2008 - Paul Lewin, Colorado

2009 - Tom Herzog, New York State **

2010 -Kathy Gattin, Arkansas **

2011 - Ed Raper Shelby County, Tennessee

2012 - Leisa Rackelmann, California

2013 - Doug Smith, Florida

2014 - Doug Smith, Florida

2015 - Rick Davis, Virginia **

2016 - Mike Bell, Texas

2017 - Garon Garner, Indiana **

2018 - Dwight Cloud, Arizona

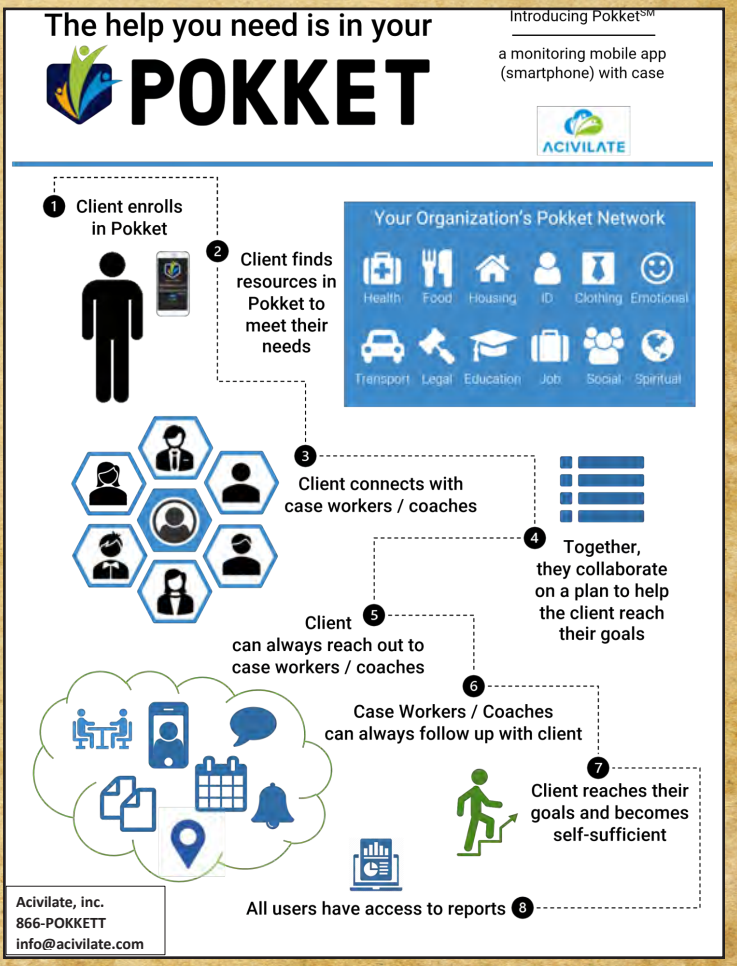
2019 - Lucas Herring, Vermont **

2020 - Russ Nichols, California

2021 - Russ Nichols, California

2022 - Jerry Brinegar, New Mexico **

** Registered and in attendance in 2023



Board Nominations

PRESIDENT-ELECT CANDIDATE

Kartik Yadav

IT Director of Field Technology Services, VADOC

Kartik Yadav is the IT Director of Field Technology Services at Virginia Department of Corrections (VADOC), the largest state agency in the Commonwealth of Virginia. Kartik has complete end to end responsibility for the Field Technology portfolio consisting of Inmate Technology for Programs, Reentry and Education at over 48 locations across Virginia. Additionally, he is responsible for th management and delivery of key rapid enterprise/ agency wide, technology pilots and roll outs for 12,000 plus agency users, Kartik is also a Key Stakeholder for VADOC IT Incident Response Team. Kartik received the VADOC Director's Award for Commitment in 2015.

Kartik served in the additional role as the Information Security Officer for VADOC from 2019-2020 Kartik and held previous titles as Business Systems Analyst and Project Manager at VADOC. Kartik worked at Target Corporation in various technology roles in Business Intelligence, Business Analysis and Project Management. Prior to his current role at VADOC, Kartik worked as a Sr. Business Analyst and Project Manager roles at Lowes Companies within the Lowes Digital Space. Kartik has over 15 years of experience in delivering technology solutions and products and in IT Portfolio Management, Product Management, and Program Management.

Kartik earned his Masters of Business Administration from the Fuqua School of Business Duke University, Masters of Information Systems from Kelly School of Business, Indiana University, and his Bachelors in Technology, Information Technology from Institute of Engineering and Technology, Lucknow, India. Kartik is a certified Project Management Professional (PMP), a PMI Agile Certified Practitioner (PMI-ACP) and a Scaled Agile 5.0 Advanced ScrumMaster (SASM).

TREASURER CANDIDATE

Christina Reagle

Commissioner of the Indiana Department of Correction

Christina Reagle has held the role of Treasurer for Corrections Technology Association since 2021. She currently serves as the Commissioner of the Indiana Department of Correction. She began her career in state government in 2010 as an accountant with the Department of Child Services and moved to the Department of Correction in September 2011. She held several positions including controller and chief financial officer before being named deputy commissioner in 2019, overseeing finance, construction services, data science and analytics, and technology services. Christina served as a team leader and mentor for the Department's Leadership Academy, a program that promotes self-awareness, self-assessment, and personal accountability to developing leaders from multiple state agencies. She also served as an instructor and mentor in their Women in Leadership training program, a program focused on assisting female staff develop their leadership skills, improve communication with others, and understand their importance in corrections. Christina earned her bachelor's degree from Indiana University Purdue University Indianapolis and her Master of Business Administration from Indiana State University.

CTA By-Laws Change

Proposed change to Article IV: MEMBERSHIP, to:

1. Replace the semi-colon with colon;
2. Add Associate to the three types of membership categories; and
3. Under, A. Regular Members, remove the clause, "...the Association of State Correctional Administrators' (ASCA) representative in the U.S. or by...".

Article IV: MEMBERSHIP

There shall be three major classes of memberships~~;~~: Regular, **Associate** and Corporate Sponsor.

A. **Regular Members.** Persons having executive level responsibility for the management of information and/or operational technology resources for Corrections of their respective entity (federal, state, county, parish, municipality, province, or territory) as designated by ~~the Association of State Correctional Administrators' (ASCA) representative in the U.S. or by~~ the executive in charge of Corrections for the agency; and shall be voting members and have the right to cast one vote per entity.

Thank You

Zacc Allen, President
Corrections Technology Association

What a ride! To my colleagues on the Board and our CTA Staff members, I want to thank you for all that you have done in preparation for making the 23rd CTA Technology Summit a success. To the monthly board meeting, in-person meetings, phone calls, and countless emails thank you for your dedicated support of the corrections profession and CTA. The turnout has been great from both a vendor and practitioner perspective. I hope we can keep this trajectory going for future summits. Sunny Florida once again has not disappointed.

To Deputy Secretary Comerford, thank you for taking the time out of your busy schedule to welcome us to the Summit and Florida. I want to also give a big shout-out to my Virginia colleague, Michael Duke, for giving the keynote speech. You know where to find me if you need technical support.

A special thank you to our Program Chair, Kartik Yadav, and our track chairs Johnathan London and Melissa Waldock. I know how hard you all have worked to give us a great set of workshops.

Thank you to our Vendors who continue to support us and to our new vendors. I hope that you have found the CTA Summit worth your while. Our summit could not be a success without your support.

Our CTA Corporate leadership is second to none. Thank you to Chris Moore, Simon Bonk, Dean Allen, and Greg Nicholson. Your willingness to support corrections above and beyond your day job is to be recognized and commended.

As the summit comes to an end and I pass the torch back to myself. Yes, you read that right I will be leading the CTA for another year before I pass the torch. I look forward to the adventures of another year working with such an esteemed set of colleagues that I call my friends.

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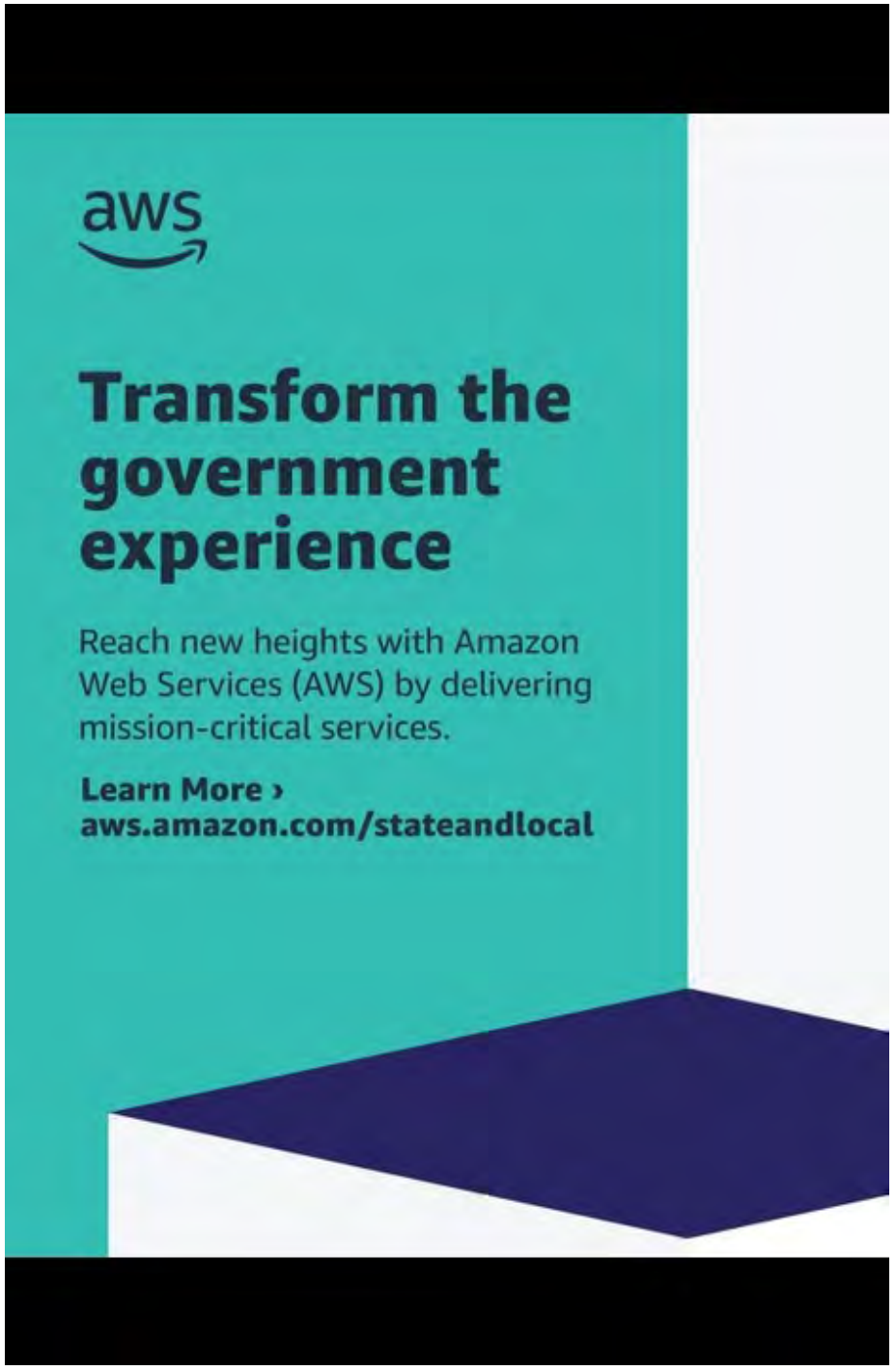

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Downtown Fort Myers River District: Things to Do in One Day

From trendy restaurants to historic homes, there's plenty to enjoy in the Downtown Fort Myers River District. If you're on a tight schedule but want to get the most out of your visit, consider this one-day itinerary.

Morning

First things first – the most important meal of the day: Grab a hearty bite to eat at Ella Mae's Diner. Once you're energized, head to the Edison and Ford Winter Estates. There, you can explore 20 acres of botanical gardens and historic homes, including Edison's Botanic Research Laboratory.

Another stunning site to visit is the Burroughs Home & Gardens, which transports you all the way back to 1901. This Georgian Revival mansion played host to brilliant minds like Thomas Edison, Henry Ford and other affluent families in its time. More than 100 years later, you can still walk among the gardens or lounge in a rocking chair overlooking the river. The home itself is filled with period furniture and historical artifacts.

Afternoon

When lunchtime rolls around, you'll find quite an assortment of eateries. Embrace your inner Brit with tea, sandwiches and sweets at the quaint Wisteria Tea Room, or indulge in great beer selection and delicious gastropub fare at 10 Twenty Five. If you're looking for a quick bite to eat, you can't go wrong with the famous DHOP (Downtown House of Pizza).

After eating, stroll down First Street and browse through some of the local shops and take in the sights of the public artworks. If you're looking to plan out some of your activities ahead of time, consider a True Tour, which will guide you through the history and haunts of the downtown River District.

Evening

The possibilities are endless inside Chips Sports Pub, located below the Luminary Hotel & Co! This TopGolf Swing Suite offers interactive virtual simulators that are great for groups. Not a golfer? There are a variety of other virtual games available including Zombie Dodgeball, hockey, baseball, and football. If you're looking for live entertainment, check out the schedule for Professional Live Theater shows at The Florida Rep or one of the many events hosted at the Sidney & Berne Davis Art Center. Pro tip: Be sure to check out Sidney's, the rooftop sculpture garden and bar that is open most Wednesday nad Friday nights.

When hunger calls, you can relax at quaint restaurants that line First Street or enjoy Southern cuisine and timeless charm at The Veranda. The Oxbow Bar & Grill offers waterfront views of the Caloosahatchee River. And while the sun is setting, sip on a craft cocktail at the Beacon Social Drinkery, a rooftop bar atop the Luminary Hotel & Co.

Late Night

What's a vacation without a bit of bar hopping? Start at the newest bar in downtown, the Lucky Screw. Then pay homage to the prohibition era at The 86 Room, where jazz music and moonshine embody speakeasies in every way. Finally, round off a night well-spent at the open-air downtown Social House.

Has the Downtown Fort Myers River District piqued your curiosity yet? Uncover other activities by exploring this eclectic community here!

No evening out is complete without something sweet. Gulf Coast Fudge and Scoops on First have you covered for all your sweet tooth cravings.

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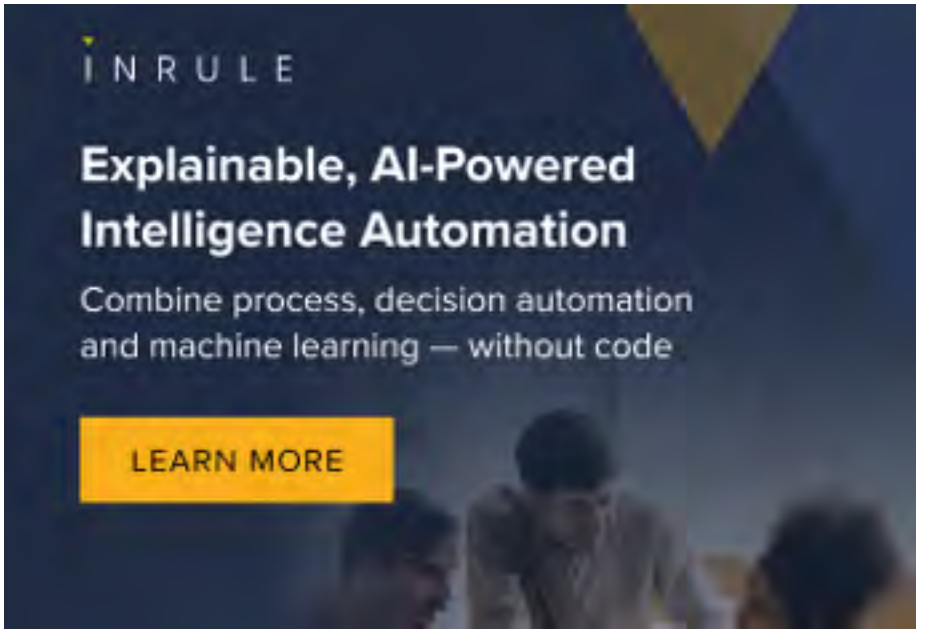
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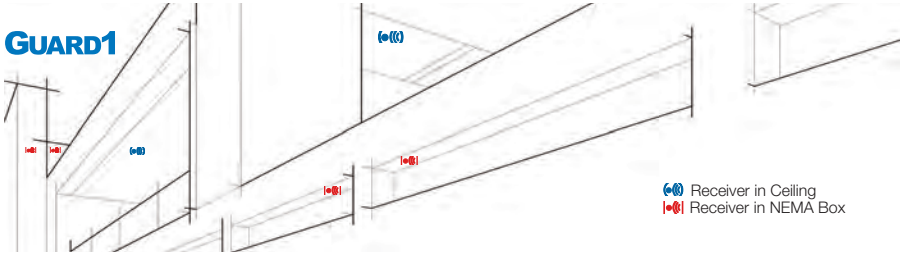

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