CORRECTIONS TECHNOLOGY ASSOCIATION

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The Gateway to Innovation

Implementation and Support of an Offender Management System:
Partnering to be Responsive to Change in Corrections

Abilis Solutions, New Mexico
Corrections Department, Virginia
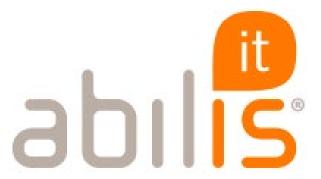Department of Corrections

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Ben Wright, VP – Customer Success

VirginiaCORIS Program Manager
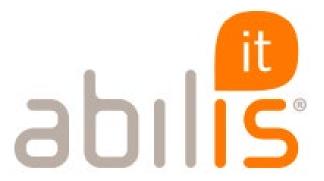
Deepa Makkar,
Applications Manager

Raya Zachs – Vice President of Product and Engineering

Why Agile?

How did the evolution to Agile impact Abilis' organizational structure, product implementation, and visibility of key metrics and performance?

Responding to Change

Part of the Agile process is responding to change over following a plan. In the last year, VADOC experienced a significant change in their sentencing laws. Please discuss this change, how VADOC prepared for this change, and how changes to VADOC's OMS were made to accommodate this change while reducing risks.

Agile processes emphasize individuals and interactions as opposed to processes and tools. Could you please explain the use of sprint demos to support the idea that the interaction of stakeholders could benefit an agency and a vendor during the development of an offender management system.

One of the guiding principles of Agile is the colocation of product teams. However, COVID has changed the dynamics of the workforce and how staff interact. How did Abilis adjust to meet the challenges of staff working remotely while implementing the elements of Agile?

Even during the development of an offender management system, agencies and vendors have to adapt to changing needs. Could you please provide an example of a change that occurred within your agency and how your agency was able to adapt to this change. How were you able to ensure that the OMS was also able to adapt to these changes?

From a vendor's perspective, please explain how adaption of Agile principles can assist when priorities need to be changed?

Conclusion